

**BELFAST OUTCOMES GROUP
MEETING HELD IN
LIGONIEL IMPROVEMENT ASSOCIATION
ON 30th JUNE 2015 AT 10.00 A.M.**

Name	Organisation	Present	Apology
Ms. Lesley Walker (Chair)	Belfast HSC Trust	✓	
Statutory Sector			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Ms. Carol Diffin	Belfast HSC Trust	✓	
Mr. Des Marley	NIHE, Belfast Area	✓	
Ms. Brenda Martin	BELB	✓	
Mr. Séamus Mullen	PHA		✓
Ms. Elaine Black	Belfast City Council	✓	
Ms. Patricia Muldoon	Youth Justice Agency	✓	
Mr. Danny Power	HSCB Belfast Local Commissioning Group	✓	
Mr. B. McIlwaine	PSNI		✓
Community Sector			
Ms. Maggie Andrews	East Belfast Community Rep.	✓	
Ms. Tina Gregory	West Belfast Community Rep.	✓	
Ms. Natasha Brennan	South Belfast Community Rep.		✓
Ms. Maria Morgan	North Belfast Community Rep.		✓
Voluntary Sector			
Ms. Anne Donnelly	Belfast & Lisburn Women's Aid		✓
Ms. Alison McNulty	Tiny Life		✓
Ms. Gemma Donnelly	Extern	✓	
Ms. Colette Slevin	Mencap	✓	
BME Sector			
Ms. Dawn Thompson	Bryson Children's Services	✓	
Partnership Sector			
Ms. Roisin McCooley	Belfast Childcare Partnership	✓	
Mr. Jackie Redpath	Belfast Strategic Partnership	✓	
Mr. Jim Morgan	Belfast Strategic Partnership	✓	
Ms. Jackie McBrinn	BH DU Manager		✓
In Attendance			
Ms. Anne Hardy	CYPSP Children's Services		✓
Ms. Una Casey	CYPSP	✓	
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link	✓	
Ms. Helen Dunn	CYPSP	✓	
Mr. Jim Girvan	Community Representative	✓	
Ms. Trisha O'Connor	Minute Taker	✓	

<u>Action by:</u>	<p>Welcome and Apologies</p> <p>Apologies were duly noted, as above. Introductions were made around the table and the group welcomed Mr. Girvan's return. Mr. Girvan outlined his reasons for attending this and future Outcomes meetings; he represents the community voice at the CYPSP Strategic Partnership and will attend Outcomes on a quarterly basis to feedback, keep updated re: Outcomes Group and strengthen connections between the Partnership and Outcomes Group.</p>
	<p>Minutes of last meeting</p> <p>The minutes of 21st April 2015 were agreed as a true record of the meeting.</p>
Mr. Leeson	<p>Matters Arising from 21st April 2015</p> <p>1. <u>Cooperation Bill</u> – Copy of briefing report to CYPSP chairs was provided. Mr. Leeson provided an update re: OFMDFM. Presentation was made to CYPSP Chairs by June Wilkinson. Private members Bill was introduced re: planning and children's services and Bill is currently being scrutinised. Details of all submissions available on Assembly website. Stephen Agnew's version was scrutinised and there is now a second draft, which will hopefully be presented to the Assembly in September 2015. It is his intention to put CYPSP and Outcomes Groups on a statutory basis. Mr. Leeson has requested electronic version of Ms. Wilkinson's presentation.</p> <p>Mr. Leeson to circulate electronic copy of Ms. Wilkinson's presentation to the group, once received.</p> <p>2. <u>Membership Learning Review</u> – Mr. Leeson provided update. A survey has been undertaken and Mr. Leeson gave examples of the questions posed and responses provided, i.e. the approach re: identification of members, restrictions to applications – how many and how long, role of the Chairs, substitutes etc. He advised that if Cooperation Bill is passed into legislation, the membership of the Outcomes Groups and CYPSP will need to be revised. He confirmed that he has feedback to CYPSP re: connectivity issues, he advised that an outcomes group chair will be in attendance at CYPSP to improve communication and they have been given flexibility to give invites to the meeting re: any identified gaps. With regards to the regional sub-groups, these may be made task and finish groups rather than long-standing groups with input taken from partners for issues they would wish to focus on. Ms. Walker enquired re: any implications. Mr. Leeson advised that if membership changes were made all at once, this could be a de-stabilising and an unhealthy process for Outcomes Group. Ms. Black asked for clarity re: timeframe in relation to the Cooperation Bill and how this will be moved forward. Mr. Leeson replied that if it does come into legislation, it would be preferable to work alongside OFMDFM and we should know by September 2015. Ms. Gregory expressed some concerns that community sector have not been represented or involved during this process. Considerable discussion followed re: community involvement and position of the CYP Unit – it still sits under OFMDFM but may move to Department of Education although decisions aren't finalised yet. Mr. Leeson explained that the new Bill will help cooperation between departments, enabling them to pool budgets</p>

	<p>and support cooperation between agencies and give some powers to them. Ms. Walker summed up that there are issues re: connectivity, locality planning, position of locality planning chairs for ongoing discussion and noted that she would like these addressed to ensure an effective and integrated partnership and also to ensure correct people invited to the meeting to drive forward the agenda and make necessary decisions, i.e. streamlined and effective but not too big.</p> <p>In summary, work is ongoing on Children's Cooperation Bill with emphasis and importance on responses from voluntary and community sectors.</p>
Mr. Leeson	<p><i>Maurice Leeson to circulate second draft to members for comment.</i></p> <p>3. <u>EITP Programme Overview</u> – Nothing further to share currently. Discussions ongoing re: Workstream 1.</p>
Chair	<p><i>Deferred to next meeting.</i></p> <p>4. <u>Business Case re: Locality Planning Coordination</u> – Ms. Casey's post is temporary. Formal review is underway led by Martin Quinn re: Locality Planning and resources across areas. Resource issue is critical as we move forward re: connectivity.</p>
Ms. Walker	<p><i>Ms. Walker will write to Martin Quinn re: timescale of review and when report will be available.</i></p> <p>5. <u>Action Planning Update</u> – Presentation and consultation have been circulated. Ms. Hardy had agreed to chair a Task and Finish group re: overall plan but this meeting has not yet been convened.</p>
Ms. Hardy	<p><i>Feedback from Task and Finish group at next meeting.</i></p> <p>6. <u>Evaluation Toolkit</u> – Various frameworks are currently being reviewed including toolkits, such as NCB framework and Outcomes Star, to measure family support with an outcomes focus although some require a fee being paid and some require training. Through CYP Improvement Board a list of standards have been provided and standardised tables have been developed. We will need to think of a reasonable framework which can be consistently applied and assists with measuring the impact of investment.</p>
Mr. Leeson	<p><i>Maurice Leeson to circulate to members for their comment, particularly from those partners who have previously used standardised tools.</i></p> <p>Responsibility will rest with Outcomes Group to ensure everyone is using correct tool. We need to ensure that the questions asked are commensurate to investment and that partners have the capacity to use same.</p> <p>Ms. Walker opened the discussion for any input.</p> <p>Mr. Largey explained that the Trust had been asked to undertake a commissioning process on behalf of the Outcomes Group with a sharper focus on outcomes. The Trust accessed money and ran an NCB event for Providers with focus on impact using a suite of potential tools with</p>

sharper focus. Mr. Boyle added that there had been an expectation for them to use a toolkit.

Mr. Leeson advised that the toolkit will vary depending on what is being commissioned and that there is not one model which will measure outcomes across everything.

Ms. Gregory voiced some concern and disappointment re: direction of conversation. She added that evaluations are not only required for funding and commissioned services but she had believed that they were to be used to measure Outcomes Group effectiveness also. Mr. Leeson explained that the Outcomes Based Framework does accommodate indicators for both of these areas. Ms. Walker noted that the main issue is that we haven't yet had sight of any toolkit and we would want something for our use and to advise providers to use and advise of its usefulness. Mr. Girvan also added concern that this has been discussed for 4 years and no framework has been provided and the fact that some work has been held back to avoid duplication. Considerable discussion ensued re: required document, simple standardised measures, good feedback from Trust NCB event, concern re: multiple models in place and ensuring suitability for users.

Mr. Leeson suggested it may be helpful to convene a small working group to have detailed discussion re: same.

List of Working Group Nominations:

Helen Dunn

Dawn Thompson

Jim Girvan

Elaine Black

Roisin McCooey

Gerry Largey

7. Outcomes Group – Targeted area for further multi-agency / multi-sectoral work – This item links with the presentation by Outcomes Group Chairs to CYPSP, a copy of which was circulated prior to meeting. How do we show better joined up working on a multi-agency basis and how can we make a difference in relation to a specific issue / area of work. This also links with the Action Plans and work within the Locality Planning Groups. There was suggestion that once work re: action planning in Belfast was completed and streamlined that a key focus will be put on choosing the focus of future Belfast work and that half of next meeting could be devoted for this purpose.

The Key Themes slide was referenced and the variations regionally were highlighted. The idea will be to pick one particular area, unpick what local agencies are doing and move to a more joined-up approach. Mr. Leeson added that we will pick one area that potentially we can change and make better. This area must be important and relevant to Belfast.

Chair

Large part of next meeting to be set aside for detailed discussion re: targeted area for further work.

Mr. Leeson

Mr. Leeson to ask Shauneen Mullan to draft paper for circulation as she did not attend to make her presentation.

Ms. Casey	Ms. Casey to draw down relevant ideas from Locality Planning Group Action Plans for circulation.
Ms. Hardy	Ms. Hardy to circulate previous planning day minutes for information and advise of the focus at next meeting.
Ms. Hardy	Ms. Hardy to circulate any other relevant information from other Outcomes Group and what they have done.
Mr. Leeson	<p>Mr. Leeson to circulate some statistical information.</p> <p>Mr. Redpath enquired re: possibility of inviting an independent person to guide through the thinking at this focus session and Leadership Centre was suggested. The group felt this would prove very useful.</p>
Mr. Leeson	<p>Mr. Leeson to liaise with Ann McMurray re: appropriate person.</p> <p>8. <u>Feedback from CYPSP – Outcomes Presentation</u> – Presentation previously shared. Mr. Leeson shared issues re: rotation of Outcomes Chairs. Kieran Downey made the presentation and overall was a very useful meeting. Mr. Girvan added that it had been good to get a flavour of work being done at Outcomes Group. Mr. Leeson added that the presentation had been well-received by all outcomes groups.</p>
	<p>9. City Council Outcomes Work</p> <p>Ms. Black spoke to this item and made a presentation to the group. She started on this group 2 years ago and it is her responsibility to promote the objectives of the Children and Young People Strategic Partnership across Belfast City Council. The first stage of their pledge is a 3 year plan: 1st year to plan; 2nd year to transfer and 3rd year to transform.</p> <p>A copy of the Belfast City Council Outcomes Framework and Toolkit was circulated to the group which was produced in association with NICCY and CINI. There is a training programme in place for staff to lead outcomes approach in relation to children and young people, they are coordinating any activities re: children and young people into one place and evaluating all related events, an engagement plan is in place and a coordinated activity plan is scheduled for this incoming year. There is a commitment by Councillors to the Belfast Outcomes Group.</p> <p>Ms. Black advised that BCC Staff will be influenced by the Framework and Toolkit and the training tool within will teach staff to firstly focus on children. Progress is on target and they are now in transition year. Ms. Black advised that the services she would have influence over are Peace, Poverty and Community Safety.</p> <p>Ms. Walker thanked Ms. Black for her very helpful and interesting presenting and opened the discussion for comments and questions.</p> <p>Ms. Gregory noted that the framework is very simple and easy to see where everything fits and enquired how it will fit with Belfast Healthy Cities. Ms. Black noted it had been beneficial to liaise with NCB and advised they are trying to work with wider holders of funding and Belfast Agenda will inform Central Grants Unit. Mr. Girvan enquired re: Community Planning and Ms. Black confirmed that the Belfast Agenda is the Community Planning</p>

	<p>Agenda. All staff have been OBA trained. Mr. Largey added that it is encouraging to see the work re: linkages etc. and the outcomes based approach and it appears to be a good tool. Ms. McCooley commended the work done and engagement process and advised that BCP can make linkages for younger children. Ms. Black confirmed she has had conversations re: this, the Youth Forum is already very engaged with young people but more work will be done re: engagement with children in next stage of work. Mr. Marley highlighted the encouraging work done re: homelessness and noted his wish to re-establish contact. Ms. Walker also noted that it links to current Trust work also. Ms. Diffin enquired if there had been engagement with Children with Disabilities Services and M. Black was unsure if direct contact had been promoted but perhaps via umbrella partnerships.</p> <p>Ms. Walker advised that all statutory organisations will need to be asked to present how their organisations are improving outcomes for children and young people.</p>
	<p>10. CYPSP Outcomes Monitoring System</p> <p>Deferred.</p>
	<p>11. Update re: Family Support Hubs</p> <p>Update papers were circulated and Mr. Largey gave an overview of same to the group. Only 1 Hub remains without a Lead Body. Karen Burns and Lorraine Brennan, Belfast Trust have taken the lead re: this work. Linkages between services and Hubs has been positive and linkages with some SIF projects, some Lottery bidders and some community Family Support programmes. Schools are more evident in the process.</p> <p>Ms. Gregory referenced a concern over inappropriate Social Services referrals and the need to highlight what Family Support Hubs do. Mr. Largey explained that a big part will be facing back into our own organisation. There is a massive number of families seeking early intervention support and support with child behavioural issues where there are no services within communities. He noted that Health Visiting is likely to be a key area within Belfast for referrals.</p> <p>The long-term aim is to have a clear step-down arrangement for families at high level of need. Mr. Leeson was asked re: progress of this piece of work and he re-clarified that this has been discussed at Regional Steering Group last week. There was a good response and some amendments given. He is awaiting completion of the corrections and will circulate thereafter. Feedback will be needed from Trust Leads, Outcomes Groups, Hub Coordinators and Locality Planning Groups.</p>
	<p>12. Family Support Hubs Data and Scorecard</p> <p>Ms. Dunn disseminated the Regional Scorecard for Family Support Hubs, April 2014 to March 2015, which outlines the OBA structures: how much did we do, how well did we do it, are we better off etc. She hopes to produce a dedicated scorecard for Belfast area in near future. Ms. Dunn proceeded to outline the details of the card: there were 2635 referrals to Family Support Hubs regionally during this 1 year period and 65 referrals in Belfast in first quarter. Biggest proportion of referrals was for the 5 to 10 year old age</p>

	<p>Ms. Casey circulated copies of the report on the South Belfast Locality planning Group Family Fun Day and gave an update re: the Locality Planning Groups.</p> <p>West LPG are convening a couple of sub group meetings over the summer to take forward actions from Action Plan.</p> <p>North LPG held a Baby and Early Years event last week. 50-60 expectant and new parents were in attendance. Various matters were raised – the importance of early education, infant mental health, bonding, Suzanne Zeedyk’s DVD was shown, there were various providers and demonstrations. A survey monkey was also available to gather feedback information. Funding was received from BSP for catering and room-hire, donations were also received and transport was provided by social services buses.</p> <p>South LPG held a Family Fun Day on 23rd May 2015. 200-250 families (approx. 500 people) attended. It was a very good day. There was an Information Marquee with various service providers and a sticky wall to receive information. A lot of Ethnic Minority families attended and donations of fruit and goodie bags were received.</p> <p>Ms. Walker enquired how we can take this to the next level, what are we trying to do, what are the impacts, ensuring an effective tool re: engagement required. Ms. Casey advised that she is currently looking into how to follow this event up with people.</p> <p>Ms. Black noted that group require to have more join up re: these events as the Belfast City Council already have a team in place to organise similar play services and summer programmes and that they need to fall into line with voluntary and community sector. Ms. Casey acknowledged that they will need to clarify who is doing what and create better join-up although this is not just about organising play events. Ms. Gregory also highlighted that duplication of work is happening in some areas and stated that Ms. Casey along with all Locality Planning Groups and structures will need to link everything together. Ms. Walker also noted that messages need to be put out via Family Support Hubs and ensure we join up whole approach.</p>
<p>Mr. Boyle</p>	<p>14. Outcomes Panel Funding</p> <p>Funding Update document circulated. Breakdown of funding provided and it is hoped to have analysis of funding shortly.</p> <p><i>Analysis of Funding to be provided prior to next meeting.</i></p> <p>Mr. Boyle wished to thank all members who participated in the Funding Panel process. It had been a complex process re: administering and allocation of funding. Only one strand had less applicants and there is an underspend of £21k.</p> <p>Mr. Largey gave a number of options for use of this underspend. Mr. Largey advised that the best option from the Trust’s point of view is either to go to service with next highest pass mark in ‘score order’ or put back in pot for something else. Ms. Black suggested advertisement and need for legal opinion re: use of unmet monies. Ms. Walker noted that the Locality Planning resource is now finished. Mr. Boyle also added that the Hubs</p>

<p>Mr. Largey / Mr. Leeson</p>	<p>funding will also end in March 2016 and an options plan will need to be in place by Autumn. Discussion ensued and Ms. Black enquired re: Family Support Hubs future funding and had understood they were to be mainstreamed and sustained as core business. Mr. Leeson explained that the intention was to fund for specific period of time and then decisions re: future of Hubs would be made depending on their success. Ms. Walker recapped that the general feeling was to put this underspend into services.</p> <p>Mr. Largey and Mr. Leeson to draw up paper re: spend and legal advice, and if legal advice allows, the proposal is to give funding to the next ranked service.</p>
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	<p>15. Any Other Business</p> <p>There has been a press release by Health Minister re: Department Funds – New Revenue Grant Scheme open to HSC Sector and Community and Voluntary Sector, it replaces the core funding scheme.</p> <p>Meeting was concluded and members thanked for their attendance.</p>
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16. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 8 th September 2015	2.00 p.m.	Whiterock Children’s Centre, Whiterock Road Belfast, BT12 7PG
Tuesday 6 th October 2015	10.00 a.m.	LORAG, Shaftesbury Community & Recreation Centre, 97 Balfour Avenue, Belfast, BT7 2EW
Tuesday 15 th Dec. 2015	10.00 a.m.	Tbc