

**Minutes of South Eastern Area Outcomes Group, held on
8 August 2017, at 10.00 am, in Cloona House, 31 Colin Road,
Poleglass, BT17 0LG.**

Present:

Armstrong Annie	Colin Neighbourhood Partnership.
Curran Evelyn	HSCB.
Dunn Helen	HSCB.
Garett Joanne	Health Development Specialist for Early Intervention.
Harrison Tracey	Kilcooley Women's Centre.
Leeson Maurice	HSCB.
Lewis Julia	Assistant Director Child Health.
Lyness Patricia	Belfast and Lisburn Women's Aid.
Mackey Patricia	
Malmo Gail	Health and Well-Being PHA.
Millar Paul	Barnardo's
Murray Michael	Assistant Director of Safeguarding Children, SET.
Perera Ralston	Service Improvement Manager, SET.
Polly Cathy	Ards Community Network.
Scullion Mabel	Resurgam.
Simpson David	Colin Neighbourhood Partnership.
Thompson Stephanie	CYPSP.
Whittle Brendan	Director of Children's Services and Executive Director of Social Work, SET.

Apologies:

Brady Theresa	SNAF, Deputy Chair.
Sipler Ed	SEDACT.
Vladeanu Lynda	Health Development Manager, SET.
Neill Joanne	Bryson Care Children & Young People Service.
Margaret Kelly	Mencap.
McMullan Avery	Action for Children.
Patterson David	
White Jason	Assistant Director, Health and Well-Being.

	Agenda Item	Description	Action
1.	Welcome, Apologies and Introductions.	Brendan welcomed everyone to the meeting and asked for a round of introductions. Apologies were noted.	
3.	Minutes of last meeting (6 June 2016).	The minutes of 22 March 2017 were agreed.	
4.	Matters Arising	<p><u>Membership Updates</u></p> <p>Brendan confirmed that Avery Browser, Action for Children and Margaret Kelly, Mencap, will be joining the Outcomes group.</p> <p>Marian Milligan, South Eastern Trust, will take forward the Dental Sub-Group but will not be a full member of the Outcomes Group.</p> <p>Patricia Lyness, Women’s Aid, has retired and Stephanie agreed to ask the Domestic Violence Partnership to nominate a representative to attend the Outcomes Group.</p> <p><u>Matters Arising from Minutes of 22 March 2017</u></p> <p><u>Approval of the Action Plan</u></p> <p>The Action Plan was approved and was launched at the Stakeholders Engagement event on 31 May 2017.</p> <p><u>Report going forward on the Action Plan</u></p> <p>To be discussed at the meeting today.</p>	Stephanie

		<p><u>Family Support Hubs</u></p> <p>Ralston confirmed that the Regional Family Support Hubs survey has been disseminated to members.</p> <p>Helen Dunne will present on Family Support Hubs at today's meeting.</p> <p><u>Develop a method to measure if we are making a difference.</u></p> <p>Michael advised that Joanne and himself met with Ivor from Triangle. Ivor has compiled a framework and costings. Michael and Joanne will draw up a proposal.</p> <p><u>Draft Adoption and Children (NI) Bill</u></p> <p>Maurice Leeson advised that from the responses received most agreed that CYPSP should be put on a statutory footing but didn't feel it was necessary to put anything else on a statutory footing.</p>	<p>Michael and Joanne</p>
<p>5.</p>	<p>Family Support Hubs Annual Report Consultation</p>	<p>Helen Dunn gave a presentation on the Regional Family Support Hubs (see attached presentation). Helen explained that she produces the Annual Report Card and quarterly returns for the 29 Family Support Hubs.</p> <p>Helen advised that referrals into the Family Support Hubs have increased from 4,522 to 6,077 in the last year. However, the staffing levels in the Hubs have remained the same. Helen explained that it has become increasingly difficult for the Hubs to absorb the increase in referrals with the same amount of staff.</p> <p>Helen explained that there is a gap in the services to support families in the 5 – 10 year olds age range. She also highlighted there has been an increase</p>	

		<p>by 1052 regionally in the number of one parent families being referred through to the Family Support Service.</p> <p>Helen highlighted that self-referrals and GP referrals have also increased. Regionally self- referrals are the highest, however, in the South Eastern Trust they are one of the lowest. Referrals are usually processed within four weeks.</p> <p>Helen advised that she had received 660 completed surveys in relation to the Family Support Hub Core Members and the feedback was very positive. Helen explained that six cases per Hub are surveyed every quarter and families have reported that it is helpful to have one place to go to for services.</p> <p>Helen advised that there is an increased knowledge of what other workers are doing in the voluntary and community sectors, resulting in a more holistic approach in working with families.</p> <p>Annie queried what difference is it making to families. Helen advised that because hubs are not delivering a service and are depending on others to deliver the service, it is the outcomes. Brendan stated that we need to develop or introduce a tool to record the outcomes.</p> <p>Ralston advised that from 1 October 2017 under the new Hub arrangements providers will be using the Outcomes Star and the data will show that a difference is being made.</p> <p>Michael advised that research was completed a few years ago on families who had been referred to the Family Support Hub. The research showed that only 14% were re-referred back in for another service after a year. Those who</p>	
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	<p>made the referrals were then interviewed. The results showed that the outcomes for 90% of families, who had received a service, were good. Michael felt that this research should be completed again.</p> <p>Annie asked if children who are at risk of going on the Child Protection Register but receive an early intervention service and don't go on the CP Register could be measured.</p> <p>Michael advised that the number of referrals to Gateway has reduced, as has the number of children on the Child Protection Register. The number of referrals has reduced but the number of initial assessments has remained the same. This is perhaps because they are receiving more appropriate referrals. However, more children are coming into Care.</p> <p>Evelyn advised that Surestart are using the Outcome Star regionally across 39 projects. Surestart are reviewing self-reporting and parents talking about their own journey and the difference an intervention has made to their lives. However, the Star is not appropriate for every case.</p> <p>Surestart surveyed families who received a service and 4000 surveys were completed. The information was then analysed from a parents point of view. Evelyn advised that this information could be shared. Brendan asked if a report could be put together for the next Outcomes Group. The Regional Family Support Hub Steering Group is also reviewing how outcomes are measured.</p> <p>Gail queried why some families had not received a service. Helen explained that some are inappropriate referrals and some are referred on to Gateway.</p>	<p>Evelyn</p>
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6.	SE Outcomes Group Action Plan Updates	<p>Brendan asked for updates on the three priorities within the Action Plan.</p> <p>Priority 1</p> <p><u>Lisburn and Colin Service Level Strategy</u></p> <p>Mabel advised that a Speech and Language Prevalence Study Pilot was carried out in 2011/12 in Colin and 2013 in Lisburn. The study showed that 32% of the children assessed had a mild to moderate Speech and Language problem in Lisburn, 45% in Colin. It was recognised that Speech and Language problems in schools is a huge issue.</p> <p>Mabel advised that Lorraine Coulter is leading on getting the communities to prioritise speech and language. A workshop was held on 5 July 2017 with representative from the voluntary, statutory and community sectors. At the workshop Loraine went through the prevalence studies and options were</p>	

		<p>considered to improve speech and language in the Colin and Lisburn areas.</p> <p>A second workshop will be held in October to look at the services available, decide on the priorities, where they want to go and who should be included. A Terms of Reference and Plan will then be agreed. This will then be piloted in the Lisburn and Colin for a year, with a view to it going across the Trust.</p> <p>David and Mabel will work with Speech and Language to develop a template for specific training ie design a model. The model will be used to get parents to prioritise Speech and Language eg training volunteers - communication champions, who can then link in with Mother and Toddler Groups etc</p> <p>Mabel advised that the 'Talk Boost' programme was introduced in schools and the schools continue to deliver this programme. David confirmed that funding for this has been secured for this year.</p>	
	Agenda	Description	Action
		<p><u>Infant Mental Health</u></p> <p>A SET Infant Mental Health Workshop will take place on 4 September 2017, to develop a Trust action plan in line with the PHA Infant Mental Health Framework for Northern Ireland.</p> <p>Following this workshop the SET Infant Mental Health subgroup will be established, with a number work streams to support the operational implementation of the action plan.</p>	

		<p><u>Obesity</u></p> <p>Prior to the re-establishment of the South Eastern Obesity Working Group, it has been agreed that a mapping exercise would be useful in terms of obesity services that are currently available. Linking; universal services, group activities and targeted interventions.</p> <p>This signposting document will be shared with all staff working with children and will also allow service gaps to be identified and developed into an obesity action plan.</p> <p>This mapping exercise was identified during the Health Visiting away day, held on 2 June 2017, which dedicated a section to childhood obesity and the role of universal services.</p> <p>The mapping exercise will be completed in September 2017.</p> <p>Michael advised that the Trust received an FOI requesting how many children were taken into care because of obesity. The answer was none.</p> <p>Priority 2</p> <p>Deferred as Ed Sipler was unable to attend today's meeting.</p> <p>Priority 3</p> <p><u>Family Support Service User Review</u></p> <p>Joanne advised that the review of services provided by the Family Support HUB is ongoing. There are plans to complete a co-production piece of work with service users to determine what best meets their needs. The FSH has a plan on what the service should look like</p>	
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		<p>based on the number of referrals received, type of referrals and funding. The FSH will consult with service users regarding these ideas to gain feedback. The FSH will co-produce with families who have been through the Hub or are awaiting a service to determine what they would like services to look like. Joanne advised that the Trust is working collaboratively with Barnardo's and Action for Children on this co-production piece. Ralston and Stephanie Thompson are facilitating the co-production sessions with service users. This should be completed by the end of September.</p>	
	Agenda	Description	Action
		<p><u>Domestic and Sexual Violence Partnership</u></p> <p>Ralston and Stephanie met with Sheila Simons and Patricia McMurray, South Eastern Domestic Violence Partnership, and discussed a pilot programme called 'Operation Encompass' which will link local neighbour police with schools. It is hoped that the programme will be piloted throughout the South Eastern area.</p> <p>Michael explained that Encompass is where the police and Education respond to Domestic Violence. The police will communicate domestic violence incidents to the school which can be significant for a child.</p> <p>Stephanie advised that the Encompass model was developed in England and rolled out across England.</p> <p>Michael stated that the PSNI are</p>	

		reluctant to take on this work, as they see it as additional work. Stephanie and Ralston noted they are pursuing a meeting between the SEDSVP and PSNI in upcoming months.	
	Agenda	Description	Action
6.	Reporting our progress.	<p>Brendan referred to the 17 page Action Plan which identifies the work of the Outcomes Group over the next three years. He asked for feedback on how the group would like to report back on the work completed by the group.</p> <p>Brendan advised that Stephanie has completed a draft template to record the work for the leads/owners to populate.</p> <p>It was agreed that a thematic report - verbal update will be given on one of the three priorities at each meeting, with exception reporting using Stephanie's template.</p> <p>At the end of the year action owners will complete a scorecard on the three priorities.</p> <p>Michael stated that CYPSP has a wealth of key data on the outcomes for all children in Northern Ireland by Ward area and felt the group should review this data.</p>	
	Agenda	Description	Action
7.	Locality Planning Group updates from Chairs.	<p><u>Ards and North Down LPG</u></p> <p>Cathy reported that the Ards and North Down Locality Planning Group have been focusing on securing funding and completing paperwork. This has now been completed.</p>	

		<p>Cathy advised that a Family Fun Day has been arranged for 1 September 2017 in Londonderry Park, Newtownards.</p> <p>The fun day is for families to have fun but also to inform families about the Locality Planning Group and other services available to them. Further fun days are planned for North Down and the Peninsula.</p> <p>Ards and North Down LPG has identified substance abuse as their thematic theme and will be working on this over the winter.</p> <p><u>Colin Early Intervention Community (Colin Locality Planning Group)</u></p> <p>David advised that 20 families involved in the Partnership with Parents programme (part of the SIF Transitions programme) are on a picnic and fun day at the Ulster Folk and Transport Museum with CEIC staff today.</p> <p>David advised that they are also preparing to launch the 'Changing Lives' programme which is a EU-funded behavioural modification programme for parents of children aged 3-6 displaying pre-diagnostic ADHD symptomology. David advised that they are currently recruiting the team for this programme this week and next, and will be up and running by late September. The programme will engage families across West Belfast.</p> <p>David explained that retaining funding for long term core programmes is getting more and more acute year on year. He advised that funding for the schools based 'Speech and Language Therapy' and 'Time4Me Counselling Service' has been secured for this year but service provision is at a lower level than a few years ago.</p>	
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	Agenda	Description	Action
8.	Funding Opportunity	<p>Maurice advised that he sent a summary plan detailing the work of all the Outcomes Groups to the Executive Office for consideration. Potentially there may be some funding available and Maurice hopes to be informed soon.</p> <p>If funding is available the funds will be used to focus on the three priorities. Michael highlighted that the agreed protocol will be used to distribute the funding.</p>	
11.	AOB	<p><u>Participatory Budgeting Workshop</u></p> <p>Cathy advised that she attended the Participatory Budgeting Workshop and it was excellent.</p> <p>Stephanie agreed to share the link to the website. Brendan asked for it to be put on the agenda for the next meeting.</p> <p><u>Annual Conference/Workshop</u></p> <p>Ralston, Cathy and Stephanie agreed to arrange the Annual Conference/Workshop for partners who interface with community safety partnerships, councils etc in November.</p> <p><u>Erasmus Plus European Project</u></p> <p>Tracey advised that Kilcooley Women's Aid are running workshops and providing training on the 'Ageing population and the safety of older people'.</p> <p>The workshops will</p> <ul style="list-style-type: none"> • Discuss the challenges the ageing population brings especially to health care. 	<p>Stephanie</p> <p>Ralston, Cathy and Stephanie</p>

		<ul style="list-style-type: none"> • To give a basic knowledge about the different types of elder abuse (domestic, financial, neglect, institutional, sexual). • To share knowledge on how professionals working with traumatised older victims of violence can maintain their own wellbeing. <p>Tracey agreed to disseminate details of the workshops.</p> <p>Brendan advised that this is Gail's last meeting, as she is retiring in September. He thanked Gail for her insightful questions and great contribution to the meetings. The group wished Gail all the best for the future.</p>	Tracey
14.	Date of Next Meeting	Tuesday 10 October 2017, 2.00 pm, Kilcooley Women's Centre, Bangor.	