

*Quality Care - for you, with you*

## **Southern Area Outcomes Group**

Notes of a meeting held on Tuesday, 10 June 2014 at 9.30 am  
in the Committee Room, Craigavon Civic Centre

### **Present:**

Paul Morgan, Chair, SHSCT  
Colm McCafferty, SHSCT  
Gerard Houlahan, Armagh & City District Council  
Anne Hardy, CYPSP  
Una Magee, Barnardos  
Regina Mackin, Newry & Mourne Council  
Julie Bolton, CYPSP  
Drew Neill, Voypic  
Catriona Regan, Banbridge Council  
Geraldine Maguire, SHSCT  
Michaela Cullen, BELONG  
Rachel Long, NIACRO

### **Apologies:**

Nicola Topping, SELB  
Eddy Curtis, Newry & Mourne Borough Council  
Deirdre Wiggins, NIHE  
Jacinta Linden, South Down Family Health  
Claire Linney, Dungannon Council

### **1.0 Welcome and Introductions**

Paul welcomed members to the meeting and in particular two new members, Michaela Cullen, BELONG and Rachel Long, NIACRO. Paul also recognised returning members, Stephen Smith, Shirley Gillespie, Jacinta Linden, Una Magee and Drew Neill and the consistency they would bring alongside the fresh ideas from new members. Two members have stepped down from the group, Una Walsh, Women and Family Health Initiative and Marie Cavanagh, Gingerbread (Marie has joined another Outcomes Group), Paul thanked them for their contribution.

A round of introductions followed.

Paul also thanked the Council for the use of their premises free of charge for meetings and stakeholder events which have been hosted by the Locality Planning Groups. There have been excellent turnouts at each of the stakeholder event which is very encouraging. Feedback from these events will be collated. It was noted the Craigavon Stakeholder event is to be held this afternoon and the Newry Stakeholder event which was originally arranged for 9 June 2014 is to be rescheduled.

Paul informed the members that following a strong response to the Government Strategy Delivering Social Change Consultation Document which had not referenced CYPSP this is now being reviewed and the review team will work closely with CYPSP and the Early Intervention Sub Group.

## 2.0 Apologies

Apologies were noted as above.

## 3.0 Minutes of previous meeting

The minutes of the previous meeting held on 11 February 2014 were approved as an accurate record.

## 4.0 Matters Arising

Funding Update: With regard to the £75k ring fenced for the Southern Trust Family Support Hubs for 2014-2015, Colm advised that there will be an advertisement placed in the next couple of weeks. This will be procured through Trust Contracts Department. Funding was received from the Board over the last two years and it was felt there was a need to have more strategic use of money and that contract holders going the extra mile should be rewarded. There will be a capped amount for each group. The process will run until November 2015.

Discussion followed regarding the two funding sources and the somewhat complicated procurement process. Anne queried how best to address smaller funding for emerging needs and support for Locality Planning Groups to deliver this locally and

acknowledged that EITP may change how we do things with the funding we do have.

Colm acknowledged that the new funding is very welcome and hoped there would be local flexibility. Frustration at the process in terms of procurement and regulatory requirements has been raised up through the Board as it is currently stifling what the Outcomes Group/Locality Groups are trying to achieve. Paul recognised the funding has made a positive change but has the potential to make more change.

**ACTION: It was agreed the main priority is to get the funding out to provide services. Colm, Anne, Catriona and Gerard agreed to meet to discuss.**

Gerard queried the SIF Money and what funding we might wish to draw down from OFMDFM. Paul stated he has not heard anything about the SIF money. Catriona advised there has been no new letter of offer and offered to follow this up. This may go through Newry. Paul asked to be kept up to date and added that we need to pull all pots of money together.

Workshop for Members: Discussion around the benefits of a workshop to allow members to give an overview of their activities ensued. Anne advised that the Northern area had held a similar event and suggested any event arranged should be limited to a morning or afternoon event and perhaps use of one of the Outcome Group meeting dates. Julie informed the meeting that member agencies at present give an update at the end of each locality group meeting. Paul thought it best to use one of the dates already scheduled and it was agreed to hold the workshop on 14 October 2014 at 9.30 am in the Boardroom, Trust Headquarters, Craigavon Area Hospital Site. The purpose of the workshop will be to look at what agencies can bring to the table and how they might benefit from working more collaboratively.

## 5.0 Action Planning Workshop

Anne circulated the priority outcomes agreed at the Action Planning Workshop held on 8 April 2014 in the Brownlow Hub. Paul has been flagging these up as he goes round and Julie has woven them into programmes for events. Anne stated that timetables have slipped. The action plan needs to be updated and

the Group need to look at what is going to be done about priority areas.

Paul reinforced that collaboration is the key to delivery of services. There have been four stakeholder events co-ordinated by Julie, Anne and others and information from these is being collated. Paul acknowledged that the Group will not be able to deliver on everything, we need to listen to themes and recognise specific issues in particular areas.

Catriona enquired how people know what support is available and how to access it. Julie responded that some schools have invited Helen O'Neill, from NI Family Support Database, to speak but more promotion is needed. A '101' telephone number or similar was suggested with counsellors taking calls to advise people what services they can tap into. Discussion took place about the role of the Family Support Hubs and how families could have one point of contact. Paul stated the Group needs to scope what is being done to get the message out into the public domain. Paul suggested setting up a structure for the Southern area and then launch this regionally. Colm acknowledged good use of the site with 40,000 hits per month but these were primarily by professionals. Paul queried the option of a hotline to hubs with the possibility of this being funded by some of the larger key agencies.

It was raised that PCSPs and Chairs of the Outcomes Groups have never met and it was felt this should be rectified. Anne informed the Group that the CYPSP will be doing work around the PSCPs, however, due to geography, linkages may work better with Locality Planning Groups where contacts have developed at delivery level. Paul suggested postponing this until after the introduction of community planning. Catriona stated the Regenerative and Development Strategy was the precursor to community planning and that they would be working with NISRA to set out priorities.

Paul asked members to continue as they are at present until some process is put in place regarding linkages with Policing Partnerships. Discussion followed regarding the dissemination of budgets to fund programmes which are tailored to meet local needs, eg, rural crime, stolen vehicles; drug/alcohol abuse; antisocial behaviour; community wardens – preventative measures. It was felt there is not enough communication between

CYPSP, PCSP, NI Fire and Rescue Service. Anne queried whether we should wait until the amalgamation of the council areas from 26 to 11 before cultivating linkages locally. Paul stated that there are opportunities for better communication which need to be grasped and these need to have a 'top down' approach as well as 'bottom up' and the Group will rely on members bringing information back.

## 6.0 Early Information Transformation Programme (EITP)

Minutes of the extraordinary meeting of the Southern Outcomes Group held on 29 April 2014 to discuss EITP were tabled. A copy of Amanda McLean, EITP Change Manger's presentation was also tabled. Paul thanked all who attended the meeting and acknowledged that it had been very useful. Paul advised there was pressure from PHA to identify a phase one geographic area and it has been agreed that this will be Craigavon and Banbridge. While the key target group is aged 5-12 year olds, as this has been identified as an area which requires more attention, the entire 0-18 year old age group will be looked at. Paul advised he has sent a letter to PHA setting out the recommendations from the meeting on 29 April. Discussion ensued and it was agreed to establish a small sub group to take this work forward. Colm, Julie, Rachel and Catriona will make up the sub group and will meet to develop a paper. Colm felt the end of June would not be a realistic timescale in which to meet as the sub group will need feedback from the stakeholder events to progress this work. Paul asked that the four have one meeting to sketch a model and carry out some initial work which can be progressed over the summer. Paul suggested the sub group link to Hubs and parenting programmes in terms of model and delivery. Colm felt this should be located within Family Support Hub. Paul and Anne will get clarity around use of funding.

**Action: Colm, Julie, Rachel and Catriona to meet as sub group.**

**Paul and Anne to get clarity around funding.**

## 7.0 Update from Locality Planning Groups

Julie tabled update report from April – June 2014. A launch of the new Craigavon Locality Group will be held this afternoon.

There was a very successful tooth fairy event held in Augher on 9 May and it is hoped this may be repeated on an annual basis. Julie tabled a copy of the press release for the Tooth Fairy event. Discussion followed about dental services and Catriona stated that the 'Tooth Fairy' used to visit schools and Geraldine advised it had been a Departmental decision to cease this service. Paul suggested a business case to strengthen dental service and asked for feedback from the Tooth Fairy events to be forwarded to Geraldine and himself to strengthen arguments for reinstating dental services in primary schools. Rachel suggested inviting community dental nurses to visit schools and perhaps also train volunteers to deliver information on dental care.

## 8.0 Stakeholder Events

Four of the six stakeholder events in the Southern area have now taken place and feedback has been very positive. These events have also resulted in new Locality Planning Group members. Two of the four reports have been written up and all four should be completed for presentation at the next Outcomes Group meeting.

## 9.0 Feedback from Volunteer Fairs and Participation

Julie tabled a report on the three volunteer fairs held over the past year. A second report sets out information collected from young people at one of the events. The Locality Group is working alongside Armagh Business Partnership to look at opportunities for young people to get involved in volunteering. It was noted there is already a good number of young people involved in volunteering. Paul enquired if there has been any baselines captured from the Volunteer Fairs, eg how many young people out of the 1000 who attended the Fairs are volunteering. Is there evidence following the Fairs that comments about how young people are changing? Julie said she would carry out a follow up exercise. Gerard felt that recognition and reward for young people reaps rewards in itself and suggested the possibility of a rolling programme. Paul thought there should be rewards for young people and this should be funded by Local Council/Outcomes Group/PCSP. Regina advised that Newry have annual awards in conjunction with PCSP and Youth Council. Every other year youth awards are presented by HSCB/Council. Paul indicated Volunteer Fairs should continue as they provide access to the young people and their views.

## 10.0 Supporting Parents in Digital Work Workshops

Julie tabled report on the workshops held across the Southern area. The issue arose in the Locality Group and it was felt there was a need to address issues around this subject. An external facilitator was sourced to deliver the workshops with Augher Primary School being the best attended. The report details the outcomes achieved at each programme including feedback from parents/grandparents who attended.

## 11.0 Family Support Hub Update

Colm informed the meeting that over 430 families were processed through the Family Support Hubs in 2013/2014 with the highest number of referrals in the Craigavon and Banbridge area.

### Referral Trends:

BME families

11-18 year olds into hubs

Half of all referrals identify emotional behaviour as an issue

Good infrastructure exists across the voluntary/community sector

### Issues Arising:

Additional funding

Standards

Capacity of existing services

Governance

Early intervention/prevention

Referral sources from health

Would like referrals at earlier stage

How do we know if it has been effective?

Funding streams – different priorities

How do we engage with families?

### Any Other Business

12.1 Paul advised that the next Outcomes Group meeting will focus primarily on the Action Plan and the Group will also need to review where it is in terms of EITP. Feedback from stakeholder events will have been distributed by the next meeting.

12.2 Strategies: Members raised the issue of strategies and their dissemination. Anne reported there will be a new section on the CYPSP website which will allow access to a database of Government Strategies. It is hoped that CYPSP members will be alerted to new additions by e-mail with a short summary. This will be launched in the near future.

12.3 Presentations from all five Outcomes Groups and Locality Planning Groups were made at the CYPSP meeting on 3 June 2014. These highlighted challenges such as procurement, sustainability and community planning. Copies are available at [www.cypsp.org](http://www.cypsp.org)

#### Date of Next Meeting

The next meeting will be held on Tuesday 12 August 2014 at 9.30 am in the Boardroom, Trust Headquarters, Craigavon Area Hospital.