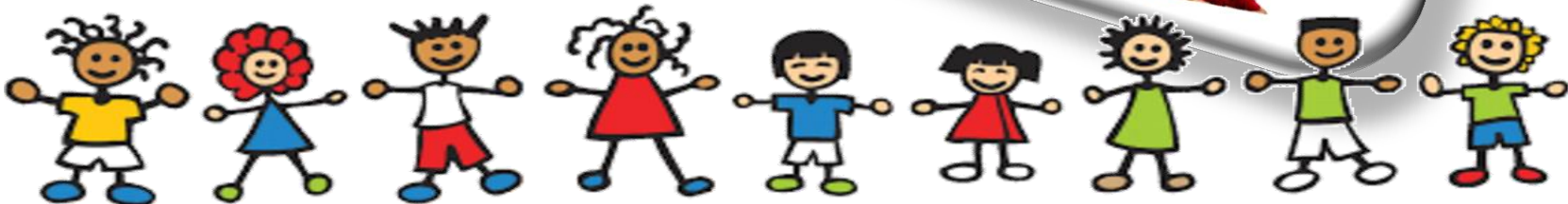
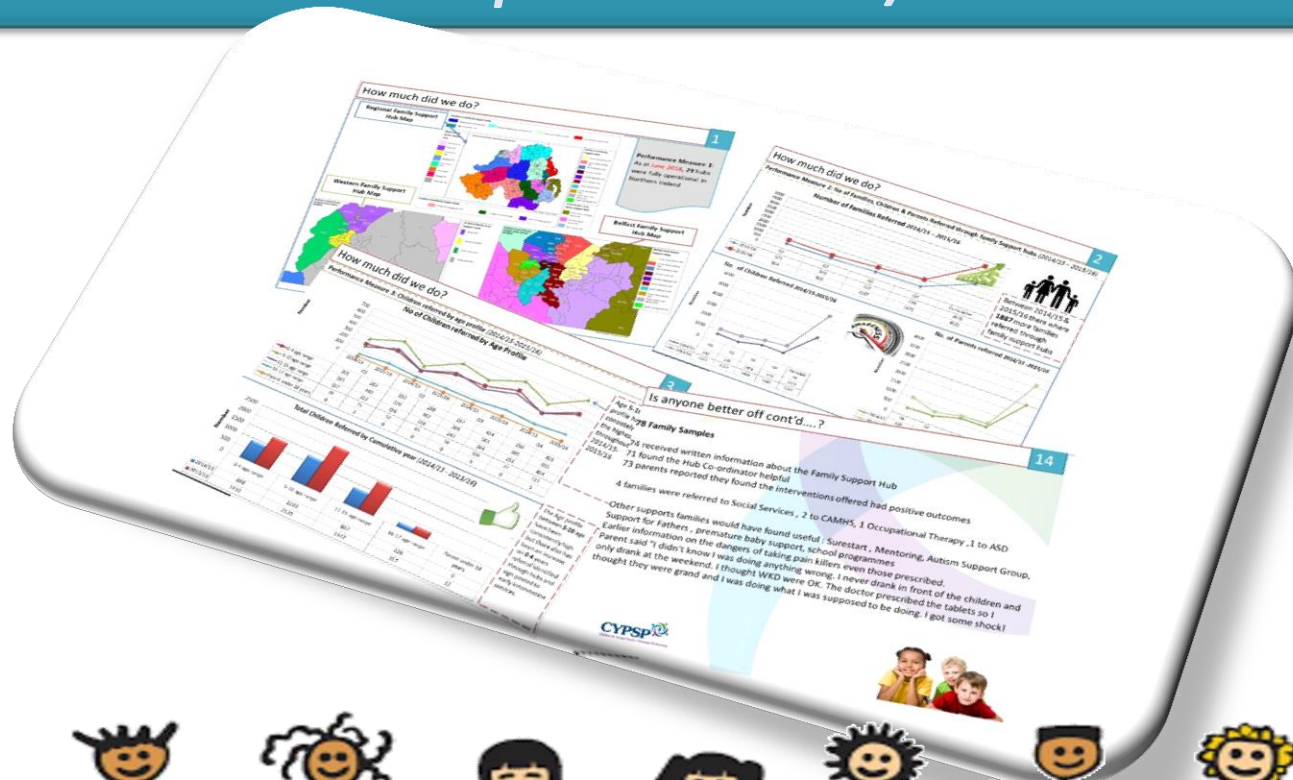


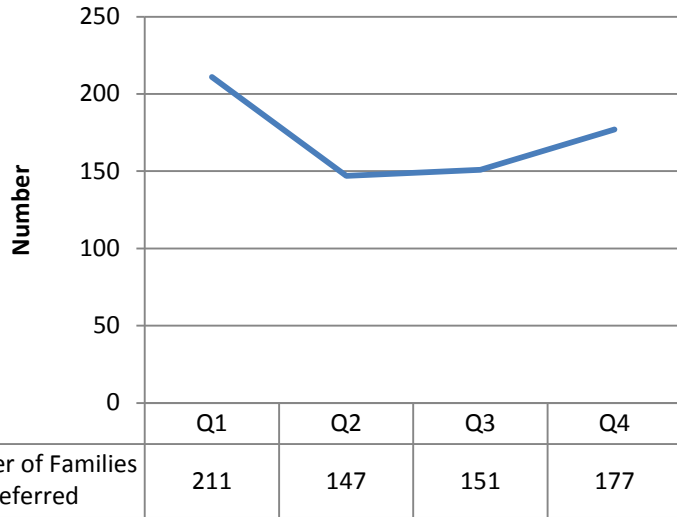
# SHSCT Family Support Hubs Report Card

*Annual Report Card 2016/17*

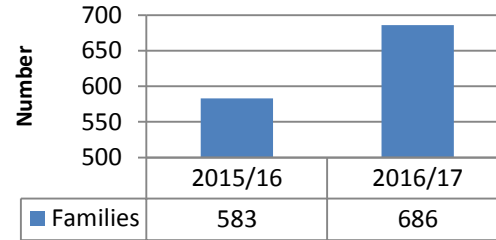


# How much did we do?

## Performance Measure 1: No of Families, Children & Parents Referred through Family Support Hubs 2016/17

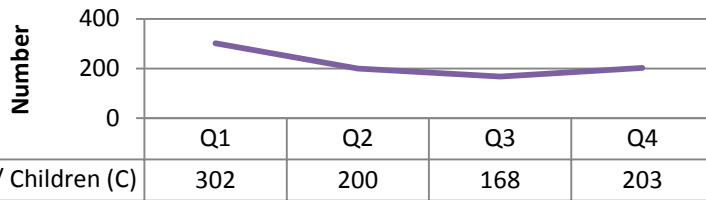


No. of Families Referred  
2015/16 & 2016/17

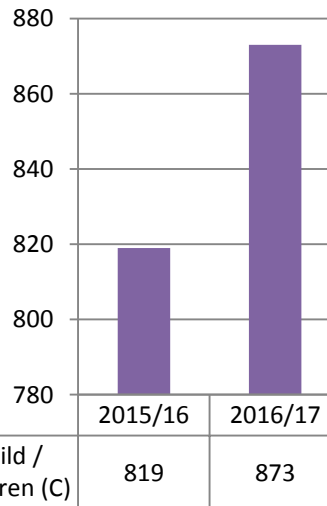


Throughout 2016/17 there were **686** families referred through family support hubs in the SHSCT area. This is an increase of **103** from last year.

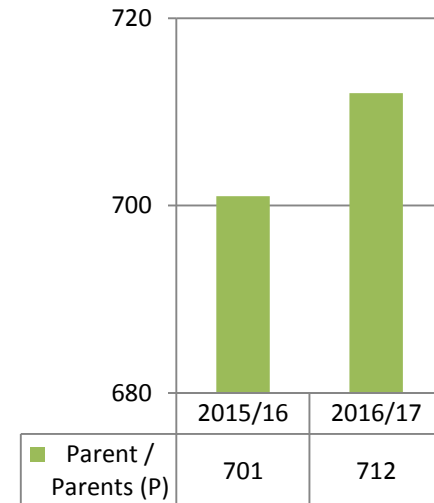
No. of Children Referred – 2016/17



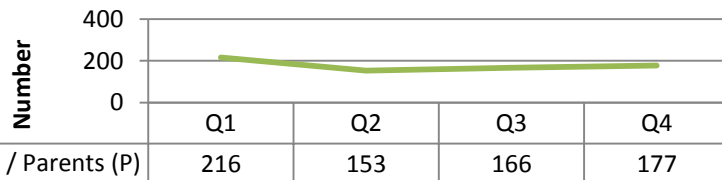
No. of Children Referred  
2015/16 & 2016/17



No. of Parents Referred  
2015/16 & 2016/17

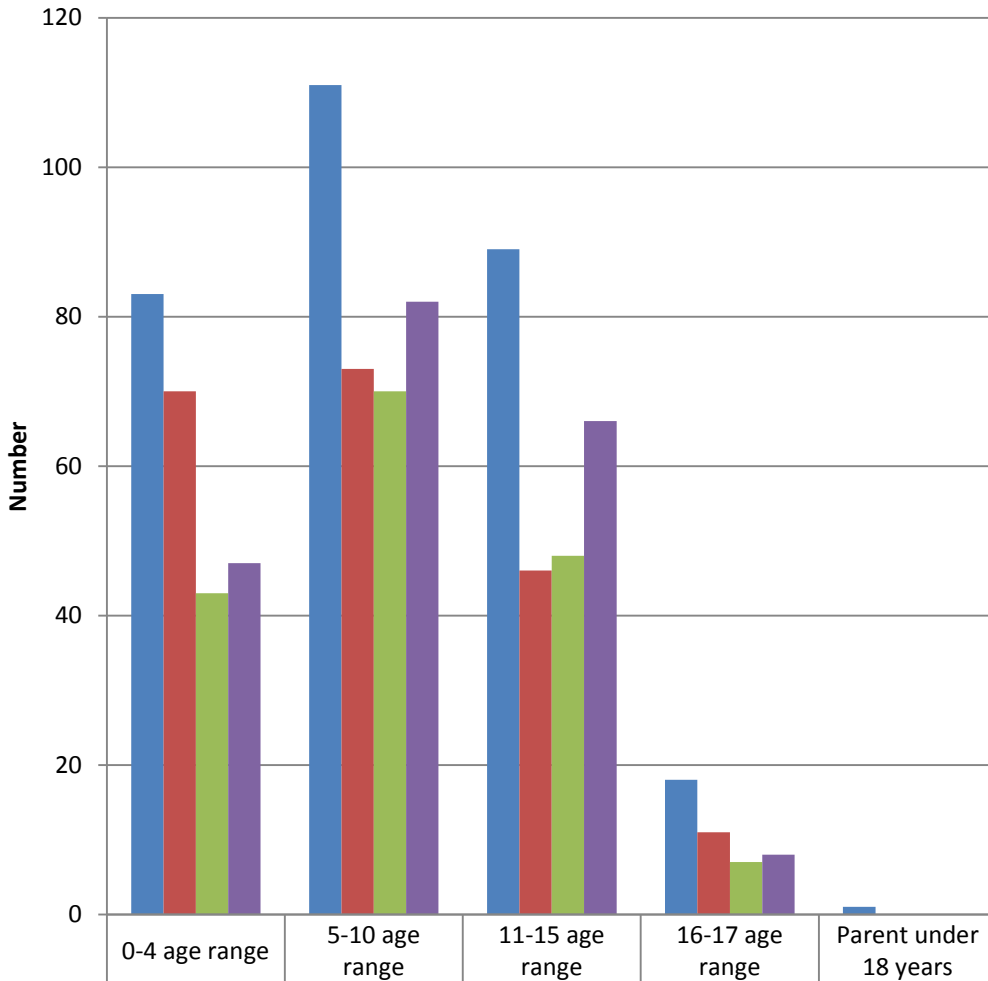


No. of Parents Referred – 2016/17



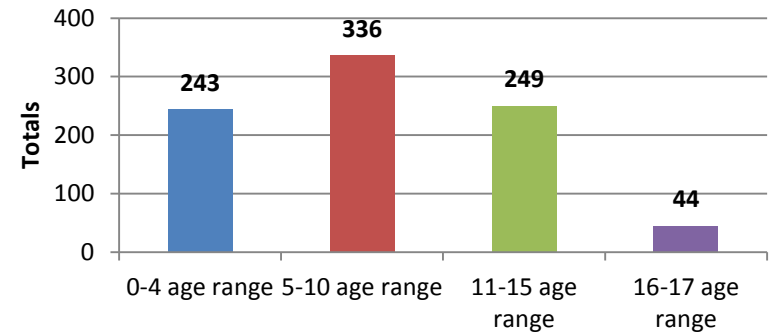
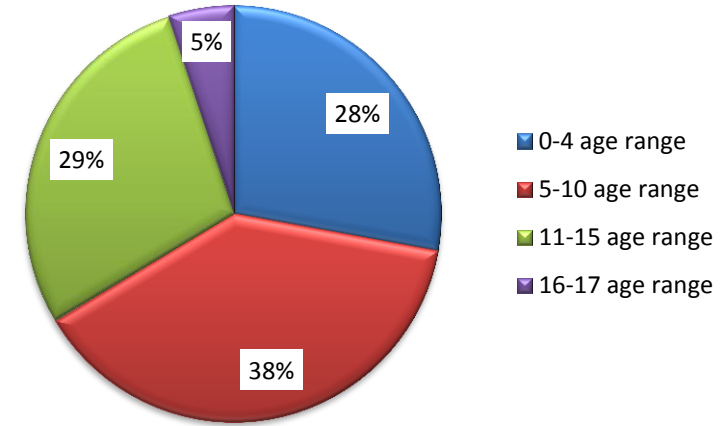
# How much did we do?

## Performance Measure 2: Children Referred by Age Profile -2016/17



	0-4 age range	5-10 age range	11-15 age range	16-17 age range	Parent under 18 years
Q1	83	111	89	18	1
Q2	70	73	46	11	0
Q3	43	70	48	7	0
Q4	47	82	66	8	0

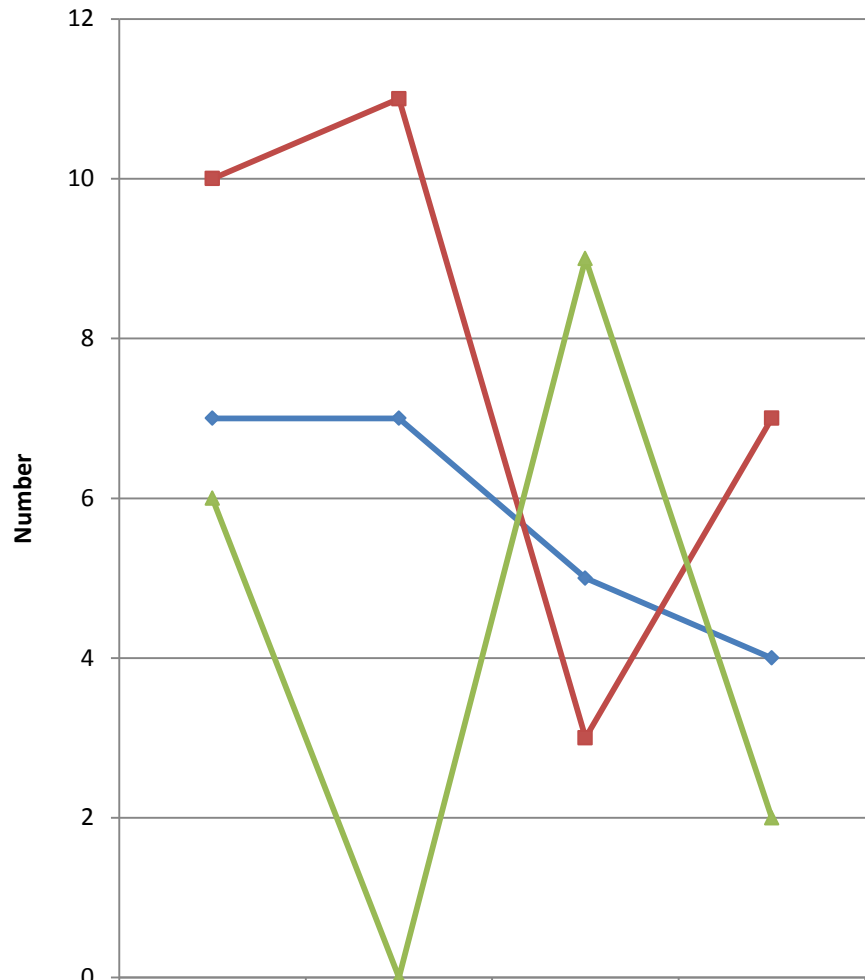
### % of Children Referred by Age Profile



The 5-10 age range is consistently the highest age of referrals and has stayed the same at 38% in 2016/17 with the 0-4 and 11-15 age range similar to 2015/16.

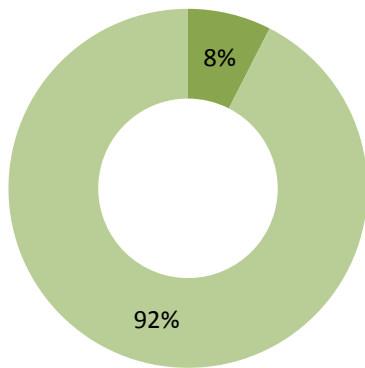
# How much did we do cont'd....?

## Performance Measure 3: Children with a Disability Referred -2016/17

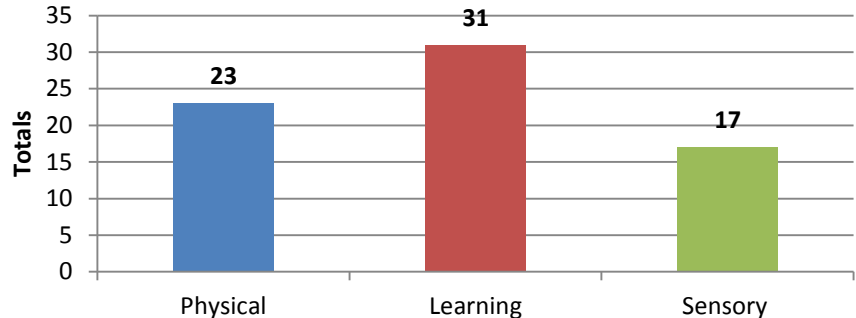


	Q1	Q2	Q3	Q4
Physical	7	7	5	4
Learning	10	11	3	7
Sensory	6	0	9	2

### Children Referred with a Disability 2016/17



Children with a Disability = **71(8%)** of the Total Children Referred = **873** has a Disability.

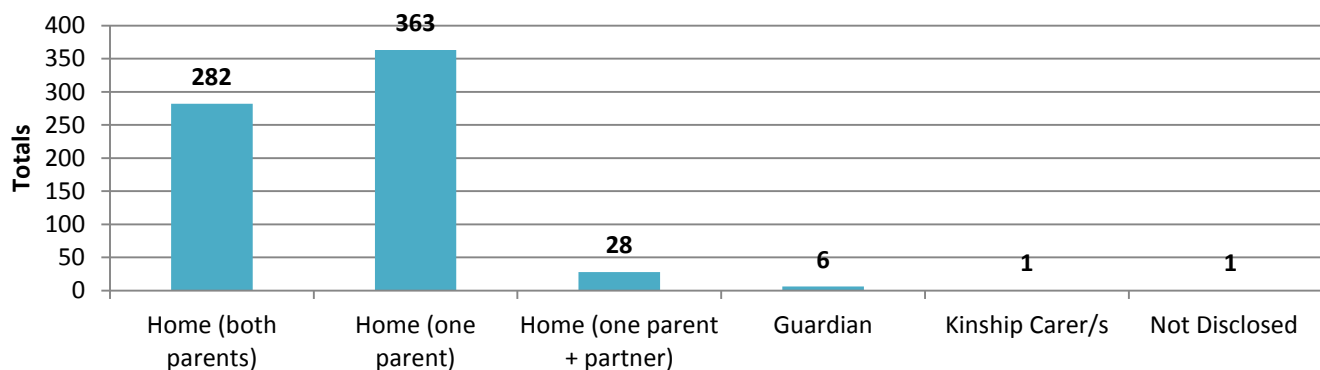
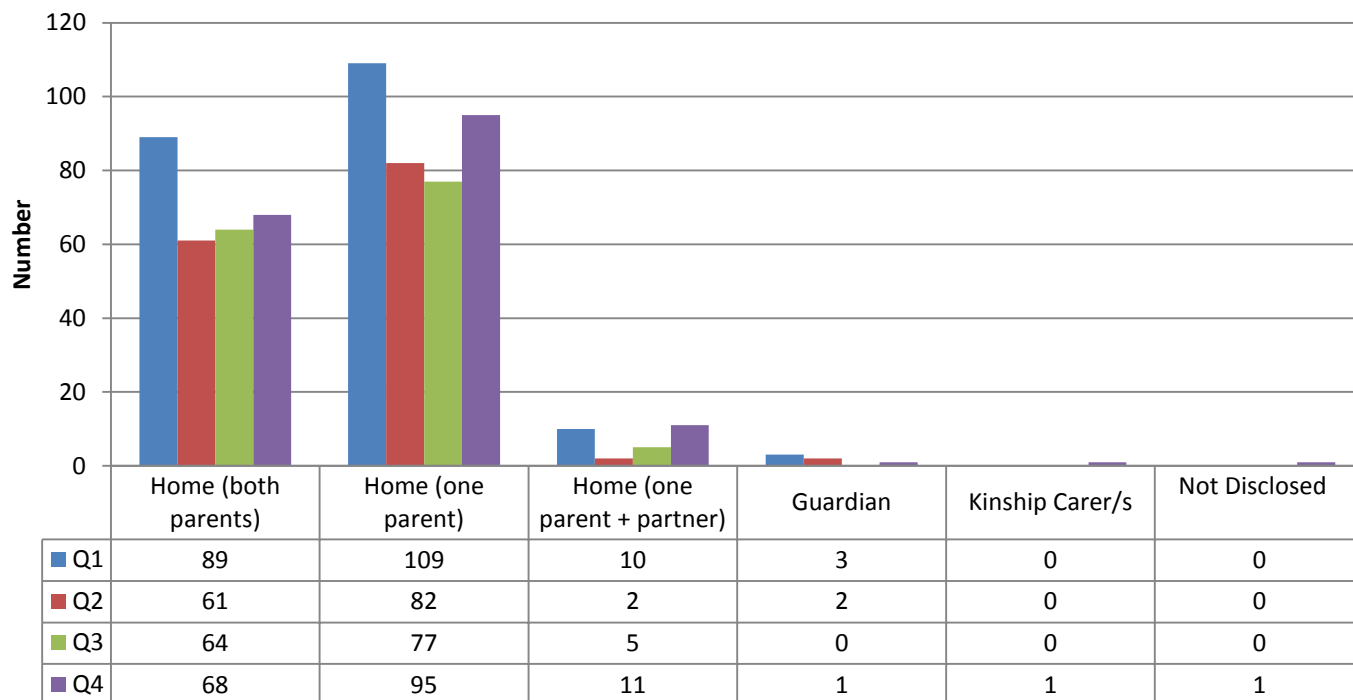


In 2016/17, Children with a **Learning disability** had the highest number of referrals throughout SHSCT area .



# How much did we do cont'd....?

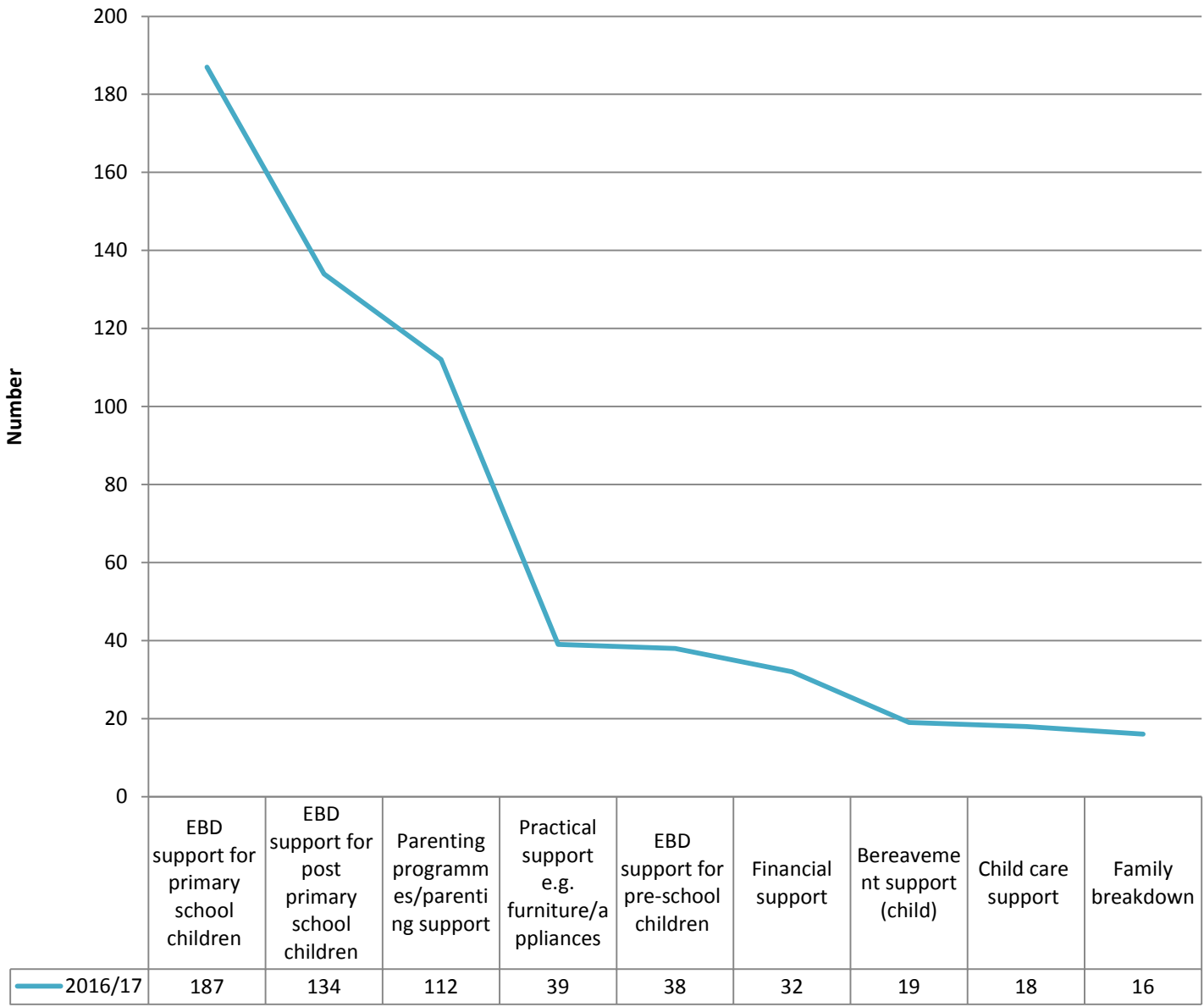
## Performance Measure 4: Household Composition -2016/17



There has been an increase in the last year in the number of families with both parents from **257 to 282** and also the number of one parent families has increased from **278 to 363**. The number of kinship carers and guardians has decreased in 2016/17.

# How much did we do cont'd....?

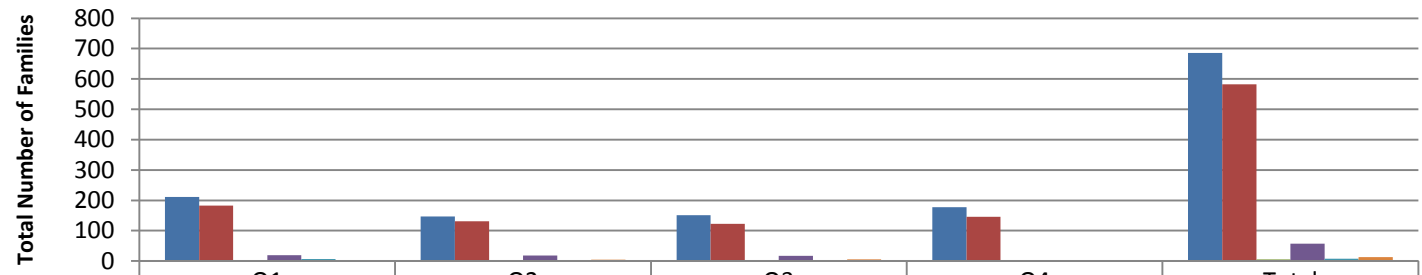
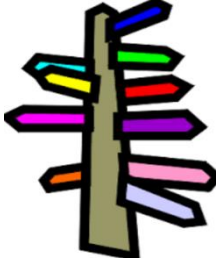
## Performance Measure 5: Main Presenting Reasons for Referral - 2016/17



The key reasons for referral have stayed the same as last year with emotional behavioural difficulty (EBD) for primary and post primary school age children the top main reasons at **187** and **134** respectively. Parenting programmes/parenting support was the next key reason for referring at **112**.

# How well did we do it?

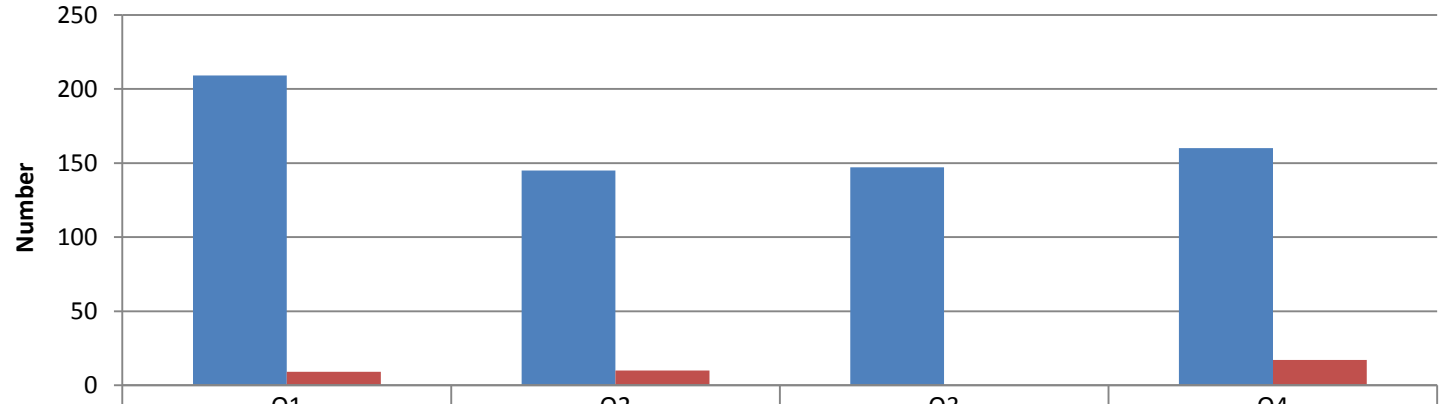
## Performance Measure 6: Families Referred that were Accepted & Signposted, Above Tier 2 or Other Reasons for Outcome of Referral- 2016/17



Category	Q1	Q2	Q3	Q4	Total
Families Referred	211	147	151	177	686
Accepted and Signposted	183	131	122	146	582
Signposted but family did not engage	2	1	2	0	5
Above Tier 2 (Inappropriate Referral)	19	18	17	3	57
Further Information requested	6	1	0	1	8
Unable to meet needs of Referred Family	1	4	5	3	13

## Performance Measure 7: Outcome 4 weeks & 5-8 weeks achieved / Not Achieved – 2016/17

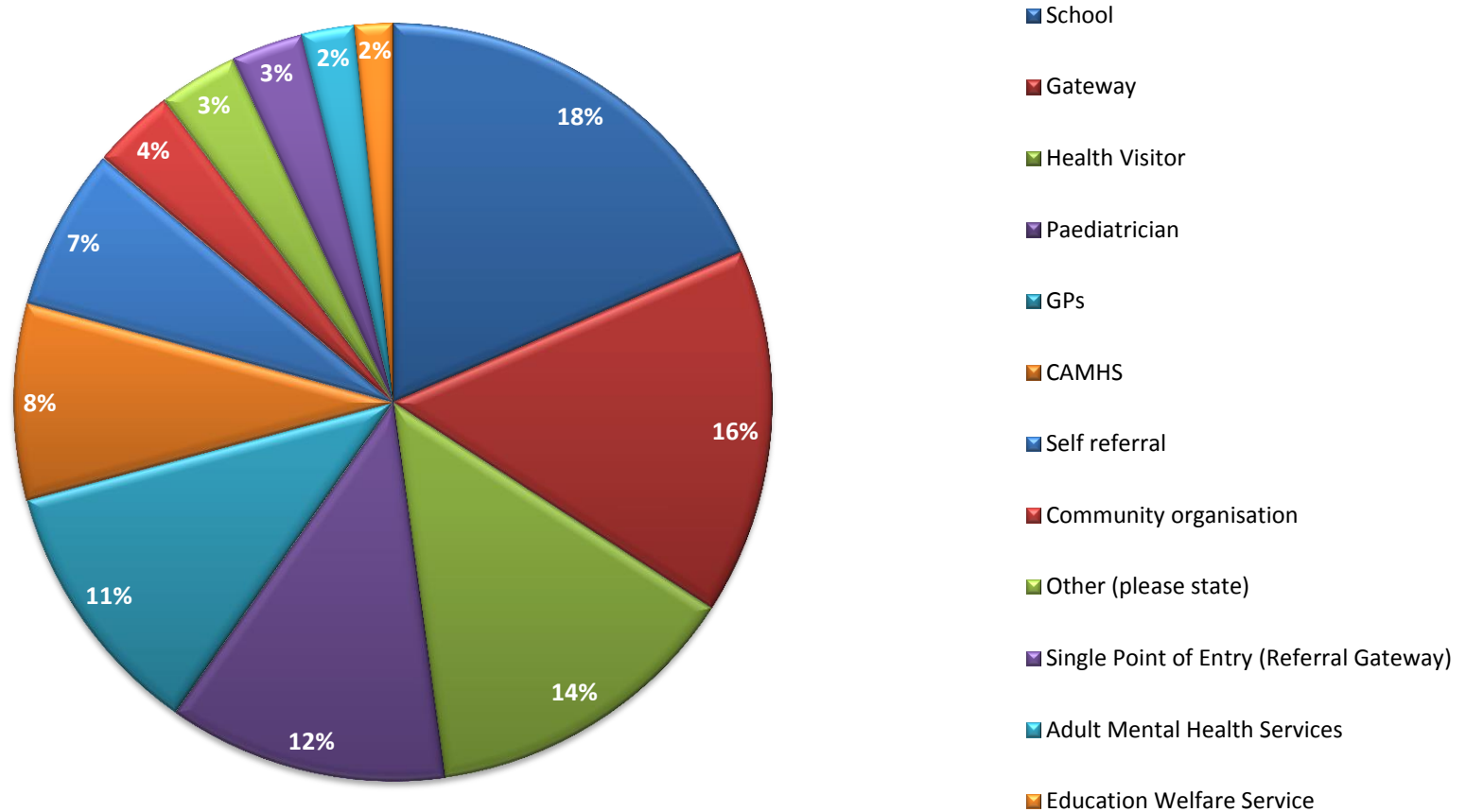
95% of referrals were achieved within 4 weeks or 5-8 weeks.



Category	Q1	Q2	Q3	Q4
Achieved	209	145	147	160
Not Achieved	9	10	0	17

# How well did we do it cont'd.....?

## Performance Measure 8: Total Percentage of Referrals by Referral Agency - 2016/17

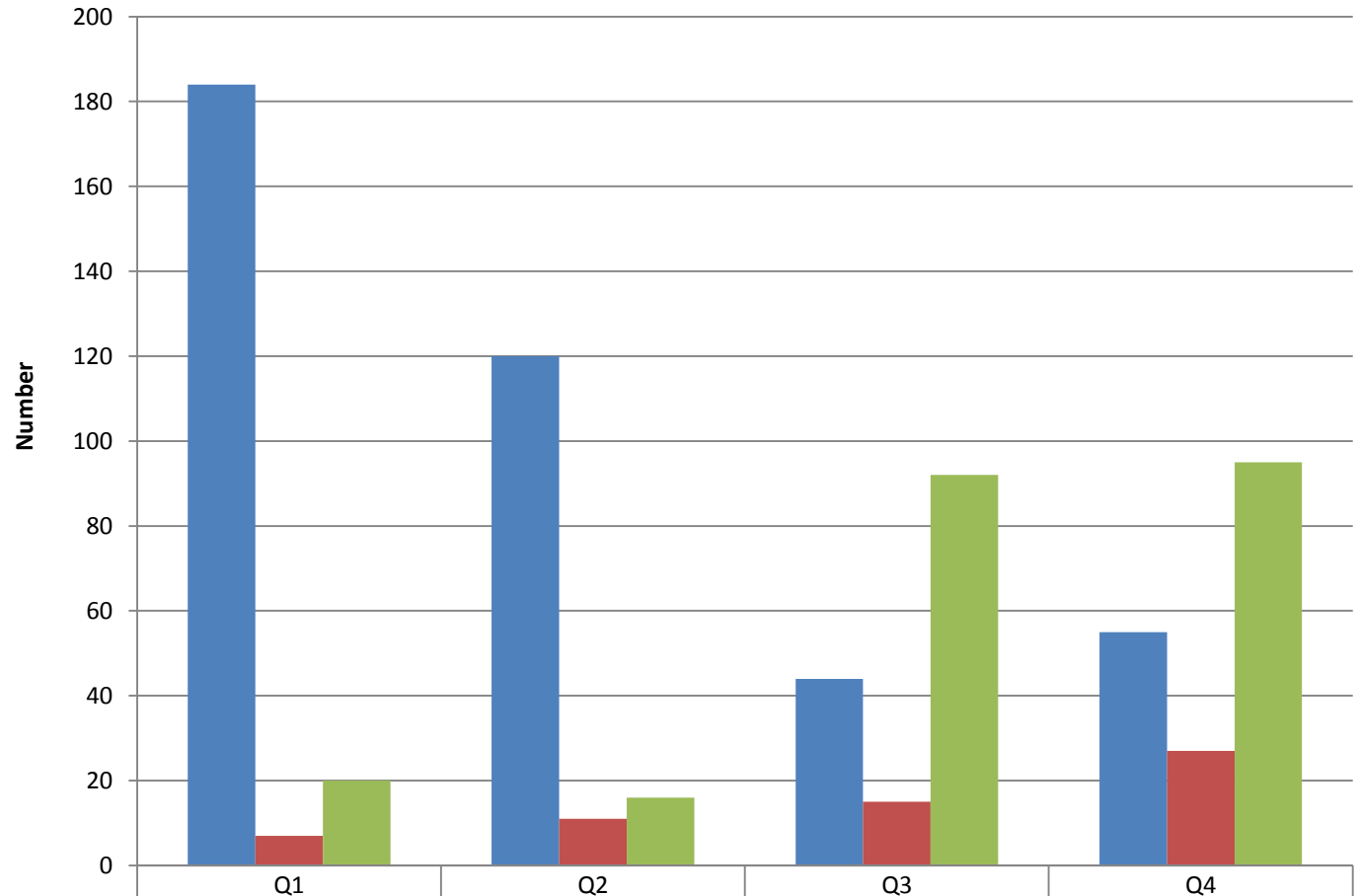


School referrals are still the highest referring agency but has dropped from 24% in 2015/16 to 18% in 2016/17. Gateway referrals are similar in the past two years with 16% and 15% respectively. Health visiting and Paediatrician referrals have both stayed the same over the past two years.



# How well did we do it cont'd.....?

Performance Measure 9: Number of Parents / Children referred who did and who did not take up the service offer  
2016/17



■ Number of children/ parents referred on who took up the service offer	184	120	44	55
■ Number of children/ parents referred on who did not take up the service offer	7	11	15	27
■ Unknown	20	16	92	95

# How well did we do it cont'd.....??

## Performance Measure 10: 10 Standards Fully Implemented - 2016/17

**Standard 1.** Working in PARTNERSHIP is an integral part of Family Support.  
Partnership includes children, families, professionals and communities

**Standard 2.** Family Support Interventions are NEEDS LED  
(and provide the minimum intervention required)

**Standard 3.** Family Support requires a clear focus on the WISHES, FEELINGS,  
SAFETY AND WELL-BEING OF CHILDREN

**Standard 4.** Family Support services reflect a STRENGTHS BASED perspective,  
which is mindful of resilience as a characteristic of many children and families  
lives

**Standard 5.** Family Support is ACCESSIBLE AND FLEXIBLE in respect of location,  
timing, setting and changing needs, and can incorporate both child protection  
and out of home care

**Standard 6.** Family Support promotes the view that effective interventions are  
those that STRENGTHEN INFORMAL SUPPORT NETWORKS

**Standard 7.** Families are encouraged to self-refer and MULTI-AGENCY REFERRAL  
PATHS are facilitated

**Standard 8.** INVOLVEMENT OF SERVICE USERS AND PROVIDERS IN THE  
PLANNING, DELIVERY AND EVALUATION of family support services in practised  
on an on-going basis

**Standard 9.** Services aim to PROMOTE SOCIAL INCLUSION and address  
issues around ethnicity, disability and urban/rural communities

**Standard 10.** MEASURES OF SUCCESS are built into services to demonstrate that  
interventions result in improved outcomes for service users, and facilitate quality  
assurance and best practice

All 3 Hubs in the Southern Health and Social Care Trust have implemented the 10 Standards and continue to work collaboratively across the area in developing their relationships with providers across the community, voluntary and statutory sectors.

## Family Samples

### Family A:

Dad stated that he found the process of self referring to the Family Hub worked really well for them. He appreciated that the Hub Co-ordinator was there to talk things over with and guide him to other services.

### Family B:

Both parents have serious illnesses. Family were struggling to manage their household and day to day living. Parents and child were offered support through EISS, Carers Matter and Young Carers. Family were relieved that someone could offer them support and advice. They had no support from family or friends and felt they had nowhere else to turn to for support. Family very grateful for support provided.

### Family C:

Support for mother who was placed in emergency accommodation with her 3 children after a family placement breakdown. It was several miles away from children's school and she was struggling to find a means of transport. Mother also struggled with challenging behaviour within the household. She was unaware of what support services were available and how to access these and was very stressed with family situation. Hub co-ordinator accessed EISS and Education Authority and mother was very grateful for support provided by Hub.