The Craigavon and Banbridge Family Support Hub meets on a monthly basis in the NIACRO (CAPS) Offices in Portadown. It has been operational since April 2012, however the Child And Parent Support service (CAPS) assumed the hosting role of the Hub commencing in January of this year.

A typical Hub meeting consists of a broad range of both statutory and voluntary partner organisations across the community that are based in the locality, and who have a stake in the provision of early intervention and preventative family support services. They discuss the needs of families who are referred to them from a range of sources.

The purpose of this process is to provide early intervention to families in need of a more co-ordinated and responsive approach. The work of the Hub is aimed at families who do not require intervention from statutory social services and is an opportunity for relevant agencies to meet to discuss the support needs of a family and to propose a comprehensive support package.

Colm McCafferty who has been leading this development in the Southern Trust comments “family support hubs are an excellent way of making sure families get the help and support they need at the earliest opportunity before their difficulties become more serious. The partnership working across the sectors has been very impressive and whilst we have more work to do to develop the hub I feel we have made an excellent start in Craigavon and Banbridge as well as in the other Hubs in Armagh and Dungannon and Newry and Mourne.”

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