

*Quality Care - for you, with you*

**Southern Area Outcomes Group**

Minute of meeting held on Tuesday, 14 September 2016 at 10am,  
SPACE Offices, Newry

**Present:**

Paul Morgan, Chair  
Margaret Gibney, Administrator  
Gerard Rocks (Acting AD Promoting Wellbeing)  
Valerie Maxwell CYPSP  
Julie Bolton (Locality Officer)  
Jacinta Linden (SPACE)  
Rachel Long (Senior Practitioner, NIACRO)  
Kirsten May (NIHE)  
Kieran Shields (Education Authority)  
Heather McKee (NMDC)  
Pat McGeough (on behalf of Michele Janes)  
Shirley Gillespie (Early Years)  
Iain Black (YOYPIC)  
Michael McCrory (Mid Ulster Council)  
Stephen Smith (CICP)  
Mairead Abraham (Southern Childcare Partnership)  
Jacqueline Connolly (Locality Chair)  
Martina Flynn (Locality Chair)  
Diane Clarke (ABC Council)

**Apologies:**

Geraldine Maguire AD SCHED  
Michael Heaney (Youth Justice)  
Emma Whiteside (BCM)  
Aisling Rennick (NMDC)  
Kevin Duggan (Locality Chair)  
Ciara Burke (mid ulster)  
Dr Michael Hoy (Head of Safeguarding)  
Mia Murray (Armagh Chair)  
Orlaith Moley (PHA)  
Michele Janes (ADCS, Barnardos)

## Summary of Actions

<b>Action 1</b>	Michael to feed back to Safeguarding Panel re NEXUS funding ceasing	<b>Update to be provided at next Outcomes 22.11.16</b>
<b>Action 2</b>	Should any member have any additions or amendments they would like made to Action Plan they should link directly with Julie or Valerie	<b>ASAP</b>
<b>Action 3</b>	Southern Report Card to be circulated to members once approved	<b>Once approved</b>
<b>Action 4</b>	Any information which members feel would be relevant to outcomes should be forwarded to Margaret for circulation	<b>Ongoing</b>
<b>Action 5</b>	Update and presentation on EITP and EISS at next meeting	<b>22 November</b>

### 2. Minutes of Previous Meeting 21.06.16:

Minutes agreed as accurate reflection of discussion, one amendment noted to apologies; Mairead Abraham to be added to apologies.

### 3. Matters Arising

Actions 2,3 & 4 have been achieved, Action 1 remains outstanding; Michael noted as apology for today's meeting update to be provided at next meeting in November.

**Action 1**

**Michael to feed back to Safeguarding Panel re NEXUS funding ceasing**

#### 4a. Update Action Plan

Paul commended Valerie on the work she has put into the Action Plan highlighting it is a good base to begin discussions, emphasising that he particularly liked how it links with other high level priorities and strategies.

Valerie then referenced Action Plan provided for today's meeting noting that Regional Chairs have expressed an interest in using the same format as they found it very clear, concise and easy to follow. Valerie stated that the Plan shows how the work of Outcomes Group does/will have links into ongoing work such as Children's Strategy, Families Matter and Programme of Government.

Valerie talked members through pages 19 – 21 explaining in detail how Outcomes link with Government Outcomes and local need, keeping the plan in line with Children's

Strategy. Evidencing how they sit alongside each other and how outcomes are tied to high level strategies and locality planning.

Pages 22 – 27 outline key priorities, actions, who will lead on delivering these the timeframe associated with them, how the action will be progressed/ monitored and how it connects back into strategies and work plans. Julie and Valerie asked members to take the draft plan away and look at it in-depth; if there are any additions or amendments they would like to make then they should link directly with Valerie or Julie.

Valerie then made reference to the statistical analysis at the back of the Action Plan and asked members to consider if they felt this needed to be included as an appendix or if it should be available on website

## **Action 2**

**Should any member have any additions or amendments they would like made to Action Plan they should link directly with Julie or Valerie**

### **4b. Community Planning**

Paul advised that Gerard and himself attended a workshop on 06.09.16 organised by ABC Council re community planning; Paul provided a brief outline of the themes included in workshop.

Gerard advised that it is his understanding that there will be similar events held in other council areas. Gerard reported that the Trust continues to work closely with all 3 councils and is well represented on Community Planning, Strategic Partnerships and Thematic Working Groups. Councils are in the process of drafting their Community Plans and it is envisaged these will be released for consultation in the Autumn.

Heather McKee (AD Newry, Mourne & Down Council) added that NMD Council is taking a similar approach and hopes to have its draft plan out for public consultation by the end of October.

Gerard noted that one concern in relation to Community Planning is how to ensure that existing strategic partnerships such as Southern Outcomes are utilised and connected into community plans to provide maximum opportunities for collaborative working. Gerard did acknowledge that this message has been delivered strongly at the range of community planning meetings and workshops in the past year.

Paul added that Locality Planning Groups are essential to ensure continued support, emphasising that these groups work well together.

### **5. Regional Chairs Feedback**

Paul referenced update of what was discussed at Regional Chairs Meeting; noting that they have suggested implementing tighter terms of reference and using a task & finish approach. Meeting also discussed how Outcomes Groups could ensure they link in

with Making Life Better and Children's Strategy. Paul advised members that the next CYPSP meeting due to be held on 21.09.16 will take the format of a workshop; all key agencies will be well represented at workshop with Stephen Agnew, Eilish McDaniel's and Eddie Rooney providing presentations.

In relation to Family Support Hubs Paul noted that a proposal has gone to the Minister in relation to ongoing funding; Paul added that Maurice has worked very hard to secure funding until March 2017. Feedback suggests that Hubs continue to work well and deliver services to those in need.

Terms of Reference for Locality Planning Groups has now been signed off however given the large number there has been some question over governance and accountability.

Some discussion ensued in relation to the use of Outcome Star as a tool. This is a tool to measure outcomes which uses visual aids which families have found beneficial. Some discussion occurred in terms of the practicalities involved such as registration fees and maintenance of the tool. Mairead advised that a number of Sure Starts have used this tool and found it beneficial.

Paul noted that it could be an opportunity to bring young people on board in an attempt to shape the plan and feedback to Locality Planning Groups.

## **6. Update from Locality Planning Groups**

Julie noted that three out of six Chairs are in attendance today. Julie then referenced report provided for today's meeting, highlighting that she has changed the layout as she believes it shows what the groups are doing and where.

## **7. Update from Family Support Hub – processing of additional referrals**

Paul referenced Report Card for Southern Trust noting it is a draft report. Report Card will be circulated to members once approved.

Paul provided a brief synopsis of figures from Report Card noting that 583 families were referred to Hubs with no additional resource.

- Number of referrals for 11-15yr old have risen from 28% to 31%
- Number of referrals for 16-18yr olds has dropped from 10% to 5% from 2014-15
- 150 children with disability were referred to service

Paul commended the work of Family Support Hubs noting that 93% of referrals were achieved/actioned within 4weeks.

Pauls asked if there is any facility to capture whether or not families have been re-referred to Hubs.

Pat advised that very few families are referred back into the Hubs again and if they are it is for a different reason.

Paul noted that referrals from Gateway Service have dropped from 29% to 15%; referrals from Schools has risen from 17% to 24%, referrals from Health Visiting also risen from 10% to 14%.

Members agreed that this is very encouraging as referrals are not coming solely from statutory agencies.

### **Action 3**

**Report card to be shared with members once approved**

## **8. Peace IV Update**

Paul advised that himself and Gerard have been involved in contributing to the ABC Council's application for Peace IV which is now in its second stage. They had emphasised for the proposed action plan to link closely with the work of the Southern Outcomes Group, with particular reference to the Family Support Hubs as the key vehicle for the addressing family support issues upstream and preventing the need for crisis interventions at a later stage.

Some discussion then occurred in relation to Parenting Programmes, with Rachel advising that these programmes are now full and waiting lists have been created. Rachel highlighted that a number of parents have self-referred for these programmes which all members agreed is extremely positive. However it is unfortunate that when parents self-refer they have to be told their names will be placed on a waiting list. Members agreed that a change in culture has helped in terms of self-referrals i.e. word of mouth from families and the knock on effect this can have within communities.

In relation to Stakeholder Events Paul noted that previously these have worked very well and suggested that the potential is there for Councils to arrange stakeholder events alongside Outcomes Group, promoting working together and building relationships.

## **9. Agency Updates**

Kieran provided an update on Education Authority and their bid for funding under Peace IV expressing his disappointment that the focus is on sectarianism rather than racism.

Pat advised that a new family support service for BME & Travelling Community is now available through STEP in Mid-Ulster & Armagh area this is a 5yr programme funded via Big Lottery Project.

Pat also provided an update on Syrian Refugee families advising that six families have now resettled in the Southern Area. Paul advised that he Chairs a group within the Trust in relation to the resettlement of Syrian families adding that the Trust have worked closely with the Housing Executive and others to secure accommodation for the families despite some significant issues/problems. Paul noted that from a regional perspective the families are quite dispersed and the issue of connecting the families will need to be considered.

In relation to the BME sub-group, Paul advised that the sub-group. The was time limited, report is now completed and once it has been quality assured and signed off by the Board it will be shared with members.

Mairead reported that the Ward for Surestart Lurgan has been extended to include Mourneveiw, this has been outstanding for some time and has now been achieved. Mairead also referenced Bright Start funding noting that a number of applications have been received from schools, however a few applications have also been withdrawn.

Rachel asked members if they felt an update on EISS and presentation would be beneficial at next Outcomes meeting. Rachel explained that EISS is a pilot offered through EITP in the Craigavon & Banbridge area which is being taken forward by NIACRO and SPACE. The service is open to families with children aged 0-18.

It was agreed that an update would be provided at next Outcomes group re EITP with a presentation on EISS by Rachel and Amanda McClean.

Paul asked members to provide any new information which they feel is relevant to outcomes group to Margaret for circulation to members.

**Action 4**  
**Any information which members feel would be relevant to outcomes should be forwarded to Margaret for circulation**

**Action 5**  
**Update and presentation on EITP and EISS at next meeting**

**Date of Next Meeting:**

Tuesday 22 November 2016 at 10am in Board Room, Tower Hill, Armagh