

**BELFAST OUTCOMES GROUP  
MEETING HELD IN  
GIRDWOOD HUB  
ON 8 MARCH 2016 AT 10.00 A.M.**

<b>Name</b>	<b>Organisation</b>	<b>Present</b>	<b>Apology</b>
Ms. Lesley Walker (Chair)	Belfast HSC Trust	✓	
<b>Statutory Sector</b>			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Ms. Carol Diffin	Belfast HSC Trust	✓	
Mr. Des Marley	NIHE, Belfast Area		✓
Ms. Jill Trotter	BELB		✓
Mr. Séamus Mullen	PHA		✓
Mr. Stevie Lavery	Belfast City Council	✓	
Ms. Patricia Muldoon	Youth Justice Agency		✓
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Const. Rosemary O'Callaghan	PSNI		✓
<b>Community Sector</b>			
Ms. Maggie Andrews	East Belfast Community Rep.	✓	
Ms. Tina Gregory	West Belfast Community Rep.	✓	
Ms. Natasha Brennan	South Belfast Community Rep.		✓
Ms. Katrina Newell	North Belfast Community Rep.	✓	
<b>Voluntary Sector</b>			
Ms. Anne Donnelly	Belfast & Lisburn Women's Aid		✓
Ms. Kelly Maxwell	NIACRO	✓	
Mr. Colm Walsh	Extern	✓	
Ms. Colette Slevin	Mencap	✓	
<b>BME Sector</b>			
Ms. Dawn Thompson	Bryson Children's Services	✓	
<b>Partnership Sector</b>			
Ms. Roisin McCooey	Belfast Childcare Partnership		✓
Mr. Jackie Redpath	Belfast Strategic Partnership	✓	
Mr. Jim Morgan	Belfast Strategic Partnership	✓	
Ms. Jackie McBrinn	BHDU Manager		
<b>In Attendance</b>			
Ms. Patricia Lyness	Director Women's Aid obo Anne Donnelly	✓	
Ms. Brenda Martin	BELB obo Jill Trotter	✓	
Ms. Anne Hardy	CYPSP Children's Services	✓	
Ms. Una Casey	CYPSP		✓
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link		✓
Ms. Helen Dunn	CYPSP	✓	
Mr. Jim Girvan	Community Representative		✓
Ms. Trisha O'Connor	Minute Taker	✓	
Mr. Harry Bradley	Youth Justice Agency obo Patricia Muldoon	✓	
Patricia Flynn	Belfast City Council	✓	

Laura Rankin	Children's Services Planning Support Officer, HSCB	✓	
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<b>Action by:</b>	
	<p><b>1. Welcome, Introductions and Apologies</b></p> <p>The Chair welcomed everyone to the meeting and introductions were made around the table. Stevie Lavery was welcomed as the interim Belfast City Council rep. along with Patricia Flynn to make a presentation at today's meeting.</p>
<b>Jim Morgan</b>	<p><b>2. Minutes of last meeting on Tuesday 8<sup>th</sup> March 2016 and Matters Arising</b></p> <p>The minutes were agreed as a true and accurate record.</p> <p><u>Commissioned Services</u> –</p> <p>Ms. Murphy has circulated all relevant documents.</p> <p>With regards Family Support Database, Ms. Hardy advised nearly ready. Ms. Walker asked for linkage with BCC.</p> <p><u>Children's Strategy</u> – Ms. Hardy has received notes from Peter Hutchinson, OFMDFM. Ms. Lyness confirmed that Women's Aid is currently drafting their response. Ms. Walker informed members that there is still time to forward responses to Ms. Hardy (due by end of March).</p> <p><u>NICCY</u> – Ms. Hardy advised that the meeting with NICCY was cancelled and is to be re-scheduled.</p> <p><u>Hub Launches</u> – Ms. Newell will give an update under AOB.</p> <p><u>Gateway Services</u> – Mr. Boyle informed that with the current roll out of PARIS to the Belfast Trust Services, this is not a good time to re-visit previous audits etc. This work will need to be factored in as we progress. Ms. Hardy mentioned the work required re: Indicators and suggested formation of a sub-group re: this and other extra useful information re: unmet need. Mr. Boyle advised that resource will be needed to undertake this type of work on a regular basis.</p> <p><u>CIF Info</u> – Mr. Morgan informed that he has not yet received all the information re: CIF for circulation. He advised that Jackie McBrinn has left PHA and reverted back to work in the Trust. Mr. Mullan will continue as the PHA rep. and Mr. Morgan will be meeting with him later this week.</p> <p><b>Mr. Morgan to Feedback re: CIF following meeting with Mr. Mullan at next Outcomes Group Meeting.</b></p> <p><u>Parenting Programmes</u> – Ms. Hardy informed that she met with Natalie Killough. Ms. Killough has attended some Locality Planning Group (LPG) meetings and that's where the links will be made. There will potentially be 11 evidence based parenting programmes. Ms. Gregory made members aware that LPG's will not be running these programmes and will not be a mechanism for delivery but organisations involved with LPG's will be linking in to these. Ms. Hardy noted there is no funding attached to these programmes. Ms. Walker enquired re: a possible overarching presentation</p>

	<p>to Outcomes Group. Ms. Walker advised that we need to ensure connections are made and that Ms. Killough is aware of all feedback.</p> <p><u>Action Planning</u> – Ms. Walker informed the group that funding has now been confirmed for the Family Support Hubs for another year. We will now have 1 further year of embedding and will be able to evaluate the impact of the Hubs. Discussions are ongoing re: the LPG's and the need for resource which is likely to be forthcoming. This is all good news for forthcoming year re: strategic context and moving forward. Trust are still awaiting final written confirmation re: funding.</p>
	<p><b>3. Action Planning to 2017</b></p> <p><b>a. Strategic Context:</b></p> <p>i. Lesley Walker – Introduction</p> <p>Today's meeting will give an overview of the strategic context and making linkages and also delivery at a local level.</p> <p>ii. Stevie Lavery, Belfast City Council – Presentation</p> <p>Mr. Lavery provided a powerpoint presentation for today's meeting re: Belfast City Council's 'Locality Planning' as part of Community Planning. Belfast City Council are working in a small sector with residents, organisations and community sector. Mr. Lavery set out the context for members. They chose 1 outcomes based approach and 2 to 3 things to work on and to link in with what is already happening, i.e. Community Safety. They are working to develop 4 Locality Plans and trying to test the outcomes. At present, they are situated in Whiterock area (Ballymurphy and Whiterock) and Inner East area. There are 5 emerging outcomes for 2030 and they are also working on short-term outcomes for 2020. The Pilots are testing the outcomes based accountability approach. With an 'Area based approach', fundamentally changing how we are delivering locally a more joined approach with better collaborative working and strategic planning. Residents are pulling together and leading on this Project. There will be outcomes and indicators for the whole population of Belfast. There is a massive amount of work ongoing and at various stages; residents in East have requested better collaborative working and more information, need to agree and identify local issues, i.e. drugs, employment. Mr. Lavery advised that there is a data development agenda which is at the early stages. Sourcing of data will be a considerable job. Some residents were unsure if correct indicators had been chosen and unclear re: what is available.</p> <p>Mr. Lavery provided a copy of one of the presentation slides which shows that Whiterock has lower rates of crimes and anti-social behaviour than whole of Belfast and city centre and details the many potential factors for this, i.e., under-reporting etc. He informed that all of this data was collated during a workshop with local residents.</p> <p>Ms. Hardy asked if there was any membership overlap of the groups. Mr. Largey advised that statutory partners are there as well as Community Hubs.</p> <p>Ms. Gregory highlighted that the LPG's critically need Council and Education</p>

presence at the meetings as they would then be able to make more linkages. Mr. Lavery advised that BCC should be represented but they are currently awaiting re-organisation confirmation. Ms. Flynn also advised that it will depend on what sort of rep and remit is required. Blanche Thompson and Play Worker were previous reps.

It was noted that the name 'Locality Planning' will cause confusion and Mr. Lavery was asked if there is any flexibility. He responded that there is and Ms. Flynn advised that they will put forward a proposal. Ms. Flynn advised that they are testing in a small area and the name came from this. Ms. Hardy noted that the message is the same re: working locally and will feed into the Community Plan.

Mr. Girvan stated that he welcomed the presentation and would welcome a presentation to the community. He added that Neighbourhood Renewal also working locally already and he would welcome working together and a more joined up approach. Ms. Flynn replied that there will be Workshops and that the Council are also very happy to come out to communities for discussion/presentation with a document re: community planning and their vision.

In response to Ms. Lyness' question, Mr. Lavery confirmed that Domestic Violence is not planned as one of the high level outcomes. He added that one of the outcomes is 'Safe' and there may be priorities under that but the correct partnerships will need to take this work forward and lead on them. Ms. Flynn advised that they are starting 'big and broad' and constantly unpicking information and data. There will be headline indicators but also sub-indicators. Council will set the framework but partner organisations will lead on this.

Ms. Walker noted that this is the first stage re: making connections. Mr. Largey noted that an update re: progress of the Pilots can be provided in the future. Ms. Hardy noted that Children's Plan and the LPG's and sub-groups need to make links. Ms. Newell advised that there are 3 groups in that area which can influence a joined up approach with huge benefits at Ward level. Mr. Lavery asked Ms. Newell to provide an email re: same.

The Chair thanked Mr. Lavery for his presentation.

### iii. Jim Morgan, BSP – Update – Progress Report

A copy of the Progress Report was disseminated. Work has been completed internally. A copy of the Events Guide with wide range of activities was also disseminated and a lot of effort has gone into the planning of this week-long event. The themes of 'Life-long Learning and Employability' are running through the events.

The Take 5 Campaign is also ongoing and cards are available for public, also in Irish and in Chinese. PHA is now trying to take this regionally.

He informed that Ms. Jackie McBrinn has moved on and that BSP are under review re: re-shaping at the minute. Ms. Walker enquired as to how members can feed in to this process. Mr. Morgan replied that Ms. Hardy had recently met with Ms. McBrinn and BSP need to look at how people can feed in. In the short-term everyone will be helping with Ms. McBrinn's post until BSP and the Chief Executive decide on the direction of travel.

	<p>iv. Discussion and any other Organisations' Updates</p> <p>Ms. Walker asked members if they would wish to raise any other relevant matters at this stage.</p> <p>Mr. Girvan noted that it would be useful to have a presentation re: Education Authority, linking to new structure and Youth Plans. Ms. Maxwell advised that there is ongoing work re: this at North LPG with Education Authority. Ms. Martin advised that structures in Education are not in place yet; Directors have been appointed but not yet taken up post.</p> <p><b>Ms. Martin</b> <i>Ms. Martin will take request re: presentation back to Education Authority for discussion/agreement.</i></p> <p><b>Ms. Martin</b> <i>Once clarity received re: structures, Ms. Martin will forward information to Outcomes Group.</i></p> <p>Ms. Gregory highlighted the importance of this information for children, young people and families.</p> <p><b>Ms. Martin</b> <i>Ms. Martin will take all feedback back to EA re: making the connections.</i></p> <p>Discussion followed re: the sporadic EA attendance a Locality Planning Groups and the need for consistent, strategic, overarching level attendance. It was suggested that a letter may require to be written to EA to ensure organisation representation.</p> <p><b>b. Needs, Outcomes and Actions:</b></p> <p>i. Locality Planning Chairs – Presentation</p> <p>Ms. Casey will provide an overview report for next meeting. Chairs were invited to update re: individual LPG.</p> <p>Ms. Newell spoke to North LPG. Sub-group taking forward some work. There is a big gap re: statutory involvement, i.e. Education and Council. A conduit is required between EA and LPG to get information down and messages out re: LPG, such as an Area Officer etc.</p> <ol style="list-style-type: none"> <li>1. They are currently looking at the priorities from the Action Plan with a view to organising 6 to 8 sessions re: issues identified by students and inviting organisations and parents to attend. Where need identified, able to resource funding.</li> <li>2. They also hope to work with Minority Ethnic families pending funding becoming available.</li> <li>3. The Youth Forum has identified issue re: resiliency and wish to develop this with young people. There will be a need for connections to be made but this won't be additional work. Training will be provided by different member organisations. The LPG has enabled discussions to take place re: behavioural management support. Someone is needed to drive this need and to lead.</li> </ol>
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Ms. Casey updated on behalf of Ms. Andrews and the East LPG. Three priorities have been chosen from the Action Plan to present upon today. Ms. Maxwell added that the priorities are weighted equally but may overlap. A sub-group has been developed and dental surgeries have been mapped out. People do not seem to be registering with Dentists.

Ms. Maxwell advised re: South LPG that there is a wide range of members but there is a gap re Education rep. Resource is needed. An information day took place to provide information re: Hubs and Locality Planning with a family focus.

1. Education – They have looked at the CYPSP statistics, qualitative data, organisations which may be able to support. There is a lack of information available for children and young people with disabilities. There are a number of sub-groups with ongoing work.
2. Media programme in South Belfast. LPG had asked Disability and Adult Team to provide information re: various Projects taking place locally. There is clear need for awareness re: what is funded regionally. They are not delivering services but are coordinating strategically what is available.
3. Children with Disabilities – Sub-group set up: looking at training available within organisations; 1 year + wait re: ADHD diagnosis; partnerships; maximising resources. Sub-group was well-attended by range of organisations and more understanding achieved. There is very high demand and they are looking to do a further ½ day session. There is also an action plan working document in place. They hope to have a bottom up approach with connections to families.

Ms. Gregory spoke to West LPG. Wide range of organisations involved with community and voluntary sectors attending every meeting. Belfast Trust also attends most meetings. There are some gaps in relation to other statutory organisations. Services are still being delivered with less resource. Ms. Gregory wished to highlight the tremendous work from Ms. Casey and Ms. Rankin and the support that they provide to the LPG's. This work cannot be done without a resource.

1. Workstream 1 Sub-group – Are looking at key messages of Pre-Pregnancy through to Early Years
2. Play and Enjoying Life – looking at removing signs locally re: 'no play' areas; making local areas safer; 'twenty's plenty' in areas where there are a lot of children. Mapping exercise was being completed by Belfast City Council but information is not available yet.
3. 'Inclusivity' – We need a statement of excellence and all children should have access to safe places and child-friendly places to live and to grow in.

Ms. Gregory advised that West Belfast resources are stretched. The Family Support Hub are going to collate information and bring back to LPG and Belfast Outcomes Group.

Ms. Walker advised that Ms. Diffin links into the Regional Group re: Disability but she is currently on leave.

	<p>There was some discussion re: correct people attending LPG meetings. Availability at LPG's was discussed at internal Trust meetings re: Early Intervention orientation of settings and also discussed at CSIB re: current concerns re: join up of EIS. The Trust is also the main statutory agency attending the meetings.</p> <p><b>Ms. Casey</b> <i>Ms. Casey to provide LPG Update report – summary and briefing re: what is needed.</i></p> <p>Ms. Hardy noted that there is now regional peer support via the regional group – monthly meetings now in place with Chairs of Belfast and boundary spanners to allow for cross-fertilisation of ideas and to ensure all 5 Outcomes Groups support each other. There are 31 LPG's in total across all 5 Outcomes Group.</p> <p>ii. Draft Outcomes Group Plan and iii. Discussion</p> <p>Ms. Hardy spoke to this item. Report Card provided for today's meeting with Progress Report at the back. We need to link all together, think strategically and review what differences are being made. The draft Action Plan is provided in the presentation, page 6 shows that the Action Plan is being built around the themes and FSH's and LPG's are in all areas. Ms. Hardy spoke to the diagram. £500k is commissioned per annum by this group. Up to this point, the group haven't managed to pool budgets but this will need to be added to the new Action Plan. We will also need to build on partnership working.</p> <p>Mr. Boyle enquired re: the status of HSCB and lack of clarity re: current and future position. Discussion ensued re: potential direction and possible status of CYPSP, Childcare Partnership, and PHA etc. Mr. Girvan asked if there is an instruction from Belfast Outcomes Group where this will sit and if members can give their views. Ms. McCooey advised that the Programme Boards within HSCB are currently considering these issues.</p> <p><b>Ms. Walker</b> <i>Ms. Walker agreed to raise this matter and structures at CSIB and feedback.</i></p> <p>Mr. Girvan noted that resource is a very important issue and will have a major impact next year. Ms. Hardy advised that this should be on the Agenda of the Partnership April meeting.</p> <p><b>Ms. Hardy</b> <i>Ms. Hardy to feedback.</i></p> <p>Ms. Hardy advised that the high level outcomes have been linked with the FSH and LPG Outcomes and they are beginning to pull into a strategic piece of work. Indicators still require being refined and emerging needs have not been inputted into the statistics yet.</p> <p>Ms. Walker enquired re: Engagement. Ms. Hardy noted that there have been big successes re: Engagement with no funding. Ms. Gregory added that local community and voluntary sector organisations are connecting with young people and bringing all issues into the LPG's. Ms. Hardy noted that Parenting NI have asked to set up a Parents' Reference Group similar to that in the Western Trust. Ms. Maxwell mentioned that this matter was discussed at her most recent LPG meeting where all agreed that Young People's</p>
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	<p>voices are not being heard. Their idea was to set up a sub-group with children and young people but there was no remit to do this so they are looking at what is already in place via Youth Forums. They brought their Action Plan to the event and facilitated an information session. She advised that there is an ongoing boundary spanning in Northern Trust area linking with young people and going into schools. Ms. Walker noted that the children and young people's voice is still missing and enquired what the best way forward is. Ms. Gregory responded that there are a number of Forums already in existence and there would hardly be capacity to map. Ms. Newell added that we may potentially require to seek a resource or a post to undertake this. She suggested that social media may also be a way to reach young people. Ms. Walker agreed this will be a considerable piece of work. Ms. Gregory stressed the need to engage with children and young people and not just 'youth'. Mr. Girvan that a directive is already in place in community centres re: feedback and asking staff to come up with format. Ms. Walker added that a discussion is required with Education. Ms. Martin advised that there has been some discussion re: EA rep at LPG and re: Terms of Reference.</p> <p><b>Ms. Martin</b> <i>Ms. Martin to feedback all issues to EA for discussion and clarify position re: forums for young people and how these could be used effectively.</i></p> <p>Ms. McCooley advised that there would be resource for working with children. Ms. Gregory noted that Healthy Cities have undertaken some work and there is a lot of regional work re: this. Ms. Maxwell added that someone is still required to write questions and collate information and that there was an Emerging Needs template previously circulated.</p> <p><b>Mr. Largey</b> <i>Gerry Largey to follow up re: list.</i></p> <p><b>Ms. Hardy</b> <i>Anne Hardy to take back all feedback.</i></p> <p><b>Ms. Hardy</b> <i>Anne Hardy to circulate Action Plan and ask members to complete high level outcomes and feedback by end of March.</i></p> <p>Ms. Walker noted that the plan runs into 2017 and one issue may be the linkage with the CYP Strategic Plan and it was asked if interim plan will be linking up with Programme for Government etc. Ms. Lyness enquired if it will be linking in with Safeguarding Panels. Ms. Walker advised that this is also under review and it is interesting to hear of local work via LPG's which links to CSE etc. Ms. Hardy advised that Western Trust held a joint meeting between Safeguarding Panel, Safeguarding Board, Domestic Violence Partnership and CYPSP. Ms. Walker stated that all Safeguarding Panels have been asked to undertake a similar piece of work. She noted that we absolutely need to make linkages; Ms. Lyness and Ms. Walker both sit on Belfast Safeguarding Panel and can influence and report on work being done. Feedback re: a joint event will be discussed at a future meeting.</p>
	<p><b>4. AOB</b></p> <p>There will be a Celebration Event celebrating Lower North Hub and the launch of Upper North Hub in Girdwood on 23<sup>rd</sup> March 2016 from 2.00 pm. to 4.30 p.m.</p>

## 5. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 17 <sup>th</sup> May 2016	10.00 a.m.	Roden Street Community Development Group
Tuesday 28 <sup>th</sup> June 2016	10.00 a.m.	Conference Room, Ground Floor, Everton Complex, 585 Crumlin Road, Belfast
Tuesday 6 <sup>th</sup> September 2016	10.00 a.m.	Tbc
Tuesday 25 <sup>th</sup> October 2016	2.00 p.m.	Tbc
Tuesday 13 <sup>th</sup> December 2016	10.00 a.m.	Tbc