

**BELFAST OUTCOMES GROUP MEETING**  
**Belfast City Council, Adelaide Street**  
**Tuesday, 13<sup>th</sup> November 2018 at 10.00 a.m.**

<b>Name</b>	<b>Organisation</b>	<b>Present</b>	<b>Apology</b>
Ms. Carol Diffin (Chair)	Belfast HSC Trust	✓	
<b>Statutory Sector</b>			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Mr. Des Marley	NIHE, Belfast Area	✓	
Ms. Caroline Karayiannis	Education Authority		✓
Ms. Barbara Porter	PHA	✓	
Ms. Cate Taggart	Belfast City Council	✓	
Ms. Patricia Muldoon	Youth Justice Agency		✓
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Vacant	PSNI		✓
<b>Community Sector</b>			
Ms. Maggie Andrews	East Belfast Community Rep.		✓
Vacant	West Belfast Community Rep.		✓
Ms. Natasha Brennan	South Belfast Community Rep.	✓	
Ms. Jenny Potter and Ms. Katrina Newell	North Belfast Community Rep.	✓ ✓	
<b>Voluntary Sector</b>			
Ms. Kelly Andrews	Director Women's Aid		✓
Ms. Kelly Maxwell	Autism NI		✓
Vacant	(Extern)		✓
Ms. Colette Slevin	Mencap		✓
<b>BME Sector</b>			
Ms. Dawn Thompson	Bryson Children's Services		✓
<b>Partnership Sector</b>			
Ms. Roisin McCooley	Belfast Childcare Partnership	✓	
Mr. Jackie Redpath	Belfast Strategic Partnership		✓
Mr. Jim Morgan	Belfast Strategic Partnership		✓
<b>In Attendance</b>			
Ms. Una Casey	CYPSP	✓	
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link		✓
Ms. Helen Dunn	CYPSP		✓
Mr. Jim Girvan	Community Representative		✓
Mr. Martin Sloane	Locality Planning Group Coordinator		✓
Ms. Natalie Killough	Health Promotion Team, BHSCT		✓
Ms. Deirdre Walsh	West Belfast LPG Lead	✓	
Mr. Harry Bradley	YJA, obo Ms. Muldoon	✓	
Amanda McLean	PHA	✓	
Maurice Meehan	PHA	✓	

## Summary of Actions:

Ms. O'Connor to send details of February meeting to Amanda McLean and Maurice Meehan	Ms. O'Connor
Ms. O'Connor to circulate EISS presentation electronically	Ms. O'Connor
Carol Diffin will feedback at December meeting re: continuation of EISS following end of funding / additional funding following Regional discussions.	Carol Diffin
Mr. Largey to prepare paper with 3 proposed options for next meeting re: outcomes measures and costs etc.	Mr. Largey
Cate Taggart to re-circulate the Community Development Strategy consultation documents for discussion at the next meeting.	Ms. Taggart
Cate Taggart and Carol Diffin to follow up with John Tully and David Cuthbert, BCC as agreed at their last meeting and feedback.	Ms. Taggart / Ms. Diffin
February meeting to be extended and one hour to be set aside at the February meeting re: Hub Data on 5-11 years olds. Gerry Largey to provide info.	Mr. Largey
PSNI Hubs – Further update at future meeting. Suggestion re: inviting to present at a future meeting.	
All new members to be invited to join December meeting. Ms. Casey to provide contact details for Ms. Diffin to send invite.	Ms. Casey / Ms. Diffin
Carol Diffin to raise PSNI membership at CYPSP meeting.	Ms. Diffin
All agreed for additional funding to be used across all 10 Hubs.	All
Mr. Largey to circulate details of the Belfast City Hall Event on 18 <sup>th</sup> January 2019 to members.	Mr. Largey
All members to read the 2 Locality Group Survey documents in advance of the next meeting and this will be an agenda item for discussion in December.	All
Ms. O'Connor to re-circulate the correspondence re: funding for the pilot projects.	Ms. O'Connor
Deirdre Walsh to liaise with Jim Girvan re: his work on difficulties in area following Syrian resettlement scheme/additionality issues and feedback re: findings.	Deirdre Walsh / Jim Girvan

<b>Action by:</b>	
	<p><b>1. Welcome, Introductions and Apologies</b></p> <p>Apologies as per attached sheet. Ms. Diffin welcomed everyone and introductions were made around the table. Ms. Diffin also welcomed Ms. McLean and Mr. Meehan who will be presenting at today's meeting.</p>
	<p><b>2. EITP Presentation</b></p> <p>Ms. Diffin advised of further funding until 2020 and today's presentation is an opportunity to see where the project is at and to have a discussion re: future plans, after 2020. Mr. Meehan explained that outcomes group members were involved in the original discussions re: EISS and they are now asking outcomes groups for a steer re: the future shape of the service across</p>

Northern Ireland.

Ms. McLean provided a detailed overview of each of the slides, covering the background, aims and objectives, achievements, key features, statistical information re: referrals to the service, how well the service has done, the QUB evaluation and findings, Outcomes Star and next steps. A copy of the presentation was provided at the meeting and will be forwarded electronically following the meeting.

Mr. Meehan added that this service is subject to short-term funding and now has some financial and resource implications. It has been a flexible service, small in relation to a large catchment area, has proved effective to help families through problems and defer escalation in the most part. Mr. Meehan asked for discussion re: the current implications – if we should invest in this service going forward, other priorities, if something can be dropped, gaps may be created. He advised that they are going out to CYPSP, all of the Outcomes Groups, key Trust Directors, Government bodies and Councillors to have these discussions re: resource and investment implications. He advised of the PALS regional exercise to find a Family Support baseline across NI - £12m and they will be providing a schedule with that.

Considerable discussion ensued with input from members re: other available options, impacts and implications, current usage and availability of EISS by Family Support Hubs, cost of EISS and alternative services, referrals to and from EISS into Family Support Hubs, need for additional funding, planning needed for any gaps, VFM Benchmarking, possibly enhancing other services to adapt to something similar, important to offer a choice of services to families, evaluation tool needed to compare with other services.

Regional discussions are crucial to this process and Mr. Meehan would like ongoing communication with the outcomes groups and suggested attending some of our meetings in 2019 / holding a workshop to identify the importance of the Project. He also noted that there may be merit in holding a regional engagement event. Ms. Diffin is attending the next CYPSP and will liaise with the chairs of all 5 outcomes groups re: EISS.

Discussions continued on the various available evaluation tools, i.e. Outcomes Star (widely used in SureStarts and EISS), Emotional and Wellbeing tool, Warwick Edinburgh MH Scale, WHO tool, Take 5 etc. and the implications re: same, i.e. cost, funding, licensing issues, consistency required; how they are used. Mr. Largey explained that his team had undertaken a small pilot re: Self Efficacy which provided mixed results. It was suggested that a brief proposal was tabled at our next meeting, indicating costs, deficits, risk of future ability to demonstrate evaluation, benchmarking needed, training costs etc.

Further conversation took place re: the tracking of families using EISS, and other services they have been referred on to. Mr. Largey advised that he could look into data from April 2018. They also discussed the Family Support Hub referral process and other agencies asking who can refer into Hub. As people become more aware and increase in referrals, we will need to think about additional resourcing of services. Mr. Largey explained that they are trying to encourage more self-referrals.

Action: Ms. O'Connor to send details of February meeting to Amanda McLean and Maurice Meehan.

	<p>Action: Ms. O'Connor to circulate EISS presentation electronically.</p> <p>Action: Carol Diffin will feedback at December meeting re: continuation of EISS following end of funding / additional funding following Regional discussions.</p> <p>Action: Mr. Largey to prepare paper with 3 proposed options for next meeting re: outcomes measures and costs etc.</p>
	<p><b>3. Minutes and Matters Arising from last meeting of 18<sup>th</sup> September 2018</b></p> <p>Page 2 – correct name is Diane McIntyre. Remaining minutes were agreed.</p> <ul style="list-style-type: none"> <li>• <u>Community Development Strategy</u> – This has been circulated. Mary Black has now retired and has been replaced by David Bonner.</li> </ul> <p>Action: Cate Taggart to re-circulate the Community Development Strategy consultation documents for discussion at the next meeting.</p> <ul style="list-style-type: none"> <li>• <u>Meeting with BCC</u> – Ms. Diffin and Mr. Largey met with Ms. Taggart, John Tully and David Cuthbert. Ms. Diffin confirmed that this was a positive meeting with a view to capture some joint-working/planning moving forward. Ms. Taggart recapped the conversations from the meeting, i.e. on the areas of the Belfast Agenda under 'Living Here' theme and she apprised of the Multi-Agency Board and their commitment to Early Intervention collaboration and to young people reaching their fullest potential, with one of their set priorities being on Drug and Alcohol misuse. There was also a broader discussion re: the entire Belfast Agenda. The intention is for collaborative planning around all of these matters and an action for Ms. Diffin and Outcomes Group Members is to think of what the role of the Belfast Outcomes Group should be throughout this process. Mr. Cuthbert agreed to provide an update note and Ms. Taggart will circulate once received for future discussions re: way forward. Ms. Diffin also noted that Mr. Cuthbert had suggested attending a future outcomes meeting or coordinating a meeting with a smaller group of members. Mr. Cuthbert recognised the importance of the Outcomes Group and all partner members. Mr. Largey stated that a discussion is required at this meeting re: best way for us to be involved and what is the best method to ensure everyone has all of the necessary information. It was also highlighted that there are other staff in our organisations who will be involved in the Community Planning Group and related work and that we will need to ensure all linkages are there and that the views from the Outcomes Group are fed in to all relevant groups.</li> </ul> <p>Action: Cate Taggart and Carol Diffin to follow up with John Tully and David Cuthbert, BCC as agreed at their last meeting and feedback – re: attending future meeting.</p> <ul style="list-style-type: none"> <li>• <u>Family Support Hubs Data on 5-11 y.o. inc CwD</u> – Discussed timescale, presentation or workshop. Considerable amount of data to aggregate, Mr. Largey advised that this can be ready by December but may be better at February meeting.</li> </ul>

Action: February meeting to be extended and one hour to be set aside at the February meeting re: Hub Data on 5-11 years olds. Gerry Largey to provide info.

- FSH Papers and Annual Report Card – these have been circulated electronically and are also available on the CYPSP website.
- PSNI / BCC Hubs – Ms. Taggart feedback the issues raised at the last meeting and provided an update. It was not clear if the PSNI are looking to replicate these Hubs in Belfast area. Ms. Diffin advised that PSNI had presented to Safeguarding Board on the role and function of these new Hubs which is very different to the Family Support Hubs which was re-assuring. She asked if it would be useful to have a presentation at a future meeting. The feedback Ms. Taggart received advised that it would be challenging to create these new Hubs in Belfast area due to a variety of reasons: demographics, resource issues, number of other policing networks in situ. Robert Murtagh and Chris Robinson are the key people.

Action: PSNI Hubs – Further update at future meeting. Suggestion re: inviting to present at a future meeting.

- North Belfast Event / Schools involved – Ms. Casey to forward information to Ms. P. Muldoon.
- Scoring Panels / Commissioning Correspondence – Ms. Diffin has circulated a letter to all members. A small number of nominations has been received but still need multi-agency involvement re: funding panels and the procurement process. PaLs to provide a definitive timeline following meeting on Thursday and Mr. Largey will circulate together with a reminder re: what is being requested, i.e. explain process, training, resourcing, when.
- LPG Funding – Ms. Casey, Ms. Diffin and Mr. Boyle will discuss separately re: potential funding.
- SIF Presentation – To take place at December meeting.

#### **4. New Membership**

The new membership recruitment process has completed. Applicants have been shortlisted and identified and appointments have been made. Letters have been sent to all successful and unsuccessful people, also advising of waiting list places. Discussions are required re: start date, sending out 2019 dates and inviting both new and outgoing members to the December meeting. Most changes have been to community and voluntary sectors and there are also some additions from within the Trust. Maurice Leeson is reviewing the link with LCG as there are no LCG reps on the other outcomes groups. It has been difficult regionally to get a PSNI rep on the outcomes group and this can be flagged at CYPSP where PSNI are represented. Ms. Taggart has replaced Stevie Lavery as BCC Rep. The Education rep. is from the Youth Service and there was some suggestion re: having a rep from both Youth Service and Education.

Action: All new members to be invited to join December meeting. Ms. Casey

to provide contact details for Ms. Diffin to send invite.

Action: Carol Diffin to raise PSNI membership at CYPSP meeting.

## 5. Family Support Hubs Update

No update report was provided for today's meeting. Mr. Largey apprised of the additional HSCB funding for the expansion of Family Support Hubs and provided 2 supporting documents re: same for the group's perusal. Mr. Largey provided an overview of the papers, i.e. funding derived from confidence and supply monies, £132k non-recurrent for 2018/19 and intention for £172k non-recurrent funding for 2019/20.

Three headings were identified in the allocation letter – enhance capacity of hubs to deal with growing demand, increase capacity of hubs to respond to self-referrals and encourage the hubs to build outreach capacity. The paper outlines the proposals re: allocation of this money – additional coordinator time, additional admin support, £1.5k per Hub for partnership hub development activity, £4k to develop capacity building and training initiatives and remaining £6.5k approx to support informatics activity for the Outcomes Group.

Mr. Largey advised that they will be reviewing Family Support Hub baseline activity indicators and benchmarking partnership activity over next couple months.

Discussion followed on how the funding would be split across the Hubs, i.e. across 7 and find additional monies of remaining 3 or equally across the 10 Hubs. The paper proposes to split the funding equally across the 10 Belfast Hubs. Following debate, members all agreed that the funding should be split equally across the 10 Hubs. Funding should be available by the end of this month.

Action: All agreed for additional funding to be used across all 10 Hubs.

Ms. Diffin added that there is still further, separate discussions to be had with CYPSP with regards the full funding of the 10 Hubs.

Mr. Largey apprised of an upcoming breakfast event on 18<sup>th</sup> January 2019 in Belfast City Hall to celebrate the partner agencies who provide services around the Hubs. Belfast Outcomes Group members are also invited to the event.

Action: Mr. Largey to circulate details of the Belfast City Hall Event on 18<sup>th</sup> January 2019 to members.

Mr. Largey informed re: the growing waiting lists, particularly as a result of the implementation of universal credits, homelessness and poverty. Ms. Taggart advised of the BCC/DfC Advice Consortium which is looking at a new coordination plan re: families going through changes in their benefits and suggested that a rep could be provided from Outcomes Group. The group were advised that the Hubs are involved in local events on the impacts of benefit change and the Locality Planning Groups all received presentations from Advice NI. Ms. Taggart has been asked by the Chair of the Belfast Advice Group to facilitate a discussion on this matter, advise of the difficulties re: creating a plan and that this was still ongoing and highlight

	that there may be key people missing from these conversations.
	<p><b>6. Locality Planning Groups Update</b></p> <p>Four papers were circulated to the group, two electronically and two at the meeting. All feedback is available within the summary reports.</p> <p>Ms. Casey wished to bring the following event to people's attention: Resilience Screening and Discussion Panel at Dundonald High School, 14<sup>th</sup> November, 7pm.</p> <p>Ms. Casey met with Martin Sloane in September. She no longer has the capacity to support the Locality Planning Groups due to the change in CYPSP structure. The LPG Chairs reiterated Maurice Leeson's concerns re: not having an LPG worker in place and keeping up the momentum. Ms. Casey is now supporting four of the five regional outcomes groups.</p> <p>Ms. Casey spoke to the 2 LPG Members' survey papers – one regional and one local. Feedback has been very positive across all. Belfast area received the highest response rate and were strong re: identifying gaps, communication and collaboration / cooperation.</p> <p><a href="#">Action: All members to read the 2 Locality Group Survey documents in advance of the next meeting and this will be an agenda item for discussion in December.</a></p> <p>The final paper was in relation to the North Belfast LPG Standards Exercise in September 2018. It is planned for each regional LPG to complete a similar exercise, approximately every 3 years and in line with the Action Plans.</p>
	<p><b>7. Commissioning Update</b></p> <p>There is ongoing engagement with PaLs. As discussed earlier, there is a meeting this Thursday re: timelines etc., and information should be circulated within next couple of weeks. PaLs are working with us to have the Outcomes Group money in place as soon as possible. Discussions are ongoing re: timeline and Outcomes Group will be kept appraised.</p>
	<p><b>8. Pilot Projects</b></p> <p><a href="#">Action: Ms. O'Connor to re-circulate the correspondence re: funding for the pilot projects.</a></p>
	<p><b>9. AOB</b></p> <ul style="list-style-type: none"> <li>Mr. Marley enquired re: the Syrian Resettlement Scheme and if there had been an impact on the Family Support Hubs. He was advised that there had been some impact. Mr. Largey advised that the Hubs have well-established contact with these families. The majority of the families are in North and West Belfast with some in South Belfast. Ms. Walsh informed that a group had been set up to look at the difficulties in West Belfast and additionality created within the community and Jim Girvan had been involved in this piece of work. Mr. Largey advised that Stephen Long from BSHCT had also been involved and some information should be available. Conversation followed re: funding</li> </ul>

	<p>available for various services used by these families and achievements made so far. Mr. Marley advised of that there is an issue in Belfast re: permanent housing. The dispersal strategy appears to be working so far.</p> <p>Action: Deirdre Walsh to liaise with Jim Girvan re: his work on difficulties in area following Syrian resettlement scheme/additionality issues and feedback re: findings.</p>
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### 10. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 11 <sup>th</sup> December 2018	10.00 a.m.	Girdwood Community Hub