

BELFAST OUTCOMES GROUP MEETING
East Belfast Visitor Centre
24th April 2017 at 10.00 a.m.

Name	Organisation	Present	Apology
Ms. Lesley Walker (Chair)	Belfast HSC Trust	✓	
Statutory Sector			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Ms. Carol Diffin	Belfast HSC Trust		✓
Mr. Des Marley	NIHE, Belfast Area		✓
Ms. Jill Trotter	Education Authority		✓
Ms. Gail Malmo	PHA		✓
Mr. Stevie Lavery	Belfast City Council	✓	
Ms. Patricia Muldoon	Youth Justice Agency		✓
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Vacant	PSNI		✓
Community Sector			
Ms. Maggie Andrews	East Belfast Community Rep.	✓	
Ms. Tina Gregory	West Belfast Community Rep.		✓
Ms. Natasha Brennan	South Belfast Community Rep.		✓
Ms. Katrina Newell	North Belfast Community Rep.		✓
Voluntary Sector			
Ms. Patricia Lyness	Director Women's Aid	✓	
Ms. Kelly Maxwell	Autism NI	✓	
Mr. Colm Walsh	Extern (Queen's)	✓	
Ms. Colette Slevin	Mencap	✓	
BME Sector			
Ms. Dawn Thompson	Bryson Children's Services		✓
Partnership Sector			
Ms. Roisin McCooley	Belfast Childcare Partnership	✓	
Mr. Jackie Redpath	Belfast Strategic Partnership		✓
Mr. Jim Morgan	Belfast Strategic Partnership		✓
In Attendance			
Ms. Una Casey	CYPSP	✓	
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link	✓ (11.15)	
Ms. Helen Dunn	CYPSP		✓
Mr. Jim Girvan	Community Representative	✓	
Ms. Deirdre Walsh	West Belfast LPG Chair	✓	
Ms. Mary Murphy	EI Team, Belfast HSC Trust	✓	
Ms. Karen Burns		✓	
Ms. Lorraine Brennan		✓	
Mr. Dermot Magorrian	YJA (obo Patricia Muldoon)	✓	

Action by:	<p>1. Welcome, Introductions and Apologies</p> <p>The Chair welcomed everyone to the meeting. Attendance and apologies were noted, as per above.</p> <p>Ms. Walker explained that the aim of today's workshop is to produce an Action Plan. The group will look at the action plan for the next 3 years with a focus on the next 12 months. There was some discussion at CYPSP re: having a one-year plan however, as services require to be commissioned for 3 years it is accepted that a three-year plan will remain with a more rigorous review after the first year. A strategic plan will be required with key priorities, realistic actions, tackling gaps and turning the curve on key areas. The Locality Planning Groups have already completed considerable work and this group will be developing this work further.</p> <p>Ms. Walker explained that the EIS Team are in attendance today to provide support. Ms. Casey will be presenting on Mr. Leeson's behalf and members are welcome to pose questions at that time or upon Mr. Leeson's arrival.</p> <p>Ms. Walker highlighted the importance for agencies to review and make a response on the Adoption and Children's Bill Consultation; deadline is 28th April 2017. She has sought some clarity re: the statutory footing concerns – if CYPSP was made a statutory body, this would not necessarily mean Outcomes Group will become a statutory body. Once consultation period is over and feedback is reviewed, it was suggested that further consultations would be put out regarding new regulations. Discussion ensued – Women's Aid intend to respond re: integration of Domestic Violence into strategies; ensuring no replication of work; feedback of safeguarding work from LPGs; statutory footing – may make clear but may also be too much regulation; pending Child Care Strategy – still awaiting but will need to promote once released; lack of definition re: preventative safeguarding; considerable amount of consultations recently requiring response – time consuming and a lot of work required.</p>
	<p>2. Overview of Children's Services in NI</p> <p>Copies of the presentation slides were provided for members. Ms. Casey commenced the presentation on the overview of Children's Services in NI and provided detail on each of the slides. She mentioned the recent developments and planning for children's outcomes and the various strategies both available and pending. She referenced the Children's Services Cooperation Bill and the Programme for Government 2016-21 and their relevance for the Outcomes Group. She noted that the Programme for Government 2016-21 is now outcomes focussed with an OBA Framework and provided examples of the outcomes and indicators. Ms. Casey provided information re: the structure and purpose of CYPSP in relation to the now 8 (2 additional) outcomes for children. She advised that all of the Outcomes Group Chairs now sit on the CYPSP and gave an overview of the various regional sub-groups, both ongoing and finished. She also discussed the Locality Planning Groups structures and purpose and highlighted the differences regionally. She also referenced Chapter 3 of the Adoption and Children's Bill Consultation re: Partnerships as this is the most relevant section to the Outcomes Group with regards statutory footing, membership,</p>

	<p>chairing and change of name to Local Children and Young People's Partnership (LCYPP).</p>
	<p>3. Locality Planning</p> <p>Presentation slides with detail on each of the Locality Planning Groups' local priorities were provided to members. Ms. Andrews presented re: East LPG, Deirdre Walsh presented re: West LPG and Ms. Casey presented on behalf of Ms. Newell and Ms. Brennan re: North and South LPGs.</p> <p><u>East</u> – A number of thematic meetings have taken place, discussions re: what to put into Action Plan, feedback from FSHs re: ongoing issues and gaps. Priorities are:</p> <ul style="list-style-type: none"> • Mental Health – Alternative / Complementary Therapies – to support colleagues across Belfast to get a greater outreach of their services to East, not necessarily to set up new services in East; collaborative working. • Early Years – SureStart services patchy across East – make similar services available in areas where no SureStart; Parent and Toddler Groups – ongoing work with these groups, receptive to referrals. • Parent Support – linked to alternative therapies; initial discussions re: general support ~ emotional and behavioural difficulties, child anxiety at transitional stages, programmes for fathers, addition support; led to a support group for poverty, Mary McManus, EBI and Annette McCann, Save the Children involved re: impact of poverty on parents and families in East Belfast, lots of partners involved, to create a coherent response to poverty in the area. • Ethnic Minorities – scattered, isolation, resources e.g. English classes, counselling services. • Children with Disabilities – After-School provision, Play Therapy, ASD/ADHD support. <p>Poverty appears as an overarching theme for all of the above priorities, which is why there is a separate group to address same. East LPG are hopeful that their forthcoming Plan will reflect all of their conversations highlighting one or two key priorities.</p> <p>Following enquiry from Ms. Walker re: issues needing flagged up at this stage, accepting there is now more permanent resource; Ms. Andrews explained there is no joint marketing tool/communication capacity, e.g. social media page to get messages out. Each agency is using their own website and there is a Locality page on the CYPSP website but messages are not getting out. Ms. Casey advised that once a permanent Locality Planning worker is recruited, it will be within their remit to organise this as well as holding 1:1 meetings with the Chairs and attending various local events.</p> <p><u>North</u> – An action workshop was held to discuss their priorities:</p> <ul style="list-style-type: none"> • Resilience – Investment in Early Intervention, consistency with all partners and agencies re: messages, access to supports, mentoring within the community. • Education – This matter was discussed a great deal; need to look at attendance and pastoral benefits of attendance, not just exam results; reduce barriers re: attendance; need to improve relationships between parents and teachers/schools; additional exam support; Easter School

in South Belfast – could be mirrored in North Belfast; address issues re: Counselling during lessons – counterproductive.

Mr. Largey agreed there have been considerable discussions re: Education. Collaboration will be a key point. He noted that West Belfast Partnership Board (WBPB) have a Community Education Sharing and Learning approach, which is very good and could be rolled out. He mentioned that there are a huge set of issues also at an outcomes level – attendance and attainment and achievement; need Education Authority buy-in; beyond Outcomes Group budget; need better joined-up working / initiative. Discussions have been replicated across Locality Planning Groups. Considerable discussion ensued re: attainment and attendance at a strategic level; targets; strategies; early intervention re: non-attendance needed; WBPB and CIF already working with schools; equipping teachers to deal with children with additional needs. Discussion was parked at this stage.

- Parents / Family Support – Realistic framework re: parenting, positive statements; home-based family support and getting parents programme ready.
- Improved Partnership and Communication – To develop a data exchange; promotion of LPGs when attending other meetings; embedding LPG priorities in Partners' plans.

West – The West LPG held a half-day workshop and a number of draft priorities were recorded:

- Education – Build relationships with parents and families, many of whom are not programme-ready and are looking for more than a phone-call or referral to services, they are not ready for counselling services; some families have no family support and no opportunity for home visiting service.
- Resilience – This is a big issue and the group is unsure if this can be taken on – suicides, prescription drug misuse; not sure if correct people sitting on Board.
- Healthy Relationships - online safety, social media, isolation, sleep deprivation, supporting parenting.
- Children with Disabilities – not enough services, particularly at holiday periods; Bright Start commenced but doesn't meet the need; school-age children, 5-11 year old – lack of after-school provision; all Family Support Hubs are reporting this issue.
- BME – placements of refugees in West, safe place but need to carefully manage; English classes required and continuous support; need to be aware of any tensions.

Ms. Walker enquired re: the Extended School Agenda not meeting the need. A lengthy discussion followed re: same – funding issues / budget, lack of provision, social issues, is programme monitored/evaluated; issues re: Bright Start; to be included in new Child Care Strategy.

South – The Action Planning Workshop will take place this Friday however, a sub-group has met in advance of this workshop to identify recurring issues. There were four outcomes on their previous Action Plan and it was felt that these should remain and should be re-worded re: focus. We need to reflect the changes in our population on our Action Plans.

- Education – need to get in early, not focus solely on academic attainment; good communication with parents – NI parents are often

	<p>described as hard to reach, get positive messages out to parents, engagement with parents is key.</p> <ul style="list-style-type: none"> • Resilience – connecting with Health Visitors, Infant Mental Health; Nutrition, Play and Social Skills; all Hubs reflect home-based intervention; challenging behaviours, particularly in boys. • Empowering Young People to engage with services – based on statistics and identified need, were going to develop CSE protection online course - CINI have since done this and we are going to ask re: take up of this and will feedback to LPG to see if they still wish to deliver; self-safeguarding; challenging behaviours. • Inclusion for Children with Disabilities – worded differently last time. Need to recognise can fall into different Tiers but mostly Tier 2.
	<p>4. Overarching Priorities</p> <p>The priorities from the previous Plan were projected onto the screen for members' information. There are two priorities on the commissioning plan – child focussed intervention and family focussed intervention. It was agreed that the members present would split into two groups to discuss Outcomes Group key priorities over the next 3 years, taking into account feedback from discussions both here and at Locality Planning Groups and to discuss what should be focused on to ensure the biggest impact – some will be used to inform our commissioning and some to inform other potential funding routes.</p> <p>At this stage, the group split in two for a 45-minute discussion.</p> <p><u>Feedback from Group A:</u></p> <ul style="list-style-type: none"> • The 4 LPG presentations and threads reflected Hub level experiences and common discussions • Year by Year funding structure <ul style="list-style-type: none"> ○ Model of working – added work ○ Certainty re: network over 3 years • One high-level plan and LPGs have local plan <ul style="list-style-type: none"> ○ To deliver, need to understand, critically depend on structure behind ○ How can we plan for 3 year plan when there is no certainty of funding long-term ○ Historic discussions re: improving outcomes for families, having 3/4 priorities – should be a challenge dimension for statutory agencies, i.e. school attendance – what is the target. • Structural targets as well as thematic targets – issue with programmes being ready • Underlying issues behind why families seeking help – if there was certainty / longevity for FSHs, we could work through current issues to underlying issue, e.g. Domestic Violence, chronic Mental Health, Drugs and Alcohol. <p><u>Feedback from Group B:</u></p> <p>Ms. Walker informed that this group's discussion was almost identical to the first group.</p> <ul style="list-style-type: none"> • Further discussion required re: Extended Schools Programme • Aligning funding • Key understanding of Outcomes Group priorities • Pathway focus on family support, learning from existing programmes

- To enhance parents' ability to parent and create good family environment
- Home Visiting
- Want to engage children and young people to ensure they are school-ready

In overarching plan, key aims and action re: School Readiness; Extended Schools; Home Visiting.

Ms. Walker explained that Family Support Hub Funding has not yet been discussed. If money is taken from Outcomes monies to confirm Hubs have ongoing funds, then this will cause reduction of monies needed for other services. Ms. Walker asked Mr. Leeson for his advice / thoughts re: confirmation of long-term Hub funding. Mr. Leeson described the current situation with regards absence of a government – letters have been sent, Permanent Secretaries have been given confirmed timeframe of 12 weeks for funding and will be incrementally informing re: funds.

Considerable discussion ensued – 75% of referrals into Gateway are for lower level tiered families and are not referred onto further Trust services but rather into the Family Support Hubs, resource needed for sifting through these referrals, Family Support Hubs could become first port of call for families and this could save money and resource; however, need to ensure Family Support Hubs don't replace Gateway.

There was an extensive discussion re: extended schools and having this as one of the strategic priorities and what this would look like – engagement, using the Cooperation Bill, possible series of workshops, consultations with Education Authority, home visiting, not just parent/family readiness for programmes – programmes need to be ready and fit for purpose and for local needs; link to resilience – education and health; strategic alignments – need appropriate reps. on Locality Planning Groups; collaborative working. Mr. Girvan enquired if the Outcomes Group should ask Education Authority to present to the group on a quarterly basis (SROs), to look at indicators under Programme for Government and how we are 'turning the curve', i.e. Education, Health. Ms. Andrews added that this would also provide an opportunity to highlight any ongoing work to reflect the indicators and this will make clear what this process is delivering/trying to deliver re: these objectives. Discussion continued re: accountability – Outcomes Group could offer support re: additionality, re-alignment of indicators to ensure connectivity. Mr. Leeson advised that EA are not accountable to Outcomes Group but are required to report on what they are doing against the indicators. Conversations need to be connected. If this is endorsed by CYPSP, there will be a regional responsibility for the SROs to attend / present.

Mr. Lavery informed of the Council's Community Planning document, consultations have been completed and feedback received. 14 Indicators have been outlined and they will need to work with Partners to 'turn the curve'. Ms. Walker agreed that work will be needed around the indicators and what we will commission against.

Mr. Largey advised that there are gaps evident re: Home Visiting, earlier support to families, Mentoring Services- 1:1 work required with younger people to connect with services. There was some good work done in previous years re: strategic priorities but these were perhaps too wide and it was suggested that these are shortened rather than re-written.

Mr. Leeson advised that a meeting took place this morning re: the new Family Support Strategy and there was discussion re: this becoming multi-Departmental rather than just Health. Members also asked to see the Outcomes Groups' Plans to determine what should go into the Strategy.

Ms. Walker advised that the Outcomes Group Planning process needs to be sufficiently clear – the group needs to: review the indicators under Programme for Government; review what the Outcomes Group are doing against these indicators; liaise with SROs and re-affirm the position re: Family Support Hubs as continuation is key.

There was some discussion re: picking 3 indicators such as resilience and pinning the priorities down e.g. helping parents to establish routines, give examples of already existing connections via Family Support Hubs and Locality Planning Groups and potential future work; back-drop of issues re: non-attendance; earlier support for families at Key Stage 1 in helping establish routines; support families prior to escalation of issues; strategically agreeing what is meant by 'resilience'; create a framework to commit to; child resilience and family resilience. A lot of information and statistics are available via the Family Support Hubs and the Trust to help inform the way forward. Members agreed that confirmed Family Support Funding is critical, preferably for next 3 years at least.

Upon request, Mr. Largey repeated his line from earlier for inclusion in the plan – “to offer practical and earlier help to families”.

It was agreed that a short working group would be formed to look at the 3 indicators with a clear explicit statement re: Family Support Hubs; ensuring it exists to support, shape and drive the commissioning of services to ensure local needs are met. Outcomes Group should be the Commissioners and others should work alongside us.

All members were clear re: the proposal and happy for the working group to take this work forward.

Nominations for the Working Group are:

- Stevie Lavery
- Una Casey
- Tommy Boyle (and Team)
- Jim Girvan
- Locality Planning Group Chairs (all or whoever available)

Ms. Casey and Mr. Largey will liaise and circulate potential dates over the next two weeks.

Once completed, the draft Plan will be circulated electronically for members' consideration prior the next meeting and it will be tabled for discussion and sign-off.

5. A.O.B.

6. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 27 th June 2017	10.00 a.m.	Mencap Centre, 5 School Road, Newtownbreda, BT8 6BT
Tuesday 5 th September 2017	10.00 a.m.	Tbc
Tuesday 17 th October 2017	10.00 a.m.	Tbc
Tuesday 19 th December 2017	2.00 p.m.	Tbc

DRAFT