

GENERAL INFORMATION ON FAMILY  
SUPPORT HUBS AND SERVICES IN  
YOUR AREA CAN BE OBTAINED FROM:

Family Support NI

<http://www.familysupportni.gov.uk>



### HOW TO REQUEST SUPPORT FROM THE EISS

To make a request for support please contact:

#### Belfast Area – NIACRO

email: [eissbelfast@niacro.co.uk](mailto:eissbelfast@niacro.co.uk)

tel: 028 9032 0157

#### Northern Area – Action for Children

email: [neiss@actionforchildren.org.uk](mailto:neiss@actionforchildren.org.uk)

tel: 028 2827 6044

#### Southern Area – NIACRO/SPACE

email: [eissouthern@niacro.co.uk](mailto:eissouthern@niacro.co.uk)

tel: 028 3833 1168

#### South-Eastern Area – Barnardo's

email: [simpsonEISS@barnardos.org.uk](mailto:simpsonEISS@barnardos.org.uk)

tel: 028 9127 1538

#### Western Area – Action for Children

email: [weiss@actionforchildren.org.uk](mailto:weiss@actionforchildren.org.uk)

tel: 028 7134 2286



# EISS

The Early Intervention  
Support Service  
for families with children  
between  
0 and 18 years old



This project is funded by the  
Northern Ireland Executive's  
Delivering Social Change fund



## EARLY INTERVENTION SUPPORT SERVICE



### WHAT IS THE EARLY INTERVENTION SUPPORT SERVICE?

The Early Intervention Transformation Programme (EITP) is delivered as part of the Delivering Social Change agenda in partnership with Atlantic Philanthropies. It represents a new joined up working and funding across five Government Departments to drive through initiatives which will have a significant impact on outcomes for families with children 0-18 years old. As part of EITP a new Early Intervention Support Service (EISS) is being established in five areas across Northern Ireland. The aim of the EISS is to support families when difficulties arise before they need involvement with statutory services. The EISS will deliver and coordinate person centred, evidence based, early intervention for families with children 0-18 years old within Tier 2 of the Hardiker Model.



### WHY WOULD FAMILIES NEED THE EISS?

Some families with children 0-18 years old require additional support without which they may be at risk of not reaching their full potential. The EISS offers support to families with children 0-18 years that have additional needs that cannot be met through the range of existing universal services. The additional support may relate to health, social or educational issues. Examples of the challenges families may experience include:

- Difficulties with developmental or health related issues
- Issues at school
- Difficult behaviour
- Emotional wellbeing
- Family difficulties
- Coping with illness or bereavement
- Lack of life skills
- Domestic violence

**Preventing issues getting worse is better than dealing with them later.**

### WHAT ARE THE CRITERIA FOR REQUESTING SUPPORT FROM THE EISS?

Requests for support for the EISS are welcome from any organisation or individuals, including self requests, provided they meet the criteria for support as detailed below:

- Child or young person 0-18 years
- Child or young person resides within the EISS catchment area
- Child or young person has additional needs that cannot be met through the range of existing universal services
- Family should not currently have involvement with a statutory social work service
- Informed consent to request for support from the person with parental responsibility
- Informed consent to request for support from the child or young person if 12 years of age or over and has the ability to give consent

### WHAT DOES THE EISS OFFER?

The EISS provides a range of supports tailored to the needs of each individual family's specific circumstances. This is achieved through a key worker who works with the whole family usually in their own home using a strengths based approach which is individually tailored to the needs and priorities identified from the whole family assessment.

The EISS works with families for a time limited period – approximately 12 weeks. A range of both hands on practical and therapeutic interventions including motivational interviewing and solution focused brief therapy will be used.

The EISS also has access to a range of parenting and support programmes such as Strengthening Families and Incredible Years and also Family Group Conferencing (FGC).

### PLEASE NOTE:

If there are any safeguarding concerns a referral must be made to the relevant Gateway Service:  
**(028) 9050 7000**