

For daily updates on services available in your area during COVID-19

DAILY UPDATE

Services Available Through The Hub May Include...

"The hub linked me with services I didn't know existed"

"It was so simple to make a referral and I got the help I needed"

"After a friend recommended that I contact the hub, I rang and spoke to the hub co-ordinator who helped me to make a self-referral"

There Are 3 Family Support Hubs In the Southern Trust Area

ARMAGH & DUNGANNON HUB
 Pat McGeough
 Young People's Partnership Barnardos
 39A Abbey Street, Armagh
 BT61 7DY
 T: 028 37522380
 E: familysupporthub@barnardos.org.uk

CRAIGAVON & BANBRIDGE HUB
 Lisa Grant
 NIACRO
 26 Carleton Street, Portadown Co. Armagh
 BT62 3EP
 T: 028 38331168
 E: familysupporthub@niacro.co.uk

NEWRY & MOURNE HUB
 Allison Slater
 SPACE
 24 Monaghan Street, Newry
 BT36 6AA
 T: 028 30836764
 E: familysupporthub@space-ni.com

Believe in children Barnardos niacro space

Southern Area FAMILY SUPPORT HUB

Many families need a little extra help sometimes

Information for Families

family support hub Southern Health and Social Care Trust CYPSP

What is the Family Support Hub?

- The Family Support Hub is a meeting of representatives from community, voluntary and statutory organisations who deliver services for children and families in your area.
- Each Family Support Hub has a lead body who co-ordinates the meeting and receives the referrals.
- The members of the Family Support Hub are from a range of statutory and community/voluntary agencies who offer services in your area. These agencies include: Education Welfare, Health Visiting, Womens Aid, Homestart, Social Services Surestart and Child and Adolescent Mental Health Services.
- Referrals will not be accepted without your consent. If the young person you are seeking support for is over 16, they must also sign the referral form.
- For more information follow this link <https://vimeo.com/216493917>

Your Family Support Hub Will

- Meet once a month to discuss referrals to identify and connect you and your family to the service you need at a time when you need it.
- Work in partnership with you and your family.
- Act professionally ensuring all information is treated in a confidential manner.

How The Hub Works

A referral form is submitted to your local hub-coordinator.

The Hub Co-ordinator may contact you for more information prior to the Hub meeting.

Hub Co-ordinator will present all referrals received to the monthly meeting. The Hub members will then discuss your referral and aim to match your family to the best service for you.

Only core Hub Members attend the meeting, you will not need to attend.

You will receive a letter from the Hub Co-ordinator to let you know what service was identified as most appropriate to meet your needs.

The service that was identified as most appropriate will then contact you directly.

You can choose whether or not you wish to accept the support that has been offered. You are in control.

What Are The Criteria For Making A Referral To The Hub?

- Your family would like support - this is a voluntary process and you can withdraw your referral at any time.
- You are a family with children aged 0-17 years.
- No social worker currently involved with your family.

Some of the challenges the Hub can help with

Who Can Refer To The Hub?

- You can make a self-referral to the family support hub or a referral can be made by anyone working on your behalf i.e. teacher, doctor, health visitor or community group.
- You can download a referral form from <http://www.cypsp-hsni.net/family-support-hubs/> or just pick up the phone and call your local family support hub co-ordinator. Details can be found on the back of this leaflet.

Our 3 Family Support Hubs in the Southern Area continue to operate and are open for referrals
Due to developments with Covid-19 there is a reduction in the level of support given, with support through telephone contact and signposting

Please make any referrals by e-mail (E-mail addresses available [HERE](#))

Family Support Hubs wish to highlight the importance of the www.familysupportni.gov.uk website, so families / professionals can access support directly