



Minute of Western Area Outcomes Group
held on 30 August 2017 at 10 am
Strabane Enterprise Agency

Present:

Mr Kieran Downey, Director of Women & Children's Services [Chair]
Mrs Ann McDuff, Assistant Director [Community & Public Health]
Mrs Monica MacIntyre, Department for Communities
Ms Linda Watson, Caw/Nelson Drive Community Association
Mr Mustapha Ben Hassine, Barnardos
Ms Muriel Bailey, Director for Family Support Services, Parenting NI
Ms Una Casey, Business Support Manager, CYPSP
Ms Cathy Mullan, PHA
Chief Inspector Ivor Morton, PSNI
Ms Maura Mason, Western Child Care Partnership
Mr Barry O'Hagan, Head of Community Development & Leisure,
Derry City and Strabane District Council
Mr Robert Gibson, Director of Community, Health & Leisure,
Fermanagh & Omagh District Council
Ms Cathy McCoskey, Early Years Organisation
Ms Joanne Sweeney, Mencap
Mr Paul Sweeney, Extern
Mr Paul Ryan, Area Manager, Youth Justice Agency [attending for
Ms Colleen Heaney]

In attendance:

Mrs Bronagh Donnelly, Family Support Locality Planning Co-ordinator
Ms Elaine Forrest, Personal Assistant, Western Trust

1	<p>Chairman's Remarks</p> <p>Mr Downey passed on members best wishes to Mrs Priscilla Magee who was recovering from surgery.</p> <p>Membership Change</p> <p>Mr Downey apprised members that Ms Nicola Topping had informed him that the Education Authority had been reviewing its membership of Outcomes Groups and Mr Adrain Nugent, Regional Head of Service for the Education Welfare Service,</p>
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	would now represent the Education Authority at future meetings. Mr Downey recorded his thanks to Ms Nicola Topping for her support to the group.
2	<p>Apologies Mrs Priscilla Magee, Family Support Locality Planning Co-ordinator Ms Lisa McGarvey, Children’s Services Manager, Action for Children Ms Pauline McClenaghan, Lifestart Foundation Ms Colleen Heaney, Youth Justice Agency Mr Kevin Duffy, Head of Service [Family Support] Ms Orla Conway, Omagh Women’s Aid</p>
3	<p>Notes of Previous Meeting held on 28 June 2017 Minutes of the previous meeting held on 28 June 2017 were agreed as an accurate record of the discussion.</p>
4	<p>Matters Arising</p> <p>Pioneer Communities Mrs McDuff reported that seven groups had been established to look at different themes as part of the WAVE Trust initiative with the Western Trust. She noted that several members were participating on these groups and she agreed to give an update on work at a future meeting.</p> <p>Outcomes Star Workshop and Training for Outcomes Group Mrs Donnelly reported that a Managers awareness training session had been organised for 29 September 2017 at 9.30 am in Strabane Enterprise Agency and eight members had registered to date. A total of 20 places were available and members were asked to notify Mrs Donnelly if they wished to attend. Training date to be offered to Managers in the Western Trust as well.</p> <p>Ms Casey advised that following the scheduled meeting on 25 October 2017, Mr Ivor Mitchell would attend in the afternoon to inform members of the Outcomes Star licence and package as the group would be using this as a measurement tool in the future. She advised that Mrs Valerie Maxwell would also be attendance on this date for refresher training on Outcomes Based Accountability. Mr Downey asked members to commit to attend for the full day on 25 October 2017.</p> <p>Adverse Childhood Experiences [ACE’s] Update Mr Downey reminded members of the forthcoming screenings of the documentary film entitled “Resilience – Biology of Stress and Science of Hope” on Adverse Childhood Experiences being held on 11 September 2017 in The Playhouse and 13 September 2017 in the South West College, Omagh. He said it was a very inspiring documentary linked to early intervention and he encouraged members to attend. Mr Downey said the Outcomes Group could consider purchasing copies of the film as a training resource when members had an opportunity to attend the screening events. He said community plans had significant early intervention built</p>

	<p>into them, as did Pioneer Communities.</p> <p>Mr Downey advised of a regional conference on Adverse Childhood Experiences being held on 13 November 2017 which would inform on trauma informed approach. He reported that keynote inspirational speakers were Professor Mark Bellis, Director of Policy, Research and International Development , Public Health Wales, and Mr George Hosking, CEO and Research Director, WAVE Trust. Further details to be circulated when available. Chief Inspector Morton reported that internal discussions on Adverse Childhood Experiences were continuing in his organisation and colleagues were aware of the conference date.</p>
5	<p>Update from Locality Planning Groups</p> <p>Members noted the written updates from Mrs Magee for the Omagh and Fermanagh area.</p> <p>Mrs Donnelly reported that there was a major gap in service provision for Level 2 service as more young people were presenting with emotional issues and challenging behavior. She reported that herself and Ms Heaney were analysing figures on suspensions and expulsions of children and young people from schools, but were trying to source statistics on the numbers on reduced timetables which would provide a fuller extent of the issue. Ms Bailey said Parenting NI were looking at providing sessions for parents with children on reduced timetables and how this impacted on relationships with other siblings in the family.</p> <p>Mrs Donnelly reported that three Holiday Hunger pilots had been established in Limavady, Derry and Fermanagh, but said it would be helpful to begin to discuss this earlier in the calendar year in future so the tender process could be advanced. She said the pilots were running well, but projects in the Waterside had been cut short due to the recent flooding. Mrs Donnelly said she would provide a fuller update on the projects at the next meeting. Ms Casey said there was a regional Holiday Hunger working group and this work was currently being evaluated.</p> <p>Mrs McDuff acknowledged that there were increasing concerns regarding young people in relation to their emotional needs, anxiety, bullying etc, and enquired if communities were aware of all the support services that were available.</p> <p>Mrs MacIntyre stated that numerous of groups were addressing these issues and the Department for Communities had matrixes detailing support organisations, educational support programmes, and funding organisations and the type of projects they supported, for the Omagh and Fermanagh areas. Mrs MacIntyre agreed to forward to Mr Downey’s office for circulating to members.</p> <p>Mr Sweeney said Dr Lynn Connor had chaired a Therapeutic Connections Forum looking at wider interventions that have a therapeutic intervention. He said there was a broader platform and a need to interact with organisations such as football clubs, Nerve Centre, music groups etc. He said an evaluation was being written up and Mr Downey asked if the evaluation could be tabled at a future meeting for discussion.</p>

	<p>Mr Hassine said he had concerns for young people who had been in hospital, discharged home, and then relapsed. He said the strain on families was immense.</p> <p>Ms Mullan reported on a three year evaluation being carried out on a casual drop-in centre staffed by community youth workers, with a focus on early intervention. She advised that young people attending the drop-in centre had reported concerns regarding their mental health, bullying, self esteem etc. She said the staff were able to get to know the young people, connect them to available services and support them through this process. Ms Mullan advised that this service was going out to tender again and said the next stage was to ensure consistency.</p>
6	<p>Early Intervention Updates</p> <p>Annual Report Cards Members noted receipt of the Western and Regional Annual Report Cards for the Early Intervention Support Service.</p>
7	<p>UNICEF Partnership Agreement</p> <p>Mrs Donnelly reported on a number of meetings with Ms Karolina Kozlowicz, Senior Programme Officer – Child Rights Partners, and Council representatives, and advised that the Council and the Trust would hold the main badge for UNICEF Child Friendly Cities and Communities, and organisations would hold a partnership badge. She said that this would be the first time the Council had a recognised partnership with another organisation. Mrs Donnelly said the next step was to identify three champions from the Outcomes Group from the Derry/Strabane area and to identify two main contact people from the Outcomes Group. Mr Downey thanked Mrs Donnelly and Council staff and said he would be happy to engage with them to discuss this further as this was an exciting partnership. Ms Casey suggested that Mr Downey report on this partnership at the regional Children and Young People’s Strategic Partnership meeting.</p> <p>Mrs Donnelly advised that in relation to youth participation, consideration was being given to changing the age range from 10/11 years to 24 year olds and said it would be important to get a good cross representation to include learning disability, Looked After children, LGBT, and marginalised young people.</p> <p>Ms Mullan reported that a SOS mobile bus would be stationed in Derry at weekends and would be staffed by trained volunteers and medical staff and would visit schools during the week as part of the SOS Schools Education & Empowerment Programme. Mr Sweeney reported that NIACROS had video clips of young people’s views endorsing the SOS service. Ms Mullan said there would be a pilot for six months on the Community Crisis Intervention Service.</p>
8	<p>Community Planning Update</p> <p>Mr Gibson reported that Omagh and Fermanagh Council had undertaken work with various groups and had now completed the process of identifying outcomes. He said</p>

	<p>a consultation was commencing in September 2017 with the nomination of lead partners, with an action plan to be published in February 2018. He said he was keen for members to view the document and submit their comments. Mr Downey stated that the Outcomes Group may well be identified as a lead partner.</p> <p>Mr O'Hagan reported that comments on the Community Plan for Derry City & Strabane District Council were to be submitted by September 2017. He stated that investment from central and local government was essential for jobs and economic growth due to the large infrastructure gap.</p> <p>Mr O'Hagan reported that Derry City and Strabane District Council were currently assisting families following the devastation of the recent flooding. He reported that emergency assistance of £1,000 had been made to approximately 600 households and said it was estimated that it would be 6 – 9 months before some families would be able to return to their homes. Mr O'Hagan said many people were still in shock and suffering emotionally and psychologically. Mr Downey reported that the Western Trust had established a helpline number and said HUBS were very tuned into the needs of effected local communities at this time. Mr Downey and Mr O'Hagan acknowledged the huge community and interagency response following the flooding.</p> <p>Mr O'Hagan withdrew from the meeting.</p>
9	<p>Safeguarding Mr Downey advised that the Trust's Health Promotion Department's new training programme for September 2017 – March 2018 had been shared with members via email on 3 August 2017. The programme included training events for "Staying Safe Online".</p>
10	<p>CYPSP Think Family Sub Group/Hidden Harm No new issues reported.</p>
11	<p>Any Other Business</p> <p>Western Area Outcomes Group Priorities Ms Casey and Mrs Donnelly distributed work undertaken on the following two baselines to achieve outcomes:-</p> <ul style="list-style-type: none"> ➤ Reduce the number of children and young people who are suspended/expelled or on reduced time. ➤ Children and young people will be actively engaged and participate in co-production. <p>Mr Downey agreed to email these papers to members. Ms Casey and Mrs Donnelly agreed to complete work for all five baselines for discussion at the next meeting. Ms Casey said this work would inform on approach, detail if an impact had been achieved and would allow for a focus to identify future funding themes.</p>

	<p>Parents Walking on Eggshells Programme Mr Hassine advised of a “Parents Walking on Eggshells” programme which Parenting NI were delivering in Strabane over an eight week period commencing on 12 October 2017 to support parents and carers to achieve a calmer and violent free home. Ms Bailey advised that Parenting NI had secured funding to offer this training over a five year period.</p> <p>Update - Child Care Partnership Ms Mason reported that SureStart had also purchased licences for the Outcomes Star evaluation tool. She reported that their website had approximately 40,000 hits per month. Ms Mason reported that local providers had been impacted by flood damage in the North West, but hoped to have services in place again from September 2017.</p> <p>Flood Damage Ms Watson also reported on services that had been impacted by the recent flooding and said that one group were awaiting an assessment by Social Services, but reported that assistance and help was being provided to support the group at this time.</p>
12	<p>Date, Time and Venue of Next Meeting 25 October 2017 at 10 am in the Conference Room, Strabane Enterprise Agency. Training session in the afternoon on Outcomes Star and Outcomes Based Accountability.</p>