Family Support Services Directory
Welcome to the Northern Ireland Family Support Services Directory.
This directory provides details of a wide range of services offering support to families across Northern Ireland.
It brings together comprehensive and up-to-date information about services for children, young people, their parents and carers.

SEARCH DATABASE
Choose a service OR Keyword Search
Select district council
SEARCH

A-Z SERVICE DIRECTORY

Telephone Helpdesk
Talk to us now for help & advice...

Challenging Behaviour Courses
Click here to register...

Training Courses...

SureStart Summer Schemes
Find out what’s going on in your area...

Site Safe
All organisations in this directory have declared to HSCB that they have clear policy and procedures for Safeguarding children.

Get included in the Directory!

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Local Solutions to Local Need

A multi-agency Response to improving outcomes for the Children and Young People of Craigavon
10th June 2014
WELCOME

Diane Clarke
Craigavon Council
SOUTHERN OUTCOMES GROUP

Paul Morgan
Director Children’s Services Southern HSCT
Chair of the Southern Outcomes Group
SOUTHERN OUTCOMES GROUP MEMBERSHIP

**Statutory** – HSC Trust, HSC Board, SELB, PHA, PSNI, DSD, NIHE, Youth Justice Agency, Armagh and City DC, Craigavon DC, Newry and Mourne DC, Dungannon and South Tyrone BC, Banbridge DC

**Voluntary** – NIACRO, Voypic, Barnardos, Parenting NI

**Community** – South Down FHI, **BME** - Craigavon Inter-Cultural Programme, Early Years Toy Box, Belong

**Links** – LCG, Child Care Partnership
CHILDREN AND YOUNG PEOPLE’S STRATEGIC PARTNERSHIP

SOUTHERN, Western, Northern, Belfast, South Eastern, OUTCOMES GROUPS

REGIONAL SUB GROUPS

LOCALITY PLANNING GROUPS

Parent Reference Group

Family Support Hubs

Children & Young People

Communities
Key Themes

- Early Intervention
- Integrated Planning
- Optimisation of Resources
- Communicating with Government

Improving outcomes for children and young people
To ensure better co-ordination and collaboration across agencies in the Southern area.

To deliver on better outcomes for children and young people.
To ensure that all parents/carers receive the help and support they need to empower them to parent thereby ensuring all children get the best possible start in life, have good health and well being.
To ensure the involvement of children and young people and parents

To ensure good relations/equality and diversity
Local Solutions to Local Need

Anne Hardy
CYPSP Planning Officer

Julie Bolton
CYPSP

Locality Development Officer Southern
Paul Morgan
Director Children's Services, Southern Health and Social Care Trust
Chair of the Southern Outcomes Group

Locality Planning Groups 2014

Existing Groups
Under development

Children & Young People’s Strategic Partnership

Locality Planning Groups
2014

Existing Groups
Under development

CYPSP
Children & Young People’s Strategic Partnership
Outcomes Based Planning

- Enjoying, Learning and Achieving
- Experiencing Economic and Environmental Wellbeing
- Living in a Society which Respects Their Rights
- Contributing Positively to Community and Society
- Living in Safety and with Stability
- Healthy
Benefits

- Consistent framework across Northern Ireland
- Planning happens closer to child (whole child model)
- Improved outcomes (outcomes monitoring report)
- Greater ownership by communities
- Local plans supported by strategic framework
- Bottom up and top down approach
Benefits

- Reduced duplication of service provision
- Greater involvement of children and young people and parents
- Greater interagency referrals
- Co-ordination between services
- Linkages to other local partnerships
- Service development to meet locally identified needs
Locality planning

Improving outcomes for children and young people
The role of each locality planning group is to

Be a **partnership** between children, young people, families, communities and representatives of agencies at locality level in a location that makes sense to the local community.

Draw up a **locality plan** to address priorities identified through **outcomes based planning**.

**Mobilise local resources** from statutory, voluntary and community sectors to address these priorities – as part of the Children and Young People’s Plan.
Aim

Improve outcomes for all children and young people in the Craigavon area

• Listening to local children, young people, their parents and local communities

• Build on strengths of families and local communities

• Building on existing social partnerships
CHILDREN AND YOUNG PEOPLE’S STRATEGIC PARTNERSHIP

REGIONAL SUB GROUPS

OUTCOMES GROUPS

Child Care Partnerships

LOCALITY PLANNING GROUPS

Elected Representatives

PCSPs

Family Support Hubs

Neighbourhood Renewal Pts

Area Learning Partnerships

Extended Schools

Community Planning

improving outcomes for children and young people
<table>
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<th>Members of Armagh Locality Group</th>
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<td>Rural Community Network</td>
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<td>Youth Engagement officers</td>
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<tr>
<td>Callan Street Development Association</td>
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<td>Woman’s Aid</td>
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Audit of local needs

Talk to local children and young people

Communicate with local Parents- (Parenting NI Parents forum)

Communities
Action Plans

- What are our local strengths/gaps in services?
- Where are our worrying trends?
- What do we know about emerging needs?
- Draw up an action plan

- How can we work together to improve outcomes for all our children and young people in Craigavon
Measuring Outcomes

• Indicators have been chosen which link to each outcome

• The information has been gathered together, and is available which reflects the three levels of planning-

• Qualitative information from local communities, children, young people, parents/carers is essential to address issues at an early stage
Craigavon Local Statistics

• Total 0-17 years population 23,447

• 1,573 young people live in Kernan

• 33.8% of post primary pupils in Cocrain have English as an additional language

• 24.7% of post primary school pupils in Ballybay have less than 85% attendance
Key components
Outcomes Based Planning

All agencies working in the area – partnership
LPGs and OG membership
“local knowledge and emerging needs”

Knowledge of services capacity and gaps
Family Support Database/Family Support Hubs

Outcome indicators
Trends over time
“turning the curve”

Improving outcomes for children and young people
REFLECTIONS

- Networking
- Support from wider strategic framework
- Induction pack
- Flexibility
- Community involvement
- Early intervention – long and short term
- Celebrate your success
Key Achievements

Four family fun & information days

Improving outcomes for children and young people
Family Fun and information event
Five mile town - June 2013

Improving outcomes for children and young people
Improving outcomes for children and young people
Inter-generational project (Armagh)

Improving outcomes for children and young people
Tooth fairy event May 2014
Rural Dungannon Locality planning group
Now back to Craigavon!
Ward Areas in Craigavon

- Aghagallon
- Annagh
- Ballybay
- Ballyoran
- Bleary
- Brownstown
- Church
- Corcrain
- Court
- Derrytrasna
- Donaghcloney
- Drumgask
- Drumgor
- Drumnamoe
- Edenderry
- Kernan
- Killycomain
- Knocknashane
- Magheralin
- Mourneview
- Parklake
- Taghnevan
- The Birches
- Warringstown
- Woodville
Improve Outcomes for local Children and Young People

Get all the right people involved

Review statistics/local knowledge

Identify local need/Form action plan

Review plan on a regular basis
Next Steps in the Craigavon area