

**BELFAST OUTCOMES GROUP MEETING**  
**Shankill Wellbeing Centre**  
**Tuesday, 18<sup>th</sup> September 2018 at 10.00 a.m.**

<b>Name</b>	<b>Organisation</b>	<b>Present</b>	<b>Apology</b>
Ms. Carol Diffin (Chair)	Belfast HSC Trust	✓	
<b>Statutory Sector</b>			
Mr. Tommy Boyle	Belfast HSC Trust		✓
Mr. Des Marley	NIHE, Belfast Area		✓
Ms. Caroline Karayiannis	Education Authority		✓
Ms. Barbara Porter	PHA		✓
Mr. Stevie Lavery	Belfast City Council		✓
Ms. Patricia Muldoon	Youth Justice Agency	✓	
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Vacant	PSNI		✓
<b>Community Sector</b>			
Ms. Maggie Andrews	East Belfast Community Rep.	✓	
Vacant	West Belfast Community Rep.		✓
Ms. Natasha Brennan	South Belfast Community Rep.		✓
Ms. Jenny Potter	North Belfast Community Rep.		✓
<b>Voluntary Sector</b>			
Ms. Kelly Andrews	Director Women's Aid		✓
Ms. Kelly Maxwell	Autism NI	✓	
Vacant	(Extern)		✓
Ms. Colette Slevin	Mencap		✓
<b>BME Sector</b>			
Ms. Dawn Thompson	Bryson Children's Services		✓
<b>Partnership Sector</b>			
Ms. Roisin McCooney	Belfast Childcare Partnership	✓	
Mr. Jackie Redpath	Belfast Strategic Partnership	✓	
Mr. Jim Morgan	Belfast Strategic Partnership		✓
<b>In Attendance</b>			
Ms. Una Casey	CYPSP	✓	
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link	✓	
Ms. Helen Dunn	CYPSP		✓
Mr. Jim Girvan	Community Representative		✓
Mr. Martin Sloane	Locality Planning Group Coordinator	✓	
Ms. Natalie Killough	Health Promotion Team, BHSC	✓	
Ms. Cate Taggart	Belfast City Council	✓	
Ms. Deirdre Walsh	West Belfast LPG Lead	✓	

<b>Action by:</b>	
	<p><b>1. Welcome, Introductions and Apologies</b></p> <p>Apologies as per attached sheet. Ms. Diffin welcomed everyone and introductions were made around the table. Ms. Diffin also welcomed Mr. Martin Sloane to today's meeting and explained that he has been offered the post of LPG Coordinator and is here today to observe our meeting.</p>
	<p><b>2. Minutes and Matters Arising from last meeting of 17<sup>th</sup> April 2018</b></p> <ul style="list-style-type: none"> <li>• <u>Membership Paper</u> – Membership application closing date was Friday 14<sup>th</sup> September. Mr. Leeson advised that they are currently reviewing the applications and names should be confirmed within 1 week or so. He thanked everyone for the interest. He confirmed that he will share these with Ms. Diffin and make the final selection.</li> </ul> <p>With regards the letter sent out by Ms. Diffin, Ms. Diffin apologised for any confusion caused. The purpose was to highlight potential issues re: membership in the future. Ms. Casey confirmed that the LPG Chairs are each allocated a place on the Outcomes Group.</p> <ul style="list-style-type: none"> <li>• <u>Interpreting Services</u> – Ms. Diffin has spoken with HSCB and needs to liaise further with Mr. Leeson. A letter has been drafted re: same.</li> <li>• <u>Funding Letter</u> – This letter has been drafted and will be disseminated shortly. Ms. Diffin apologised for the delay.</li> <li>• <u>Community Development Strategy</u> – Mr. Leeson recapped on previous discussions re: this matter, the Consultation process and the Consultation Event. Ms. Taggart also provided some information.</li> </ul> <p><b>Actions:</b></p> <ul style="list-style-type: none"> <li>➤ Maurice Leeson to follow up again with Mary Black re: any final documents from the Consultation.</li> <li>➤ Cate Taggart will also email Diane McIntyre re: same and forward to Trisha for circulation.</li> <li>➤ Mary Black and Diane McIntyre to be invited to a future Outcomes Group meeting, following receipt of papers – Chair/Ms. Taggart.</li> </ul> <ul style="list-style-type: none"> <li>• <u>REACH Event</u> – Collated feedback paper is not yet available and Ms. Casey agreed to keep the group informed of any update.</li> <li>• <u>Meeting with BCC</u> – Ms. Diffin advised that the preliminary meeting on behalf of the Belfast Outcomes Group with John Tully and Cate Taggart, BCC is arranged for this afternoon to explore how to move forward. A more detailed discussion with the Outcomes Group will then be required.</li> </ul> <p><b>Action: Chair to feedback at next meeting re: meeting with John Tully and others at BCC.</b></p> <ul style="list-style-type: none"> <li>• <u>Political Leaders Interface</u> – Some preliminary work has been done re: contacts, units, timelines etc. It was felt that we should have Outcomes Group engagement firstly, and then develop an agenda for the meeting with political leaders. Ms. Taggart added this will be a</li> </ul>

	<p>useful part of the conversation at the meeting this afternoon also. Ms. M. Andrews apprised of her recent partnership meeting with Council Reps – there were discussions re: better engagement and connections and the need for a more strategic knowledge base re: what’s happening with our local children and young people. She added that the Locality Planning Groups are an ideal place to have these conversations. Ms. Taggart that there is a lot of discussions ongoing in Council re: ‘Early Learning’ and what that comprises. Four Area Services Managers will be appointed to continue to develop this work, Ms. Taggart will be one of these staff.</p> <ul style="list-style-type: none"> <li>• <u>Families Matter</u> – As agreed, the Families Matter documents from the event were circulated to members following the last meeting. Mr. Leeson confirmed that there is no further update and that the Department are working on an initial draft and he will share with the group, once received.</li> </ul>
	<p><b>3. Family Support Hubs – Update</b></p> <p>Mr. Largey referenced the Belfast Area Annual Report Card which was circulated at the meeting. He noted that the findings are very similar to last year. He provided a detailed overview of the report and the various sections. There was considerable discussion within the group on each item, such as referral groups with 5-10 years being the biggest, the various reasons for this and the difference in supports available for each age group, the need for a Childcare Strategy, number of pilot projects but lack of join up etc. Mr. Largey noted that the Hub model going forward is a good model and it encourages self-referrals and linking up re: re-referrals and positive experiences – 40% of referrals are from families seeking support for themselves.</p> <p>Mr. Redpath stated that the vital issue that Belfast Outcomes Group should be picking up on is the considerable lack of services for 6-11 year olds which has been identified in his own area and reflects the wider findings in the Belfast Report Card. He added that the Early Years support needs to be sustained otherwise gains will be lost. Another issue for us to pick up on is that the presenting issue referred to Hubs is very often not the actual issues and assessment requires a whole family approach. Ms. Casey responded that this idea was also mentioned at the recent Hub Referrals meeting where it was noted that families feel more comfortable referring re: a child’s behaviour, however, Hubs may need to record re: secondary issues raised such as Domestic Violence, Drugs etc.</p> <p>Ms. Diffin enquired if we can build in or capture all of this information, e.g. at end of support package. Mr. Largey advised that the Hubs now hold some very rich data which has taken time to emerge and can now be better understood. Mr. Largey noted that there is a regional template but usage has not been great.</p> <p>A considerable discussion continued re: the tracking of information – how best to approach this, what information to include, at point of referral and end of package, re-referrals, questionnaires and how to question families, show what is needed on the ground, show what already exists and set a 6 month timeframe and then reach a conclusion, include CwD. Mr. Largey agreed to consider feedback re: this and will try to develop something.</p>

Mr. Largey continued to run through the Report Card, members discussed in detail number 5 re: main presenting reasons for referral and remaining sections re: breakdown of referrals and percentage of referrals by referral agency. Mr. Largey noted that it is interesting to review and compare all of this information alongside the Trust information.

Ms. Diffin enquired re: the Hubs position both locally and regionally. Mr. Leeson explained that regionally, the HSCB has been asked to follow up on 2 cases per Hub per quarter and they are still working to summarise that information. Mr. Largey added that the bulk of services remain led by the Education Authority, Neighbourhood Renewal, Big Lottery, Children in Need and Outcomes Group. The biggest spend is by Neighbourhood Renewal with £18.2 million. All of these use different reporting metrics and outcomes measures, however there is ongoing regional discussion re: use of the Outcomes Star. Ms. Andrews noted that there may be an opportunity to influence what the outcomes will look like. She added that there is a need for join up as some Organisations may not be aware of what type of outcomes would need to be reached and would welcome some advice / clarity. A level of consistency and awareness is required.

Action: Following discussion re: a theme to track re: services received / issued before Hub involvement and EY involvement etc., it was agreed that Mr. Largey would pull together data available from the Hubs for the age range, 5-11, including CwD. Time to be allocated at future meeting for a fuller discussion on the data.

Mr. Largey then spoke to the two Training Schedule papers circulated to the group, last years and this years and provided an update re: same. The EISS team has supported activity on a number of areas of training as identified by the Coordinators. A number of Organisations have provided the training. The team will continue to build on this work aimed at the Hub network and associated organisations.

Action: Ms. O'Connor to circulate electronically the Annual Report Card and papers re: FSH.

Mr. Leeson apprised the group of the development of new 'Support Hubs' led by PSNI and Belfast City Council. These are not yet set up in Belfast. Ms. Walsh advised that Whiterock had been approached to sit in on this Hub – they had not felt this was appropriate but did agree to take some information re: the Hubs and share details with parents. There was some confusion re: remit of these Hubs and involvement if known to Trusts. Ms. Muldoon advised that referrals should not be accepted if family are known to Trusts. She explained that these Hubs were mainly set up for adults though they do accept some children and young people referrals. These are BCC led and there has been some resistance at PCSP. Ms. Diffin asked re: timescale for implementation in Belfast; Ms. Taggart was unsure but agreed that there has been some resistance.

Action: Cate Taggart to get update from Alison re: the PSNI/BCC 'Support Hubs'.

Community Safety – Mr. Largey made members aware that across Belfast a number of particularly local issues have arisen re: dissident groups, heroine and prescription drug use. Ms Casey advised that James Scott, BDACT rep at LPG recently presented to the LPG and suggested it may be useful for

	<p>connections at Outcomes Group.</p> <p>IPT - HSCB providing additional capacity in-Trust, not yet assured. This money will be used to support main pressure points and will be limited to 18 months ending in March 2020. This has been signed off by the Trust and we are awaiting receipt of the monies.</p>
	<p><b>4. Locality Planning Groups - Update</b></p> <p>Ms. Casey provided 2 summary papers, April to June 2018 and July to Sep 2018, and these were circulated to the group. Ms. Casey spoke to each of the papers and provided an outline of issues arising and achievements made within each area during this time.</p> <p>Some of the issues raised were Mental Health, waiting lists, areas outside EISS boundaries, 1:1 support, decreasing school budget, support for service providers, behavioural support. Some examples of achievements are CEOP Training for all LPGs, Celebration Event, meetings held with various Political Councillors, BDACT, BCC re: academies, SIF funded EIP, school uniform provisions, Partnership Event at Feile – positive feedback.</p> <p>The meetings with politicians have been very useful and there is interest in and commitment to the FSHs and LPGs.</p> <p>Ms. Casey advised that there has been no direct engagement with children and young people and parents and this is mainly due to capacity issues. Various Task Groups have been identified and meetings need to be arranged.</p> <p>Report Card – North Belfast LPG has produced a report card and Ms. Casey encouraged members to read at their leisure. She noted that the other LPGs are keen to produce something similar. Feedback was collated via Survey Monkey from practitioners and teachers and has been very useful.</p> <p><a href="#">Action: Ms. Casey to provide Patricia Muldoon with a list of all schools involved in the North Belfast Event</a></p> <p>Ms. M. Andrews apprised the group re: the ‘Scaffolding Project’, a collaboration of Poverty Groups which is funded by Urban Village, and their work, e.g. uniform recycling, family events etc. There may be opportunities for work in other areas. Her contact is Barbara Smyth.</p>
	<p><b>5. Commissioning of Services – April 2018 to 2021</b></p> <p>The discussions and decisions of the June Workshop were recapped for the group with regards the agreed commissioning process. We agreed that there would be a three year commissioning process from April 2019 and PALs are providing the framework for procurement. There has been a series of engagement with PALs to agree our process which differs from others as this is a multi-agency partnership group. There will be a multi-agency scoring panel and nominations are required for these panels. Once nominations have been received, PALs will deliver a training programme. All members present accepted this is the required process at present but felt that, if possible, they would try to change this in future and would feedback re: need to consider enabling partnership multi-agency panels. Some members voiced concern re: some unfairness re: funding panel members.</p>

	<p>Ms. Diffin noted that there is very little flexibility in this process as it is the first process since implementation of the new legislation however she felt that there may be some changes down the line and she agreed to continue to note feedback and raise up via relevant channels.</p> <p>Action: Ms. Diffin to send out correspondence to all members re: the Commissioning Scoring Panels, outlining full detail of the request and asking for nominations.</p> <p>Mr. Largey reiterated that the two main priorities are Home Visits and Mentoring type services for Children and Young People. Considerable discussion ensued.</p> <p>Action: Position re: current contracts/extension/commissioning timeline etc. to be discussed at next meeting.</p> <p>Mr. Largey recapped re: the three small £50k pilots agreed at the workshop by members. It was agreed that these will be funded by all Belfast Outcomes group member organisations who wish to be involved – at least 3 organisations with at approx. £15k each. The Trust will facilitate any necessary meetings and the projects could be led by another agency/organisation. Considerable discussion ensued re: the proposal, the projects and what involved. Ms. Casey enquired re: additional funding for LPG activities in line with other Outcomes Groups.</p> <p>Action: Ms. Diffin to send out correspondence to all members re: the 3 priorities identified at the June Workshop and request for ideas re: 3 small pilot projects with £50k funding, requesting partnership involvement and joint funding.</p> <p>Action: Ms. Diffin to liaise with Ms. Casey re: some funding for LPG activities.</p>
	<p><b>6. AOB</b></p> <ul style="list-style-type: none"> <li>• Ms. Diffin met Maurice Meehan recently re: EIP. Some Transformational Funding has been secured for 18 months so Project will continue and they would like further discussion re: way forward following that.</li> <li>• SIF – Ms. M. Andrews proposed a joined up SIF Presentation to the group.</li> </ul> <p>Action: Ms. Andrews to feedback to SIF group re: joint SIF Projects presentation to Outcomes Group at 11<sup>th</sup> December meeting.</p> <ul style="list-style-type: none"> <li>• Regional Survey of Locality Members – 17 questions, positive feedback, some constructive criticism, will begin to do annually.</li> </ul> <p>Action: Feedback to be tabled at November meeting.</p> <ul style="list-style-type: none"> <li>• Anti-Poverty Framework Event – Mr. Largey updated the group re: his presentation at this event re: the work of the FSHs and challenges facing the Hubs. A rep from Children in Need was in attendance and asked Mr. Largey to present at a further event.</li> <li>• Presentations at future meetings – Maurice Meehan and Amanda</li> </ul>

	<p>McLean at November meeting and SIF at December meeting.</p> <ul style="list-style-type: none"> <li>Belfast Childcare Partnership Event, 26.11.18, Belfast City Hall – Roisin McCooey informed the group of this event which will involve representation from the Scottish and Irish Governments to discuss way forward for Child Care.</li> </ul> <p>Action: Ms. McCooey to forward a copy of the invite for circulation.</p> <ul style="list-style-type: none"> <li>Funding – A small pot of money is available from last year’s spend, £50k, which will need to be spent by end of October. Mr. Largey advised that they will be engaging with FSHs re: identifying need.</li> <li>Venues and 2019 Dates – Members to ensure 2019 dates in diary and asked to look at venues for future meetings. Ms. Taggart offered the use of Council buildings for meetings and will contact Ms. O’Connor with the details.</li> </ul>
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## 7. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 13 <sup>th</sup> November 2018	10.00 a.m.	Belfast City Council Offices, Meeting Room AD1H, 9 Adelaide Street, Belfast
Tuesday 11 <sup>th</sup> December 2018	10.00 a.m.	Girdwood Community Hub