

**BELFAST OUTCOMES GROUP
MEETING HELD IN
LORAG, CRI BUILDING, 165 - 169 DONEGALL PASS, BT7 1DT
ON 10th MARCH 2015 AT 10.00 A.M.**

Name	Organisation	Present	Apology
Ms. Lesley Walker (Chair)	Belfast HSC Trust	✓	
Statutory Sector			
Mr. Tommy Boyle	Belfast HSC Trust	✓	
Ms. Carol Diffin	Belfast HSC Trust	✓	
Mr. Des Marley	NIHE, Belfast Area		✓
Ms. Brenda Martin	BELB	✓	
Mr. Séamus Mullen	PHA	✓	
Ms. Elaine Black	Belfast City Council		✓
Ms. Patricia Muldoon	Youth Justice Agency	✓	
Mr. Danny Power	HSCB Belfast Local Commissioning Group		✓
Mr. B. McIlwaine	PSNI		✓
Community Sector			
Ms. Maggie Andrews	East Belfast Community Rep.		✓
Ms. Tina Gregory	West Belfast Community Rep.	✓	
Ms. Natasha Brennan	South Belfast Community Rep.	✓	
Ms. Maria Morgan	North Belfast Community Rep.		✓
Voluntary Sector			
Ms. Anne Donnelly	Belfast & Lisburn Women's Aid	✓	
Ms. Alison McNulty	Tiny Life		✓
Ms. Gemma Donnelly	Extern		✓
Ms. Colette Slevin	Mencap	✓	
BME Sector			
Ms. Dawn Thompson	Bryson Children's Services	✓	
Partnership Sector			
Ms. Roisin McCooley	Belfast Childcare Partnership	✓	
Mr. Jackie Redpath	Belfast Strategic Partnership	✓	
Ms. Jackie McBrinn	BH DU Manager	✓	
Mr. Ben Hanvey	Belfast Strategic Partnership	✓	
In Attendance			
Ms. Anne Hardy	CYPSP Children's Services	✓	
Ms. Una Casey	CYPSP	✓	
Mr. Gerry Largey	Belfast HSC Trust – Hub Lead	✓	
Mr. Maurice Leeson	HSCB – CYPSP Link	✓	
Ms. Trisha O'Connor	Minute Taker	✓	
Ms. Helen Dunn	CYPSP	✓	
Ms. Amanda McLean	PHA	✓	
Mr. Maurice Meehan	PHA	✓	

<p>Ms. Casey</p>	<p><u>North Belfast</u></p> <ul style="list-style-type: none"> • Connecting Baby Programmes outside of SureStart areas. The sub-group are planning event in NICVA in mid-June. Various providers will be in attendance and they will endeavour to tap into all relevant resources. They will also require some extra funding, provision of buses etc. • An Education Event is also planned, hopefully in second week of September. Girls Model School have offered to facilitate this event. This will include input from family support services, community support services, online safety awareness, further education/training, SureStart, Crèche facilities etc. Funding, Transport and Catering required. <p>Ms. Casey to provide some information re: numbers and times required for transport and Trust and members to check if this can be provided by their organisations.</p>
<p>Ms. Casey</p>	<p><u>West</u></p> <p>West have 2 sub-groups reviewing 3 outcomes.</p> <ul style="list-style-type: none"> • Pregnancy Information Leaflets – to give bullet-pointed clear information. 3 specific leaflets re: Ante-Natal; After-Birth and 0-2 Age Group. Mr. Leeson advised this may link in with EIS Workstream 1 work. <p>Ms. Casey will liaise with Siobhan Sloan and feedback.</p> <ul style="list-style-type: none"> • Family Life Survey – Bi-yearly basis. Ms. Walker added this may be useful to be used as a pilot with potential cross-Belfast roll-out. Measures and further information required • West Belfast Tourist Board funded 'Welcome Host' training – Disability Awareness training, useful course. LPG hoping to influence the roll-out of this course and make it more family-orientated and 'Make West Belfast a Welcome Zone for Disability'.
	<p><u>East</u></p> <ul style="list-style-type: none"> • Social Services have Role Plays in place re: Dental Programme. Currently applying for 'Awards for All'. They are working with pre-schoolers to ensure they register with a Dentist. Each sub-group are holding a Dental Health Week and Anne McKeown, Health Improvement Department, Belfast Trust is invited. • They are also hoping to hold an Awareness Raising Event on 22nd April 2015. <p><u>South</u></p> <ul style="list-style-type: none"> • South are currently reviewing LPG Action Plan and are meeting on Monday to finalise. There are currently 10 actions which need to be streamlined as some are repetitive. Feedback at next meeting. • South are hoping to receive Belfast City Council funding for a Family Fun Day on 23rd May 2015 in Ormeau Park - £800 (1/2 a grant). They may require more funding. There will be a number of organisations and

<p><i>Ms. Hardy</i></p> <p><i>Mr. Mullen</i></p>	<p>community providers attending with information stands etc. and various family activities available.</p> <p>Ms. Walker commented on the very good work done so far by LPG's and noted that the messages appear to be disseminated well re: LPGs, linkages are being made re: Community Planning and highlighted that everyone must support these initiatives. There was some discussion re: this, i.e. governance issues, locality leads, attendance at meetings, workshops, information sharing, training opportunities etc.</p> <p>Considerable discussion followed re: funding available for LPG's, i.e. the post (until end September 15 only), venues, transport, catering, FSH services etc. and proposals were welcomed from the members. Some suggestions were made: reduce services for next year, all members to go to back to their organisations and try to source some funding. It is critical to show the importance of the LPG Post and Ms. Walker suggested liaison with CYPSP, linking with Council, linking with Community Planning etc.</p> <p><i>Anne Hardy to draw up Proposal Paper/ Business Case paper, re: necessity of support for Co-ordination of Locality planning and bring back to next meeting.</i></p> <p><i>Séamus Mullen to liaise with Una Casey and Anne Hardy re: BSP/PHA support via long-term Business Plan.</i></p>
	<p>5. Commissioning of Family Support Service</p> <p>An Activity Update paper was circulated to members. Mr. Boyle gave an overview of the commissioning process and progress to date. The Balmoral event was well attended and a large number of applications are anticipated. Closing date is 12th March 2015. Potential Funding Panel dates have previously been circulated by email. Mr. Boyle asked for greater member attendance at these Panels and asked for nominations to be sent to Trisha O'Connor.</p> <p>Mr. Largey outlined the procurement process and the schedule.</p>
	<p>6. Family Support Hubs Update</p> <p>An update paper was provided and Mr. Largey spoke to this item. He advised that a workshop is taking place today re: lead body appointment for Falls area.</p> <p>Mr. Largey had previously agreed to forward contact details and information re: different issues presenting at Hubs. This information has been collated and Mr. Largey provided a paper re: same to members. He gave some examples of issues and typical referrals and advised there has been a lot of activity.</p> <p>Mr. Largey circulated a further paper re: Operational Guidance and referral forms for members' information.</p> <p>He informed that Hub leaflets have been circulated to organisations with generic information reflecting Belfast Family Support Hubs. There is a gap on the back for each organisation to put their own branding on it. It is hoped</p>

<p>Mr. Leeson / Mr. Largey</p> <p>Ms. Hardy / Mr. Leeson</p>	<p>that the first 7 Hubs will be up and running by May 2015 followed by the 2 South Hubs and Outer West. There has been good engagement with Hubs and there is a general sense of pressure on Tier 2 services re: budget cuts etc.</p> <p>Ms. Gregory joined the meeting at this stage.</p> <p>Ms. Walker mentioned the Review of Early Help Model in England, which reflected on cuts and withdrawal of Early Help Services. This could be something for Outcomes Group to review re: join-up of cuts/planning etc. and can also link with EITP. Mr. Largey felt that the FSH's may become oversubscribed and highlighted the need to avoid duplication of investment for early intervention services. An idea of priorities is required. Comments were welcomed.</p> <p>Mr. Leeson and Mr. Largey to draft letter / short questionnaire, to be drawn up before next meeting.</p> <p>There was considerable discussion re: joined-up funding, identifying priorities, ability to shift focus – gaps and challenges, lack of join-up, DSE Funding – need to lobby partnerships, engagement with other organisations, capacity issues. Mr. Largey mentioned deficits in services– Behavioural problems, Disability Services, access to Mental Health and Emotional Wellbeing support. There was further discussion re: gaps in services caused by funding cuts etc. and how this can be scoped. Mr. Leeson added that the HSCB will be mapping service gaps from Hubs for services in Belfast area to identify gaps in regularly commissioned services. Ms. Walker expressed some concern re: how funding opportunities are being circulated. Mr. Leeson mentioned Big Lottery and potential grantees, to take to statutory agencies and Outcomes Group and how this fits together.</p> <p>Ms. Hardy and Mr. Leeson to liaise with Big Lottery and feedback.</p> <p>Ms. Brennan left the meeting at this stage.</p>
<p>Ms. Walker</p>	<p>7. EITP Workstream 2 Proposal</p> <p>Mr. Meehan was welcomed to the meeting at this point. He gave a detailed overview of the EIS Model, the initial proposals by government and PHA, the process so far, the challenges posed and decisions made. He apologised that an important background paper may not have been shared with Outcomes Groups.</p> <p>Ms. Walker to circulate the EIS Regional Stakeholder Engagement document as discussed.</p> <p>Mr. Meehan noted that circumstances have changed with uncertainties re: Hubs and funding. The EIS service will connect with the Hubs but have its own identity and have a separate, individual referral process.</p> <p>Initial proposal for 20 services Regionally, 4 in Belfast was approved by government in October 2014; but following presentation in December 2014, it was not agreed and there was an indication for this process to 'slow down'. It was agreed to test the Model via a Pilot service in first instance to gain some learning, allow for establishment and see if it works – 5 services</p>

regionally (1 in Belfast) over 33 months from July 2015. This is a short-term investment for 33 month fixed term within communities and families. It was queried how this smaller process can be transformational. Mr. Leeson is involved in planning group for Workstream 2 tasked to profile services. The pilot will not be mainstreamed unless it can be shown to have value.

Providers must be commissioned by July 2015. Outcomes Group must identify appropriate area for 33 month pilot and PHA intend to and are committed to working with HSCB and partners in mapping out future of service beyond 33 months, i.e. plan scaling-up/mainstreaming of service.

Ms. Walker opened this matter up for questions and comments.

A number of issues were raised re: the 1 Belfast service: will it line up with a FSH area or have geographical spread; can this be influenced by Outcomes Group; clarification sought re: staffing complement; what are the parameters; what is the service coverage (cross-Belfast or one area); will there be flexible working hours; connectivity to Hubs; caseload size etc.

Mr. Meehan confirmed that final decision re: remit and area will come from Outcomes Groups and needs to be concluded by the end of this week. Different Outcomes Groups have chosen various models and Mr. Boyle queried the ability for learning and reviewing if parameters and components and outcomes of each are different. There will be 1 part-time Regional Coordinator to oversee all 5 projects. In Belfast, there will be 2.5 x Band 6, 1 x Band 4 and 1 x part-time Band 3. Once Belfast Outcomes Group makes its decision, PHA will work with the group to design the service. Working hours will be reflected in the design and may be flexible. It is believed that there will be approximately 700 families per 5 services with approximately 140 per service for on average a 12 week period. The Hub Co-ordinator(s) will liaise with the EIS Team re: every family.

Ms. Gregory felt that a discussion should take place internally and separately among Belfast Outcomes Group members before informing Mr. Meehan of final decision but members agreed to continue with conversation.

There was some discussion re: tendering process and wording and Mr. Meehan advised that process must adhere to European Law re: Procurement. It is critical that all information is known as soon as possible as any delay will delay the Procurement Process and will result in less service time.

Ms. Slevin enquired how a small population such as Disability can be reached with such a small service. Mr. Meehan responded that there will be criteria for identification of appropriate families and Children with Disability will be represented on overall profile. There was some discussion re: this and Ms. Casey also noted that the issue of Disability had been raised by all 4 Locality Planning Groups during the consultation period.

Discussion continued re: potential area of the EIS Service and suggestions and comments were asked for and given.

Mr. Boyle indicated that following the previous mapping work undertaken and presented to Outcomes Group that the Trust would nominate the Central North Hub area and from an activity point of view; it appeared to have the most Tier 3 families in Belfast with regards to referrals, registrations and

	<p>Child Protection cases. Ms. Gregory responded that this service is not for Tier 3 families but Mr. Boyle added that this service is to prevent families from getting to Tier 3 level which would work well in this area.</p> <p>West area was indicated with regards to having the most deprived areas in Belfast.</p> <p>Ms. Casey also commented re: South area as CIF are only reaching some areas and suggested that EIS could be used to mop up the balance of areas without these services.</p> <p>Mr. Leeson advised that if there are no objective criteria, it will be difficult to make any decision and suggested receiving proposals/bids from across Belfast and let PHA decide on area.</p> <p>A considerable debate ensued re: proposals, mapping, learning, who should decide – Outcomes or PHA, risks involved, implications. Following lengthy discussion, Ms. Dunn enquired if the service could be a joint North, South, East and West Project or North and East and South and West etc. It was noted that not all community voices were in attendance, only Ms. Gregory, and it was suggested that Locality Planning Group Chairs should be consulted and make final decision and that a proposal is required to be put to them.</p> <p>3 proposals were suggested:</p> <ol style="list-style-type: none"> 1. Proposal re: Central North area on back of mapping work; 2. Proposal to consult LPG Chairs and for their decision; 3. Proposal to let Providers bid against specifications and tender and PHA decide. <p>It was suggested as a compromise, to choose a Hub area in each locality and the following Hub areas were suggested: 1. South Belfast; 2. Inner East; 3. Shankill and Upper Springfield; and 4. Central North.</p> <p>Discussion would be needed with Locality Planning Group Chairs to make decision re: which Hub area they felt should be put forward on the basis of their local knowledge and mapping done to date to clarify which would link in with the new service. Ms. Casey agreed it was a good idea. Ms. Gregory felt that by using 1 Hub from each locality may solve some issues for Outcomes Group and also aid some LPG group decisions.</p> <p>All members agreed to having 1 Hub area from each locality (2 from West Belfast area).</p> <p>Locality Planning Groups to decide on which Hubs.</p> <p>4 LPG Chairs to meet, discuss and decide, Ms. Casey to facilitate this meeting and feedback to Chair.</p>
	<p>8. Feedback from Action Planning Workshop</p> <p>Feedback Paper including copy agenda, attendance record, general feedback, condensed outcomes, info re: deciding indicators and possible future structures was circulated and Ms. Hardy spoke to this. She thanked BSP for funding and facilitating the workshop and noted that further discussions will be required and review of the measures indicators. BSP</p>

Ms. Hardy	<p>provided mapping work around the 6 outcomes and have now re-designed and mapped work against 4 locality areas. Further paper was provided at this point re: Belfast Outcomes and the work ongoing or planned in Belfast Area.</p> <p>Ms. Hardy to forward the outcomes document for population by members, i.e. what each organisation doing against outcome along with a covering letter for explanation. This will be main focus of next meeting.</p> <p>There will be a presentation re: Regenerating Healthy Urban Environments at next meeting. Ms. Casey is also liaising with them on behalf of LPG's.</p> <p>Formal follow-up / escalation required re: agency attendance and contribution in moving work forward.</p>
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<p>9. Any Other Business</p> <p>No further Business. Meeting was concluded and members thanked for their attendance.</p>

10. Dates of Future Meetings

Date:	Time:	Venue:
Tuesday 21 st April 2015	10.00 a.m.	Conference room, 1 st floor, Cecil Ward Building
Tuesday 30 th June 2015	10.00 a.m.	Ligoniel Improvement Association, Wolfhill Centre
Tuesday 25 th August 2015	10.00 a.m.	Tbc
Tuesday 6 th October 2015	10.00 a.m.	LORAG, Shaftesbury Community & Recreation Centre, 97 Balfour Avenue, Belfast, BT7 2EW
Tuesday 15 th Dec. 2015	10.00 a.m.	Tbc