

*Quality Care - for you, with you*

**Southern Area Outcomes Group**

Minute of meeting held on Tuesday, 10 April 2018 at 10.00 am,  
Board Room, Tower Hill, Armagh

**Present:**

Paul Morgan, (SHSCT, Chair)  
Margaret Gibney, (Administrator for Group)  
Valerie Maxwell (CYPSP)  
Maurice Lesson, (HSCB – CYPSP Link)  
Kerry O'Hagan (CYPSP Locality Development Admin)  
Martina McCooey (SHSCT)  
Michael Heaney (YJA)  
Rachel Long (NIACRO)  
Donna Murphy (SHSCT)  
David Patterson (NMDC)  
Ciara Burke (Mid Ulster & ABC Councils, Armagh Locality Chair)  
Darren Curtis (Locality Development Officer)  
Alison Beattie (ABC)  
Jacqueline Connolly (SHSCT, Dungannon Locality Chair)  
Colette Rogers (PHA)  
Anne Rice (Surestart) for Peter McKinney

**Apologies:**

Gerard Rocks (Acting AD PWB)  
Orlaith Moley (PHA)  
Pat McGeough (Barnardos)  
Colette Ross, (Chair of Banbridge LPG, EA Youth Service)  
Jacinta Linden (SPACE)  
Kieran Shields (EA)  
Peter McKinney (Early Years)  
Helen Gormley (Mid Ulster Council)  
Iain Black (VOYPIC)  
Pauline Leeson (CINI)  
Martina Totten (Mid-Ulster Council)  
Lesley Waugh (For Geraldine Maguire)  
Stephen Smith (CIP)  
Kevin Duggan (CCP)

## Summary of Actions

<b>Action 1</b>	Rachel to share business case with members via Margaret	Rachel/Margaret
<b>Action 2</b>	Margaret to circulate flyer re Workshop on 17 <sup>th</sup> May to members for wider distribution within their given agencies/organisations	Margaret
<b>Action 3</b>	Donna to provide summary paper in relation to tendering process for contracts to Outcomes members	Donna
<b>Action 4</b>	Rachel to submit proposal to Donna re request for summer schemes	Rachel

### 1 Introductions and Apologies

Paul welcomed everyone to the meeting and a round of introductions followed. Apologies were noted.

### 2 Minutes of Previous Meeting (06 February 2017)

Michael Heaney noted an amendment to February minutes, Margaret to make amendment and resend to members.

### 3 Matters Arising/Actions previous meeting

All achieved.

### 4 Update CHIP – Rachel Long

Rachel advised that the programme is now in its last 12 months as due to end March 2019. Programme continues to work across the region with families of children who have a parent imprisoned. Figures are currently on target; estimate of 400 families within the year; latest figures indicate 99 families availed of service from Jan – March. Since service was introduced 215 families have availed (Oct – March).

Rachel added that they are currently working alongside prison service and parents to better capture data i.e. how many children are taking up visits, how many are accessing

SKYPE service. Rachel noted that at present the data is limited adding that the next stage of the programme will focus of transformation.

Rachel then advised that over the Easter period prison service attended an activity based outing with 15 children whose families are currently availing of programme/service. This activity was well received with staff describing it as a sobering, humbling experience as they were not aware of the impact on these children.

Rachel encouraged members to continue to promote programme/service.

Paul then asked what is expected of Outcomes members as reference group for the service. Rachel explained that report cards will be available each quarter which will highlight how the service is progressing. Rachel added that she will be seeking advice from Outcomes members in relation to how they see the programme progressing, how it is relevant/used within their own organisations and any suggestions members have in terms of sustainability plans.

Maurice asked if the CHIP Programme is linked to Family Links programme.

Rachel commented that Family Links programme has been running for many years across Northern Ireland with four staff linked to Trust areas. Staff go into prison to meet new committals on a 1:1 basis seeing up to 1500 prisoners per year. Family Links offer advice and guidance to prisoners families alongside a transport service for visiting families and help with claiming back expenses. Rachel added that Family Links is closely aligned to CHIP Programme. However pointed out that CHIP Programme will also focus on transforming interaction/visits between prisoners and children.

In terms of sustainability Rachel advised that it was hoped that Prison Service staff would take on the role of “family officers” as they are well trained/capable of working with families. However more recently it has been realised that this will not happen.

Paul suggested that Rachel share business case with Outcomes members to give them a better understanding of what the programme entails and what is expected of Outcomes members as a reference group.

**Action 1:**  
**Rachel to share business case with members via Margaret**

## 5 Progress of Task & Finish Groups

Valerie provided the following updates:

Workshop has been arranged via LPGs for Thurs 17<sup>th</sup> May in EPI Centre, Armagh, presentations will focus on how to make groups more accessible to children with disabilities, good practise and sharing of positive experiences of young people accessing groups. It was agreed that flyer will be shared with members for wider circulation within their own agencies/organisations.

Darren added that members should contact Laura Small directly should they wish to be part of workshop or share/display information.

Valerie and Darren advised that evaluation of workshop will be carried out following event and report cards will be produced.

Darren advised that a directory of summer schemes will be available on website commenting that it is a good opportunity for agencies to work together to identify a resource that is required.

Valerie advised that to date Kieran's group have been unable to meet and are hoping to rearrange and move forward.

Deirdre's group are due to meet within the next 2 weeks.

Michael provided the following update on group in relation to positive mental health & wellbeing. Three main outcomes have been identified; interface with youth justice, raising awareness and access to services. Following discussion within the group it has been suggested that to achieve the best outcome the group should be split into two, one group focusing on general awareness and accessing of services and the other group to focus on the interface with youth justice. Michael noted that both groups intend to liaise with family support parenting groups and locality groups. First meeting of both groups has been arranged for early May.

Martina provided following update; group has not met since last Outcomes. However, they have fed into the tendering process via Donna. CYPSP have agreed to include on their webpage calendar dates for parenting programmes, training and development.

Donna advised that Family Support Contracts have been extended until end August, tendering process has begun it is envisaged that these will be issued within the next 4-6weeks. Donna added that she is due to attend a regional meeting this Thursday and

will provide further update at next meeting. Paul suggested that Donna furnish Outcomes members with a briefing/summary paper in relation to contracts.

**Action 2:**

**Margaret to circulate flyer re Workshop on 17<sup>th</sup> May to members for wider distribution within their given agencies/organisations**

**Action 3:**

**Donna to provide summary paper in relation to tendering process for contracts to Outcomes members**

Rachel then commented that summer months are approaching and Hub co-ordinators have asked if there is any plan for summer schemes, highlighting that previous years indicate that referrals can double in the month of June. Donna requested that Rachel submit a proposal in relation to this.

**Action 4:**

**Rachel to submit proposal to Donna re request for summer schemes**

## **6 Peace IV Update/ Community Planning**

Alison advised that Peace IV is currently undertaking a rebranding of its existing service; 'Making a difference Campaign' involves going out in communities asking what people actually want. Once this information has been collated Alison will share with members; Alison added that areas include, mental health, building resilience, parenting issues, drugs/alcohol, anti-social behaviour, skills and employability. Alison stated that session have been arranged for end of April and agreed to circulate via Margaret.

David then provided an update on Community Planning from Newry Mourne Down District Council: Participatory Budgeting event was held, successful event with 30/40 in attendance. Application is currently in its first stages, draft out for feedback, David agreed to share with Outcomes members once finalised.

## **7 Early Intervention Family Support Services**

Covered in earlier section of meeting.

## **8 Update Locality Planning Groups**

Darren referenced report provided for today's meeting highlighting events that have occurred and plans for upcoming events.

Darren then provided an update on the situation regarding Roma families which was raised at previous Outcomes meeting. Darren advised that a lot of progress has been made since last meeting, some 30 families have engaged, there is a willingness within the Roma community to undertake English language courses.

## **9 Update Family Support Hub**

Donna advised that hubs continue to work at capacity; there has been increase in funding and an increase in service uptake.

Rachel reported that for the period Jan-March contingency funding has been used to increase family support workers hours to cope with demand. Rachel highlighted that preparing families has equalled better outcomes for families however pointed out that this increase cannot be sustained using contingency funding. Paul acknowledged this adding that he continues to promote the long term sustainability of Hubs with the Department who have also acknowledged the need for the service.

Maurice advised that the Department have secured a substantive increase in funding for Hubs (subject to business case) this was welcomed by all members.

## **10 Agency Updates**

Martina advised that strengthening families programme will now be delivered twice per year. Martina now attends LPG meetings where progress/delivery of these programmes can be monitored/evaluated.

It is anticipated that programmes will be delivered September/October in Portadown area. Odyssey parenting programme due to be delivered in April in Portadown area and Newry area in September.

Colette referenced event run in collaboration with three councils, Southern Trust, South Easter Trust and PHA it was agreed following debrief of event that evaluation will be widened out in an attempt to identify actions to be taken forward. Colette noted that this was a very successful event and agreed to share evaluation once completed.

## **11 Date of Next Meeting**

**Friday 8 June 2018 at 10am in Board Room, Tower Hill, Armagh**