

**BELFAST OUTCOMES GROUP
MEETING HELD IN
EAST BELFAST NETWORK CENTRE
ON 6 SEPTEMBER 2016 AT 10.00 A.M.**

Name	Organisation	Present	Apology
Ms. Lesley Walker (Chair)	Belfast HSC Trust	✓	
Statutory Sector			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Ms. Carol Diffin	Belfast HSC Trust		✓
Mr. Des Marley	NIHE, Belfast Area		✓
Ms. Jill Trotter	Education Authority		✓
Mr. Séamus Mullen	PHA		✓
Mr. Stevie Lavery	Belfast City Council		✓
Ms. Patricia Muldoon	Youth Justice Agency		
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Vacant	PSNI		✓
Community Sector			
Ms. Maggie Andrews	East Belfast Community Rep.		✓
Ms. Tina Gregory	West Belfast Community Rep.	✓	
Ms. Natasha Brennan	South Belfast Community Rep.		✓
Ms. Katrina Newell	North Belfast Community Rep.		✓
Voluntary Sector			
Ms. Anne Donnelly	Belfast & Lisburn Women's Aid		✓
Ms. Kelly Maxwell	NIACRO	✓	
Mr. Colm Walsh	Extern		✓
Ms. Colette Slevin	Mencap	✓	
BME Sector			
Ms. Dawn Thompson	Bryson Children's Services	✓	
Partnership Sector			
Ms. Roisin McCooley	Belfast Childcare Partnership		✓
Mr. Jackie Redpath	Belfast Strategic Partnership	✓	
Mr. Jim Morgan	Belfast Strategic Partnership		✓
In Attendance			
Ms. Patricia Lyness	Director Women's Aid obo Anne Donnelly	✓	
Ms. Brenda Martin	BELB obo Jill Trotter	✓	
Ms. Una Casey	CYPSP	✓	
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead		✓
Mr. Maurice Leeson	HSCB – CYPSP Link	✓	
Ms. Helen Dunn	CYPSP		✓
Mr. Jim Girvan	Community Representative		✓
Ms. Laura Rankin	CYPSP	✓	
Ms. Mary Murphy obo Gerry Largey	Belfast HSC Trust	✓	

Action by:	
	<p>1. Welcome, Introductions and Apologies</p> <p>The Chair welcomed everyone to the meeting. Attendance and apologies were noted, as per above.</p>
	<p>2. Minutes of last meeting on Tuesday 28th June 2016</p> <p>The minutes were agreed as an accurate record.</p>
<p>All</p> <p>Gerry Largey / Mary Murphy</p>	<p>3. Matters Arising:</p> <p>a. Outcomes Group Action Plan: Ms. Casey provided an update and a draft copy of the updated Action Plan was circulated at the meeting and emailed to members last night. Quotes from a Locality Group Chair and Hub Coordinator have been included. She has liaised with Gerry Largey and the Family Support Hub section has been updated and additions made; some figures re: families supported are still awaited. The table has also been populated. She noted that the only action not completed/added from the previous minutes was the commissioning planning information suggested by Katrina Newell for addition because Ms. Casey was unsure re: the meaning of this. The Plan is also now in landscape layout.</p> <p>All members to consider Action Plan and send comments to Ms. Casey by the end of September.</p> <p>b. Evaluation Toolkit: Ms. Walker reminded that Mr. Largey had been tasked to draft paper re: same for circulation to the group. Ms. Murphy provided an update in Mr. Largey's absence. She noted that a number of organisations have been delivering services via funding from the Outcomes Group. This process is now in its second year and the team are hoping to have a more robust questionnaire disseminated to the organisations by the end of the month. This has been developed in conjunction with Belfast City Council. Ms. Walker advised that we would need to ensure that the toolkit does not add to staff workload and that it focusses on outcomes. Ms. Gregory reiterated that the toolkit should not be a long, cumbersome questionnaire. Ms. Murphy advised that the aim is to circulate the questionnaire to organisations and to Belfast Outcomes Group members in first instance for their consideration and for any comments or suggested changes.</p> <p>Questionnaire to be circulated by email to Outcomes Group members and relevant organisations for consultation and consideration.</p> <p>c. Scorecard / Hub Information: Incorrect information re: recurrent and non-recurrent funding was removed from the report prior to publishing and circulation.</p> <p>d. ASD/CDC: Ms. Gregory had raised a query at previous meeting and forwarded further information by email to Ms. Walker for clarification. Ms. Walker noted that this information had been helpful in promoting wider discussion across the Trust re: join-up of Children's Services in respect of unmet need, complex needs, Autism diagnosis, long waiting lists etc. A</p>

<p><i>Ms. Walker</i></p>	<p>planning meeting has taken place with the Director of Planning and Co-Director of Children's Services to raise these issues. Clarity is needed re: access points, entitlement, consistency etc. Ms. Walker asked for any further feedback and comments from members to be forwarded to her by email. She advised that there are plans in place and apprised re: the Trust group led by Dr. Sarah Meekin which will be dealing with this issue re: ASD Waiting Lists and access to Family Support Services.</p> <p><i>Ms. Walker will keep outcomes group members updated re: any feedback.</i></p>
	<p>4. Updates:</p> <p>Ms. Walker explained that this section was added to the agenda following discussion at a previous meeting to ensure the Outcomes Group are working in line with their vision to ensure better join-up of early intervention and prevention work across Belfast. Some of the following programmes were key:-</p> <ul style="list-style-type: none"> • Parenting Programmes – Natalie Killough, Child Development Interventions Coordinator, Belfast Trust attended to present on this Project. She gave a detailed PowerPoint presentation which was circulated to the group afterwards. She explained the 11 PHA Parenting Support Projects, spanning 0 to 18 years' age spectrum and gave some background re: her current post and the aim of the Projects – Prevention and Early Intervention and reducing the chance of needing other services. Currently the team are focussing on FFT (Functional Family Therapy). Ms. Killough advised that she is an associate member of the Family Support Hubs and she attends the Locality Planning Group meetings. She also works alongside the other Trusts and attends various Steering Groups and links with Childcare Partnerships, EITP, Community, Voluntary and Statutory sector colleagues. She is currently developing a resource which describes the various programmes and this will help to identify the best fit for families and explain how to access these. They had secured funding to hold a 2 day Solihull Foundation programme in February/March 2017 but due to funding constraints this is currently on hold and she is seeking other funding opportunities. A mapping report has been produced identifying gaps in provision and will be circulated shortly with a view to being updated annually. The plan for 2016/17 is to focus on the Incredible Years and Strengthening Families Projects, details of which are outlined in the presentation document. <p>Ms. Killough proceeded to detail the gaps in provision identified following discussions with service providers and linkage with the Family Support Hubs and Locality Planning Groups, e.g. families of Children with Disabilities and children awaiting ASD assessments and with recent diagnosis. These issues have been feedback leading to caseloads being re-structured across Health Visiting. However, better links with Education are required and identification of key measurement tools, including selecting the best tool and how to use the information following collation.</p> <p>Ms. Killough reiterated that this post is a new one and will depend on good partnership working. She advised that she is willing to come out and meet with colleagues and organisations on an individual basis.</p> <p>Ms. Walker opened this section up for any questions. Following query</p>

from Ms. Walker re: her comment re: funding no longer being available, Ms. Killough advised that they had had some slippage money to use for Solihull and they had hoped for further funding but this was not included. She noted this had been disappointing as the programme had been well received but they are currently exploring other options. Mr. Meehan explained that the 2-year deal of inter-agency training has now concluded but PHA are exploring a Business Case to the Department for further resource. Conversation ensued between Ms. Gregory and Ms. Killough re: adapting courses such as Incredible Years due to local relevancy and interest/buy in. Ms. Gregory added that all concerns re: the programmes have been fed back. Ms. Killough said that they would be willing to meet agencies and discuss alternative programmes rather than adapting them as doing so may have an impact on the guaranteed outcomes of the original programmes. Considerable discussion ensued – Ms. Walker apprised of an event she had recently attended where the Department had invited Alison Metz and Deputy Commissioner of New York City and there had been a similar debate at an international level re: evidence based programmes; Mr. Redpath welcomed practices from around the world but raised two issues – need to assure local fit and analysis re: breadth and depth of reach and enquired re: what is the alternative if it is acknowledged that the programmes do not fit. Ms. Killough explained the difficulty with implementing programmes and that PHA are looking at local programmes as well as evidence based programmes and have resourced local programmes such as Aware to ensure correct fit. Ms. Walker thanked Ms. Killough for presenting at today's meeting

Ms. Killough *Ms. Killough to circulate Mapping Report.*

- **EIS** – Mr. Meehan, in conjunction with Ms. Maxwell, presented re: The Early Intervention Support Service (EISS). Mr. Meehan provided the background – 5 Family Support Services across Northern Ireland within Trust localities which will connect to the Family Support Hubs and with Community and Voluntary Sector Organisations. The chosen organisations were NIACRO, Action for Children and Barnardo's. Ms. Maxwell presented in her capacity as Manager of the Belfast Service, NIACRO and within her presentation has provided figures from the period January 2016 to June 2016. She noted that a member of the EISS is linked to each Hub and that the majority of referrals were received from the Hubs. There is an overall target of 140 referrals per year with a range of reasons for referral. The service provides support to both families and individual young people and will look to partner agencies if unable to meet the required needs. EISS can only support 30 to 40 families at same time. The aim is to make contact within 10 days with these Tier 2 families with the first visit taking place no later than 4 weeks from referral. Ms. Maxwell advised that the service had been closed in July due to high demand but has now reopened. The same Model is used across Northern Ireland and all practitioners are appropriately trained. Ms. Maxwell advised that the outcomes stars have been in use since April 2016; examples of the outcomes stars, Family Star and My Star, and bar-charts outlining the results are highlighted in the presentation. At this point, Ms. Maxwell presented the details from an EIS referral and outlined the actions taken by NIACRO. Ms. Lyness commented that the Outcomes Stars are very good as baselines and for working towards clear outcomes. Mary Murphy noted that the working relationship between Family Support Hubs and EISS has been extremely positive with regards referrals and engagement and Ms. Maxwell agreed that

partnerships had been key to the success of the Project.

Following enquiry from Ms. Walker re: previous issue re: 12-week timeframe, Ms. Maxwell replied that initially this timeframe had been queried but this appears to be the correct pitch for these Tier 2 families and only a small number of cases have run over. With regards step-down arrangements, Ms. Maxwell confirmed that following this 12-week involvement, staff can refer families onto other services, such as Parenting Programmes etc. but general feedback has shown that the service has achieved its outcomes in most cases and families feel ready to move on at the end of the process. Mr. Meehan advised that PHA are commissioning comparative research including a control group; this will be difficult to test in remaining time but should give some comparison work and should include some follow-up work with families.

With regards referrals, Ms. Gregory asked if these were always appropriate and if there were many Children with Disabilities or undiagnosed disability referrals. Ms. Maxwell responded that the majority of referrals are appropriate although some are less related, i.e. already have SW involvement. In these cases, staff support liaison with their social workers and withdraw from discussions. In relation to Children with Disabilities, approximately one quarter of referrals are re: young people with disabilities or on the waiting list for diagnosis: figures are available and Ms. Maxwell agreed to circulate.

Ms. Maxwell

Ms. Maxwell to circulate figures re: referrals in respect of children with disabilities or undiagnosed disabilities.

Ms. Lyness pointed out that EISS is able to refer any cases re: domestic violence directly to Women's Aid or via Social Services.

With regards the age profile of the children and young people, approximately one quarter are aged between 0 and 4 years and approximately one half are aged 5 to 10 years – this is a similar age range to the Family Support Hubs. Funding is available for this Project until April 2018. A sustainability plan will need to be developed, following research and engagement with stakeholders re: what we have and should be developed further. Ms. Walker noted that the area of Children and Young People with a Disability/ASD etc. is beginning to be identified as a key issue and it is encouraging that the Family Support Hubs are challenging where these cases are to be supported. She also advised that there is a group in-Trust looking at Family Support Options re: ASD etc. chaired by Dr. Sarah Meekin, Head of Psychology Services. With regards the Hub interface with CwD/children awaiting assessments, Ms. Murphy warned that there is potential for Hubs to be drowned with the quantity of these referrals. Discussion continued re: this major issue re: those cases where assessment and diagnosis are awaited. Ms. Walker thanked Mr. Meehan and Ms. Maxwell.

- **EITP** – Mr. Maurice Leeson attended today's meeting to provide a powerpoint presentation re: EITP. The presentation began with a detailed background of the Programme – joint funding between the 3 Departments and Atlantic Philanthropies which concludes in April 2019; first time the Departments are co-working re: Early Intervention and Prevention work and sharing resources. Within the new Programme for Government, Early Intervention is a priority. The Children's Cooperation

Act is also encouraging responsible statutory agencies to work together re: Early Intervention. Mr. Leeson advised that people are clear that the mainstreaming of the Projects does not mean continuing to fund them. In most cases, they will be looking at suitable learning and impact of the projects. There are three workstreams: Workstream 1 will aim to give babies the best start in life, and will focus on three key inter-related parenting stages and Workstream 2 delivers five flexible Early Intervention Services (EIS) across Northern Ireland. Mr. Leeson focussed on the Projects included in Workstream 3 which are most relevant to Belfast Outcomes Group, i.e. Home on Time – re: Concurrent Planning where couple who are wishing to adopt look at fostering children in the interim; Care Proceedings – re: length of time to make final decisions within Court and a lot of work has been done on this already in England; Building Better Futures – introducing evidence based assessments into work with most vulnerable families; all 3 of these projects work closely together. Other Projects are Start 360 – Edges Project involving children at risk of coming into Care and taking place in Northern Trust and Western Trust areas; Community Family Support – re: young people requiring additional wraparound support; Community Diversion – re: young people at risk of getting deeper into the Justice System; LAC Social Enterprise – re: young people developing their business ideas and employing care experienced young people; LAC Education – looking at the poor educative outcomes for children and young people and key steps to take at the point things go array for Looked After Children; ‘6 in 10’ – re: social enterprise and looking at young fathers released from Hydebank and employability and bringing family support into the process; BIFSS – this is not an EITP project but is listed with other projects as money comes from same Department (DSC); Early Intervention Development Programme (W/S 4) – this is developing training and support programmes at early stages.

The ‘How Well...’ slide demonstrates the various stages of the Projects. Mr. Leeson noted a few errors and will circulate updated presentation for members.

Mr. Leeson

Mr. Leeson to circulate updated EITP presentation.

OBA – Mr. Leeson explained that the OBA process can be challenging re: adding information. The EISS report card is quite good and not too complicated. The intention is to have an opportunity to look at difference approaches, e.g. Building Better Futures and LAC Education are looking at better models which can be implemented by the social workers and in services. A query was raised re: Workstream 3 having a majority of Tier 3 Projects and Mr. Leeson explained that the biggest investment was in Workstreams 1 and 2 and he can provide figures to support an Early Intervention and Prevention focus.

There was discussion re: the inclusion of BIFSS on this presentation and non-inclusion of Hubs. Mr. Leeson explained that the funding of Hubs is from DoH and not linked. Ms. Walker enquired if there is sense re: EITP and if it is working or if there is a model for taking this joint-funding approach forward. Mr. Leeson replied that there is a commitment to EITP and they are optimistic re: taking this forward however, keeping all on board has been challenging. He noted that the Programme for Government and Children’s Cooperation Act both give a strong steer. Ms. Walker advised that it is important for Outcomes Group re: moving

<p><i>All</i></p> <p><i>Mr. Leeson</i></p>	<p>forward due to the closure of some Early Intervention projects. Ms. Leeson informed that some work has been done re: the cost of late intervention and this might provide a useful benchmark for some more expensive intervention. He noted that going forward, he would want see more engagement and join-up with agencies re: the priorities.</p> <p><i>Members to direct any queries re: individual Projects directly to Maurice Leeson.</i></p> <p><i>Mr. Leeson will circulate information re: expenses on each workstream.</i></p>
	<p>5. Options Paper on Future Locality Planning Support Arrangement</p> <p>The Options Paper was circulated for discussion and agreement is required before moving forward. A meeting has taken place with 3 of the 4 Locality Planning Group Chairs to discuss same and the paper has amended since the last meeting in June. Given Locality Planning Group input re: needs, the preferred option is Option 3, i.e. it doesn't tie us down and will allow for flexibility, Belfast Trust will lead and provide resources, employment secondments will be opened up to all members and it will allow us to test different models. Support configuration has also been amended: 0.6 Band 3 Admin; 0.4 Band 5 Needs Analysis; 0.8 Band 6 to deliver against Action Plan – 1 person would not meet the need and all 3 posts will be temporary as support required now may change in two years' time. The funding covers staff and on-costs only and does not include support costs. Ms. Walker will raise the issue of temporary support for discussion at the Outcomes Chairs meeting on Friday but does not think it will be an issue as there will still be staff in post to link in regionally. Following considerable discussion, members gave their agreement to Option 3 and a timeline will be drawn up, subject to discussion at the Chairs meeting.</p> <p><i>All agreed Option 3.</i></p> <p><i>Timeline to be drafted.</i></p>
<p><i>Chair</i></p> <p><i>Ms. Murphy</i></p> <p><i>Ms. Murphy</i></p> <p><i>LPG Chairs</i></p>	<p>6. Update on Family Support Hub Network</p> <p>Ms. Murphy provided brief update. Ms. Murphy reported that the Family Support Hubs continue to offer full coverage across the Belfast area. A Next Steps Workshop was recently held by Belfast Family Support Hub Network, a report has been drawn up and will be circulated prior to next meeting.</p> <p>Ms. Walker stated that the group need to focus on Locality Planning Groups and Family Support Hubs at the next meeting. As per previous meeting, Mr. Largey had agreed to draft a paper for circulation – detail is required re: what is happening in each area, key projects, risks, gaps in a consistent format for LPG Chairs to present on and for guidance.</p> <p><i>Focus on FSH's and LPGs at next meeting.</i></p> <p><i>Mary Murphy to circulate report re: workshop.</i></p> <p><i>Mary Murphy to feedback to Mr. Largey re: required information and paper for circulation.</i></p> <p><i>LPG Chairs to meet prior to next meeting with Gerry Largey.</i></p>

/ Mr. Largey	<p>Mr. Boyle added that the key issues are – should there be 10 Hubs and is there funding for 10 Hubs after March 2017? Mr. Leeson noted that funding was received for this year but he is not clear re: any future funding. Mr. Boyle stated that we would need to get direction re: continuation of 10 Hubs, bedding this down and support or direction re: reducing the amount of Hubs and consistency of decision-making. This is required before March 2017. Ms. Maxwell added that a bottom up approach and strategic planning is required and that there should not be a short warning re: funding. Mr. Leeson assured that he will continue to make argument for the Hubs.</p> <p>September update report for Locality Planning Groups was circulated.</p>
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7. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 25 th October 2016	2.00 p.m.	Windsor Womens Centre, 136-144 Broadway, Belfast BT12 6HY (SOUTH)
Tuesday 13 th December 2016	10.00 a.m.	Glen Parent, Suffolk Road, Belfast (WEST)