CONTACT DETAILS

For further information please contact the Family Support Hub Developer in your area:

Western Outcomes Area
Shantallow
Contact: Ciara Ferguson
Tel: (028) 7135 2522
Email: ciara@shantallow.net

Waterside
Contact: Rhonda Murphy
Tel: (028) 7134 2286
Email: rhonda.murphy@actionforchildren.org.uk

Creggan
Contact: Caroline Harkin
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Dry Arch
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Email: mark.mcchrystal@btinternet.com

Strabane
Contact: Mustapha Ben Hassine
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Omagh
Contact: Seana Connor
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Fermanagh
Contact: Seana Connor
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Northern Outcomes Area
Contact: Helen Dunn
Tel: (028) 9046 0500
Email: Helen.Dunn@actionforchildren.org.uk

Belfast/South Eastern/Southern Outcomes Areas
Contact: Maurice Leeson
Tel: (028) 9055 3972
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Western Outcomes Area
Pat Armstrong
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Email: pat.armstrong@westerntrust.hscni.net

If you require this document in an alternative format (such as large print) please contact the CYPSP on Tel: (028) 9055 3972

www.cypsp.org

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What is a Family Support Hub?

A Family Support Hub is a multi-agency network of organisations that either provide early intervention services or work with families who need early intervention services. The network accepts referrals of families who need early intervention family support and uses their knowledge of local service providers and the Family Support NI Database at www.familysupportni.gov.uk to signpost families with specific needs to appropriate services.

Who is involved?

The Hub brings together representatives from statutory, voluntary and community sector organisations who work in the local area to provide early intervention family support services. For information about Hub Membership please contact the relevant Hub Developers (their details are included at the end of this leaflet).

What do Family Support Hubs do?

The specific purpose of Hubs is:

- To improve access to early intervention family support services by matching the needs of referred families to family support providers
- To improve coordination of early intervention family support services by creating a collaborative network of community, voluntary and statutory Providers
- To improve awareness of early intervention family support services
- To assess the level of unmet need for early intervention family support Services and inform the relevant Outcomes Group

How do they do it?

Hubs believe in helping families to develop the skills to help themselves.

The Hubs look at the needs of families and work to match their needs to the best possible service or services that can help.

Hubs direct families to the services they need. This can be a service provided by a Hub member or a service provided by an organisation not directly involved with the Hub but associated with it.

Where are they located?

Family Support Hubs are available in the following locations:

**Belfast Outcomes Area**

Hubs under development

**Contact:** Maurice Leeson  
**Tel:** (028) 9055 3972  
**Email:** maurice.leeson@hscni.net

**Northern Outcomes Area**

- Larne/Carrickfergus  
- Ballymena/Antrim  
- Magherafelt/Cookstown  
- Coleraine  
- Newtownabbey

**Contact:** Helen Dunn  
**Tel:** (028) 2826 3360  
**Email:** helen.dunn@actionforchildren.org

**Southern Outcomes Area**

- Newry  
- Craigavon/Banbridge  
- Armagh/Dungannon

**Contact:** Hub Coordinator  
**Tel:** (028) 37 415 285  
**Email:** Familysuporthubs@southerntrust.hscni.net

**South Eastern Outcomes Area**

- Lisburn  
- Downpatrick  
- Ards

**Contact:** Karen Otley  
**Tel:** (028) 9250 1357  
**Email:** karen.otley@setrust.hscni.net