West Belfast Family Support Hubs

Locality Planning Group
West Belfast Family Support Hubs

April 2015 – December 2016
## Coverage of West Belfast

<table>
<thead>
<tr>
<th>Greater Shankill Family Support Hub:</th>
<th>Upper Springfield / Whiterock Hub:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greater Shankill Partnership</td>
<td>Whiterock Children’s Centre</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Greater Falls Family Support Hub:</th>
<th>Outer West Family Support Hub:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blackie River Community Group</td>
<td>Community Restorative Justice Ireland</td>
</tr>
</tbody>
</table>
**How much did we do?**

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Families Referred</td>
<td>1303</td>
</tr>
<tr>
<td>Child / Children (C)</td>
<td>1774</td>
</tr>
<tr>
<td>Parent / Parents (P)</td>
<td>1024</td>
</tr>
<tr>
<td>Telephone enquiry/advice only</td>
<td>1099</td>
</tr>
</tbody>
</table>
West Belfast Family Support Hubs

Household composition

- Home (one parent) 377
- Home (both parents) 874
- Guardian
- Home (one parent + partner)
- Kinship Carer/s
- Young person over 18
- Parents-living separately
- Young mum living at home with parents
- Widow /Widower
- Separation through imprisonment
Children’s Age & Disability

West Belfast Family Support Hubs

0-4 age range: 424
5-10 age range: 661
11-15 age range: 131
16-17 age range: 541
Parent under 18 years: 118

Physical: 118
Learning: 317
Sensory: 165

Children & Young People’s Strategic Partnership
Children’s profile

West Belfast Family Support Hubs

![Bar chart showing the number of children in different ethnic groups.]

- **Chinese**: 46
- **Black African**: 29
- **Syrian**: 29
- **Not stated**: 28
- **Eastern European**: 30
- **Irish Traveller**: 25
- **Afgan**: 19
- **Algeria**: 7
- **Black Other**: 5
- **Iraq**: 4
- **Morocco**: 4
- **Iran**: 2
- **Pakistan**: 1
- **Sudan**: 1

Total: 1543

- **White**
Referring agency for West Belfast Family Support Hubs:

- Self referral: 398
- Community organisation: 318
- SureStart: 115
- School: 87
- Health Visitor: 69
- Voluntary organisation: 53
- GPs/Nurse: 41
- Hostel: 34
- Re-Referral: 32
- Education Welfare Service: 32
- Gateway: 31
- CAMHS: 30
- Other Social Work Services: 19
- Statutory Agency - Housing Provider: 17
- Allied Health Professionals: 13
- Adult Mental Health Services: 3
- Statutory Agency not stated: 2
- Political Party: 2
- Other: 7

Other
Reasons for referral - 1

West Belfast Family Support Hubs

- Counselling services for children/young people
- Youth activities/support
- Adult Mental health Issues
- EBD support for parents
- Disability support
- Financial support
- Practical support e.g. food, clothes, furniture...
- Parenting programmes/parenting support
- One to one support for young people
- Child care support
- EBD support - children & YP
- Disability support
- Financial support
- Practical support e.g. food, clothes, furniture...
- Parenting programmes/parenting support
- One to one support for young people
- Child care support
- EBD support for parents
- Adult Mental health Issues
- Youth activities/support
- Counselling services for children/young people
### Reasons for referral - 2

<table>
<thead>
<tr>
<th>Reason for Referral</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>BME Support-reintegration prog</td>
<td>54</td>
</tr>
<tr>
<td>Family breakdown</td>
<td>50</td>
</tr>
<tr>
<td>Counselling services for parent/s/families</td>
<td>49</td>
</tr>
<tr>
<td>Bereavement support Adult&amp;Child</td>
<td>44</td>
</tr>
<tr>
<td>Self-care support</td>
<td>39</td>
</tr>
<tr>
<td>Education and employment support</td>
<td>39</td>
</tr>
<tr>
<td>Housing</td>
<td>32</td>
</tr>
<tr>
<td>Drug/alcohol related harm/abuse by child or young person (0-18)(parents)</td>
<td>30</td>
</tr>
<tr>
<td>Emotional support for child (bullying, separation etc.)</td>
<td>28</td>
</tr>
<tr>
<td>Offending for children and young people</td>
<td>24</td>
</tr>
<tr>
<td>School attendance</td>
<td>19</td>
</tr>
<tr>
<td>Self harming (child)</td>
<td>15</td>
</tr>
<tr>
<td>Homelessness</td>
<td>9</td>
</tr>
<tr>
<td>Domestic violence</td>
<td>8</td>
</tr>
<tr>
<td>Young carer</td>
<td>4</td>
</tr>
<tr>
<td>Trauma</td>
<td>10</td>
</tr>
<tr>
<td>Illness</td>
<td>7</td>
</tr>
<tr>
<td>Imprisonment</td>
<td>1</td>
</tr>
</tbody>
</table>
West Belfast Family Support Hubs

Unmet Need

Total unmet need: 51

- Afterschools Support: 10
- Counselling services for children/young people: 6
- Parenting programmes/parenting support: 5
- English Classes: 4
- Emotional & behavioural difficulty support-parents: 4
- Disability support: 4
- Child care support: 4
- Emotional & behavioural difficulty support for primary children: 3
- Summer Scheme: 2
- Youth activities/support: 2
- Bereavement support adult/child: 2
- Specialist Advice: 1
- Medical Reasons: 1
- Financial support: 1
- Drug/alcohol related harm/abuse by child/yp (0-18): 1
- Adult Mental health Issues: 1
Gaps/services on demand

Asd/Adhd assessment / support:
ASD referrals diagnosed and yet to be diagnosed- requests around emotional regulation and behaviour management, parent support while awaiting asd assessment.

Financial support

Mentoring / personal development for 7-10 year olds (not counselling)

Childcare support while parents attend support services (education/ training/ specialist appointments), or for integration purposes.

Afterschool services

English classes for new comers
Is anyone better off?

**Family feedback**

1. Parent stated they very relieved that services were available - mum felt alone & very concerned that her son was becoming out of control.

2. Parent asked for help with her child’s “uncontrollable behaviour” and was referred for one to one support. Mum said “I think it was great, glad we were referred to it, I can see the difference in him, and my son hugs me now. Asks if I’m alright.”

3. A family with 4 children were referred to the Hub as mother was suffering from anxiety struggling to cope with her 13 year old son’s risk taking behaviour. The family attended a Strengthening Families Parenting Programme and mum reports that “so far the outcomes are positive and the experience with the Hub was very beneficial to their family”.

4. A family with 3 young children. Dad was terminally ill and subsequently died. They received support from a range of organisations with regard to child care, food, parenting and bereavement. The parent fed back to the health visitor that she was very pleased with how kind and supportive the hub was to her family.