

For daily updates on services available in your area
 during COVID-19

**DAILY
 UPDATE**



FREE LOCAL HELPLINE
0808 8020 400

Parentline NI delivers the Regional Parents Support Helpline throughout Northern Ireland. Our Helpline continues to operate as normal while keeping our staff safe at home.



Opening Hours
 Mon - Thurs 9am - 9pm
 Friday 9am - 5pm
 Saturday 9am-1pm.



We offer webchat on
www.ci-ni.org.uk or
 email parentline@ci-ni.org.uk.



We continue to
 facilitate face to face
 support via numerous
 online platforms



We would like to thank our Partners who have supported our Helpline throughout this time - Early years, Employers for Childcare, Relate NI and Helplines NI. Helplines have never been more essential and we continue to support Parents, Carers and professionals throughout Northern Ireland.



Our top five parenting issues are present are:

- Parenting throughout a Pandemic
- Co-Parenting
- Addiction
- Challenging Behaviour
- COVID-19 and Childcare

Parentline continues to accept referrals from professionals, please email referrals to parentline@ci-ni.org.uk



Along with our partners we are a point of contact for the Government's Bespoke Childcare Scheme. We continue to support parents and gather their feedback, reporting this directly to the relevant bodies on a daily basis. Please continue to signpost parents who are struggling to source childcare to Parentline NI.

Parents, carers, family members...

**if you need us
 we're here.**

Call Parentline NI today for advice, support or guidance.

FREEPHONE



0808 8020 400



Freephone 0808 8020 400 / [Webchat](#) / [E-mail](#)

Parentline NI is a service operated by Children in Northern Ireland & Relate NI. Funded by the Health and Social Care Board.